

WLS

Digital Resources

Content, Research, and Learning eResource
Overview For 2025



Objectives

Today we will

- Provide strategies for best access to resources
- Review resource audiences and features
- Highlight key changes for 2026
- Explore the most popular resources in depth
- Review content resource lending parameters
- Review how to get started
- Connect to help, training, and marketing resources

Key Strategies

Searching for physical materials only? Use Evergreen

Searching for fiction – especially popular fiction! – or to fill a hold for a particular title? Use the online catalog

- Displays all editions of a title
- Hoopla titles are available now, getting the patron what they want without a wait on a hold
- Physical
- Featured materials, resources and programs
- > Test Prep and learning? Tutor.com, LinkedIn Learning
- > Job hunting and employment skills? WLS Small Business, BlueCareer
- > Local resources and agencies? FirstFind

Online Catalog & Digital Resources

The public catalog includes Comics Plus, Libby, Hoopla, Kanopy, and LinkedIn Learning titles.

Your library can create

- collections of featured materials
- “placards” to connect patrons to digital resources and programs
- lists in the public catalog to share

Print QR Codes

Hang them in Program or Topic displays

The screenshot shows a library catalog interface with the following details:

- Search Results:** 1) The Eye affair by Jasper Fforde, Jasper Fforde, Thursday Next novel, English.
- Availability:** Book (1 available), Audiobook CD (1 available), eAudiobook (Available Online).
- Locations:** Artsley Public Library - Fiction, FICTION FFORDE, Bedford Hills Free Library - Fiction, FANTASY FFORDE, Briarcliff Manor Public Library - Fiction, FICTION FFORDE.
- Buttons:** Show Edition, On Shelf, Place Hold, Preview Part 1, Preview Part 2.

Key Resources For Staff

Bookmark these!

- [WLS Shared Digital Resources](#)
 - Staff and Patron Help Links
 - Marketing Resources
 - Recent Presentation Slides
- [Catalog of Outreach publications](#)
 - Request from WLS Outreach – AskOutreach@wlsmail.org
 - Brochure updates soon!

WLS eContent Features

iOs, Android, and Kindle Fire apps available unless noted

eResource	Mobile App Name	Listen, Read, or Watch?	Features/Strengths
OverDrive	Libby* Sora for schools	L, R, W	Popular Fiction & Nonfiction; Foreign Language study; Magazines
Estante Infinito	Estante Infinito	L, W	Spanish-language first; movies, TV by country of origin
Hoopla	Hoopla Digital***	L, R, W	Music, ebooks, audiobooks, movies, TV, graphic novels; Foreign Language learning; BingePass magazine and video collections
Hoopla Kids	Hoopla Digital	L, R, W	Same as above for children up to age 12. <i>Kids Mode is not password protected.</i>
ComicsPlus	Comics Plus	R	Comics, Manga, Nonfiction (Bio, History, Culture). English and Spanish. Browse by age; <i>Parental Controls with a PIN available</i>
Kanopy	Kanopy***	W	Video - foreign, indie, classic, documentary, The Great Courses <i>Parental Controls with a PIN available</i>
Kanopy Kids	Kanopy***	W	Video - educational and entertainment, social awareness
Medici.TV	medici.tv	W	Cultural and arts video; live streamed and recording
Freading	Freading	R	Fiction and nonfiction, Lonely Planet travel guides, multi-language juvenile titles, comics, SparkNotes
TumbleBooks	TumbleBooks	L,R,W	Animated storybooks for children K-6; quizzes and educational games; also Biblioteca Tumblebooks

*also ebook readers except Kindle Paperwhite **also ebook readers (Amazon Paperwhite, nook)

***also [Roku](#), Apple TV, Chromecast, Android TV, Fire TV

WLS eLearning Resources

Name	Description	Audience	Card Required	Highlights
Learning Upgrade	interactive reading and math studies app	Adult Learners		On Android or iOS, take a placement test or start at grade level (through high school)*
LinkedIn Learning	video library of software, technology, business, creative courses and tutorials	Adults, Teens	x	Tutorials, courses, and learning pathways; Create playlists and receive certificates for completed courses
Mango Languages	language learning platform	All	x	70 languages including ESL and ASL; conversation focus
Tutor.com	Online tutoring, test preparation, study skills, subject practice, document review	All		Live tutors in 40 topic areas; AP and college test prep; cover letter, resume and essay submission and review. Live tutors: 9 AM-10 PM,
University of Fashion	Fashion and sewing lessons and resources	Adults Teens	x	Video and text lessons and tutorials; downloadable croquis; industry magazines
Driving-Tests.org	New York State Driver Permit practice tests and driver handbooks	Adult		Available for automobile, motorcycle and commercial
FirstFind.org	education, employment, and life skills resources on easy to read websites	Adult Job Seeker		Resources to learn English, get a NYS GED, build computer skills, job searching, Westchester County resources
TumbleBooks	early literacy	Early Learners		Read aloud books online instead of borrowing. puzzles, games..Streaming only

*Contact HSE Connect for a class code. [More information](#)

WLS eResearch Tools and Databases

Name	Description	Category	Audience	Highlights
Gale Academic OneFile	peer-reviewed, full-text articles	Articles	Adults	Extensive coverage of the sciences, technology, medicine, the arts, theology, literature
Gale General OneFile	Peer-reviewed, full-text articles	Articles	Adult	Academic journals and magazines on a wide-variety of general topics
Gale Business Insights	company and industry news	Business	Adults	includes profiles, company histories, brand information, rankings and investment reports
Gale OneFile Health and Medicine	Academic and personal journal and media Over 1,400 educational videos	Health	Adults	information about illnesses and conditions, medical tests, procedures; Spanish language also available
Gale OneFile News	National and international newspapers	News	Adults	Over 2,000 full-text titles
Gale New York Times	10 major NYS newspapers	News	Adults	Includes the New York Times, Buffalo News
Gale In Context: Elementary (formerly Kids InfoBits)	Resource for books, articles, and pictures	Articles	Elementary	Find content level in advanced search or convenient content levels tool

See the full, updated list of [NOVELny](#) resources

WLS eResearch Tools and Databases

Name	Description	Category	Audience	Highlights
Directory of Open Access Journals	Primarily science and medicine	Health	Adults	Over 18,000 journals with CC licenses; 13,000+ without APCs (for publication)
The Merck Manuals	Consumer/professional medical information	Health	Adults	Symptoms, drugs, procedures, medical news; Self-assessment tools, English and Spanish
X-Plain Patient Education Health Tutorials*	Consumer health and medical tutorials	Health	Adults	Easy to understand

*Provided by Central Library Funds; others are provided through NOVELny. See the full, updated list of [NOVELny](#) resources

eContent Borrowing Models

in iOs, Android, and Kindle Fire apps unless noted

eResource	Mobile App Name	Listen, Read, or Watch?	Borrowing Model
ComicsPlus	Comics Plus	R	Unlimited Checkouts. 7 day loan period. Always available
Estante Infinito	The Shelf	W, L, R	Used for movie titles and performing arts titles. All other content, including kids, is unlimited
Freading	Freading	R	12 checkouts per week. 14 day loan
Hoopla	Hoopla Digital	L, R, W	5 borrows/month (libraries may add additional borrows for their patrons). Loan period varies by format. Always available. BingePass content: 1 7day checkout for unlimited # of items
Hoopla Kids	Hoopla Digital	L, R, W	10 credits/month. Loan period varies by format
Kanopy	Kanopy***	W	30 tickets/per month. Tickets required and access time from first viewing vary by title. Learn more about tickets
Kanopy Kids	Kanopy***	W	Unlimited viewing. No credits required
Medict.tv	Medici.tv	W	Unlimited streaming
OverDrive	Libby* Sora	L, R, W	10 simultaneous checkouts. 14 day loan. Magazines are pay per copy (PPC) and aren't part of the checkouts count; some libraries also purchase PPC for their patrons only
TumbleBooks	TumbleBooks	L,R,W	Read books online instead of borrowing. Streaming only

*also ebook readers except Kindle Paperwhite **also ebook readers (Amazon Paperwhite, nook)

***also [Roku](#), Apple TV, Chromecast **10/31/2024**

Key Updates – February 1

- Kanopy ticket limit will be 5 per patron. ***Subscription content is unlimited***

British Cinema & TV

Family Friendly

World Cinema

Easy Watching

Kanopy Favorites

Series Collection

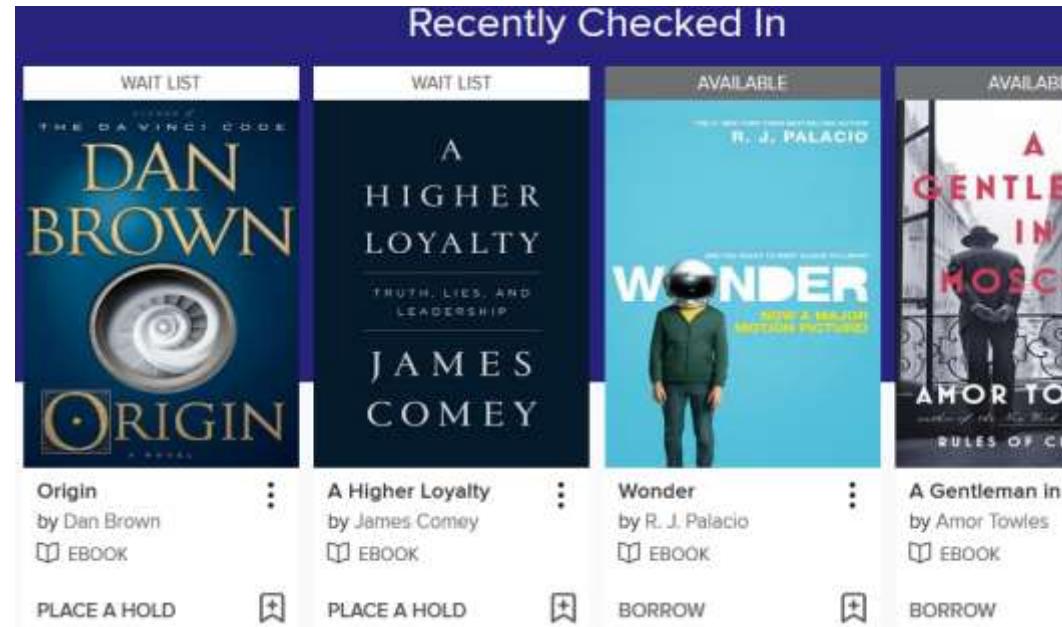
Kanopy Kids

WLS will provide print and digital messaging for libraries and patrons to let them know about the change

- Hoopla borrow limit is 3 per patron. ***Bonus Borrows provide unlimited access to a hoopla curated collection the last week of each month. Each library may add borrows for its patrons if they want to.***

OverDrive Website

- Collections
- Checkout and
 - go to libbyapp.com to read in browser
 - transfer to ereader



Some items may say they're available but display *Place Hold* messages when a patron tries to check them out. These titles are "always available" only for patrons of libraries that offer Cost Per Circ (CPC). OverDrive knows about this issue, but it would take a major overhaul of their software to fix it. This will continue to happen for the foreseeable future.

Libby Mobile App

You can download Libby on:

- iOS 10+ (get it from the [Apple App Store](#))
- Android 5.0+ (get it on [Google Play](#))
- Fire OS 5+
- If you have a Windows computer, Mac computer, or a Chromebook, you can use Libby in your web browser at [libbyapp.com](#). We suggest using the latest version of Chrome, Safari, Firefox, or Edge.
- Sora - for students, partnered with schools

The screenshot shows the Westchester Library System website. At the top, there is a logo with a blue diamond pattern and the text "westchester LIBRARY SYSTEM" with the tagline "Empowering libraries. Empowering communities." Below the logo are four filter buttons: "just added" (with a downward arrow), "popular" (with an upward arrow), "random" (with a downward arrow), and "available now" (with the number 89k). There is also a "subjects" button with the number 160. Below these filters, the word "MAGAZINES" is in blue, followed by a description: "Through your library, you can borrow the most current and back issues of thousands of magazines." A link "See over 3,900 titles >" is provided. Below the text are six magazine covers: "HOME", "STAR WARS THE CLONE WARS", "REAL SIMPLE ORGANIZING BASICS", "POP SCIENCE", "THE ASTROLOGICAL eMAGAZINE", and "Southern Living Best Southern Recipes". At the bottom are five navigation icons: a magnifying glass, a house, a list, a book, and a clock.

Libby

Libby Help and FAQs

Device Compatibility

Libby Help

Search help articles

Welcome!

Switching from the OverDrive app? Start here

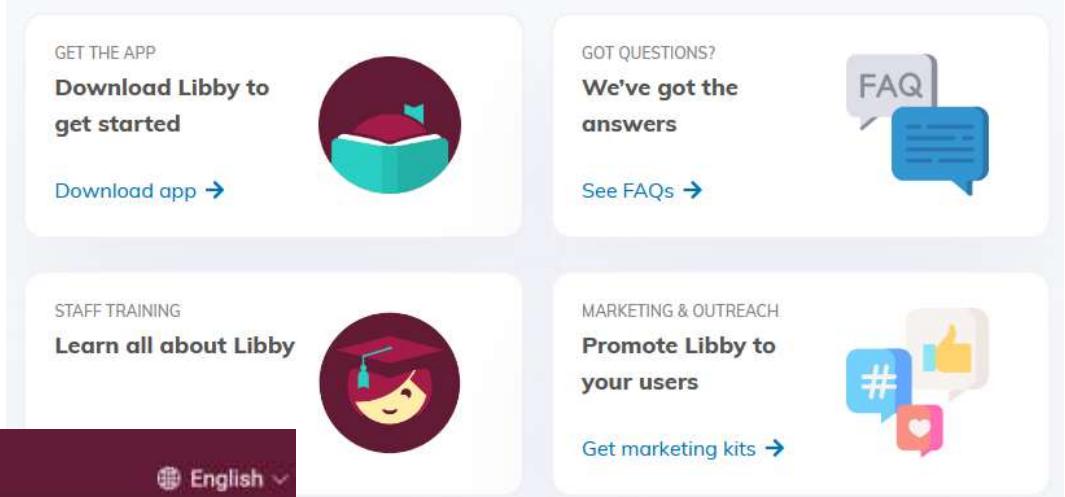
Or, browse the categories below for help on s

Help categories



English (United States) ✓

- Français (Canada)
- Deutsch (Deutschland)
- Italiano (Italia)
- 日本語 (日本)
- Русский (Россия)
- Español
- Svenska (Sverige)
- 中文 (中国)
- 中文 (台灣)



GET THE APP
Download Libby to get started
[Download app →](#)

STAFF TRAINING
Learn all about Libby


GOT QUESTIONS?
We've got the answers
[See FAQs →](#)

MARKETING & OUTREACH
Promote Libby to your users
[Get marketing kits →](#)

Libby Tags

- Organize, download, share title lists in html for web, csv for spreadsheet, or json for data
- Smart tags are OverDrive generated, like
 - *Titles I've borrowed,*
 - *Next Issue*
 - *Notify Me*
- Custom tags are user created and can be used to create topical or trending lists

◀ Shelf ACTIONS

Tags

regular tag 1 smart tag 3

read me : 1

Regular Tag
Created 12 Sep 2022.

notify : 2

Smart Tag: Notify Me
Created 12 Aug 2022.

Smart Tag: Sampled
Titles I've sampled since 28 Jul 2022.

Q    

OverDrive - Accessibility

Libby

- improved accessibility features
- partnering with Fable to include feedback from vision users about Libby's user experience.
- Includes enhancements like
 - Screen reader and voice control improvements
 - New accessibility setting options
 - Full screen menus
 - An updated menu icon



[Libby Help About Accessibility](#)

◀ Back



Adjust the way Libby looks and acts to suit your needs.

EFFECTS

Reduce Color Variation



Libby's interface adapts to the colors of book covers and your active library. This reduces such adaptive changes, favoring neutral colors with good contrast.

Reduce Text Variation



Use a single font at a single weight (semi-bold), with no italics, and rarely display text in all-caps.

Reduce Motion



Minimize the use of animation effects in the user interface.

Reduce Vibrations



This setting prevents all the haptic feedback generated by Libby, but cannot suppress any system-generated vibrations.

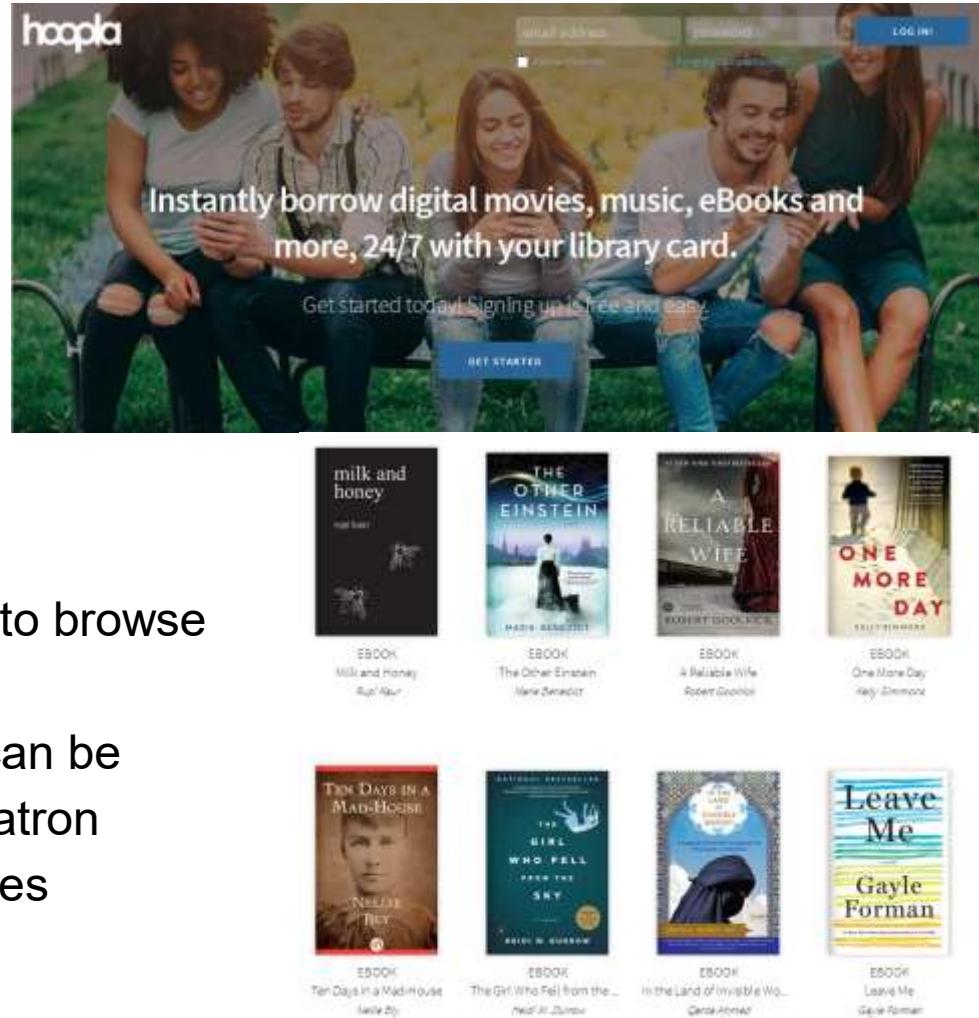


OverDrive Marketplace

- Who orders digital materials at your library?
- They can
 - Merge patron records when patrons get new cards
 - Create and manage bookshelves/collections
 - in conjunction with library programs and local events
 - keep the display fresh and relevant to your patrons
 - Review and manage holds and collections to respond to patron needs
 - Set up an automatic weeding plan
 - Manually weed/unweed when needed
 - Use Hold list for titles that are unweeded to purchase more copies
 - Use Notify Me tag list for titles that are weeded to unweed and purchase more

hoopla

- Multiple Formats
 - ebooks
 - audiobooks
 - music
 - streaming video
 - Movies
 - TV episodes
 - BingePass
 - Need account and sign in to browse catalog
- Staff can make collections that can be shared with a URL and merge patron records to resolve checkout issues
- Items are always available



hoopla Videos with PPR

hoopla - BingePasses

BingePass Marketing

- Unlimited streaming of multiple titles for 7 days with 1 Instant Borrow
 - Magazines
 - The Great Courses
 - Hallmark Movies
 - Kids collections like Curiosity Stream, hellosauraus, Highlights, R.L. Stine
 - Crafting, puzzles, BBC TV
- Titles within the BingePass don't count toward checkout limit
 - In iOS, click *More* at the bottom of the screen
 - On Android, search for BingePass
 - Or, do an advanced search for producer



Binge Passes save the library money because patrons check out once and get multiple items!

Kanopy Streaming video. How it works



5 tickets/ per month.
Tickets required and
access time from first
viewing vary by title.
[Learn more about tickets](#)

- Create watchlists for films to watch later
- Access Kanopy from any device: [Roku](#), [iOS](#), and [Android](#), Apple TV, Chromecast

Search or browse

- Documentaries, Classic Movies, Foreign Film
- ESL and Little Pim language videos for 11 languages
- Instructional videos including K-12, health and safety, and library and information management

Kanopy Features

Promoting Plus Packs allows libraries to provide patrons the most content for its budget!

- **Kanopy Plus Packs** allow credit-free viewing by category
 - **Favorites** popular range of genres, like drama, comedy, and thriller
 - **Easy-Watching** crowd-pleasing comedies, classics, family friendly films
 - **World Cinema** a diverse range of recent and classics from a broad set of countries
 - **Diversity** narrative films and documentaries focused on diverse stories and storytellers
 - **Hallmark**
 - **British Cinema & TV**
 - **Episodic Series**
- To find **films with PPR**, open the search and select the last filter in the list, Public Performance.



Medici.TV

PPR title list

- Arts and culture video platform
- Streaming and recorded events, documentaries, and classes
- Public Performance rights
 - For some recorded video
 - Request live event PPR for library program viewing:
amidgley@wlsmail.org



medici.tv

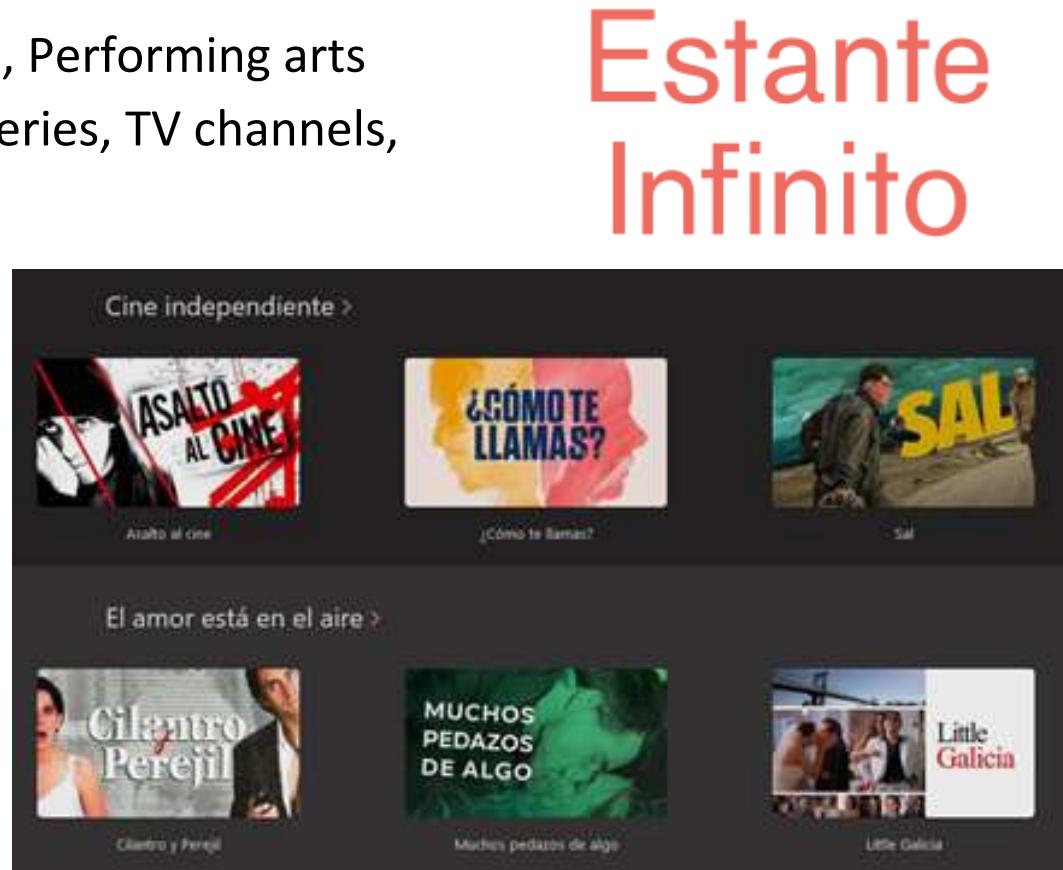
Access URLs are
library-specific

Find them here

Estante Infinito



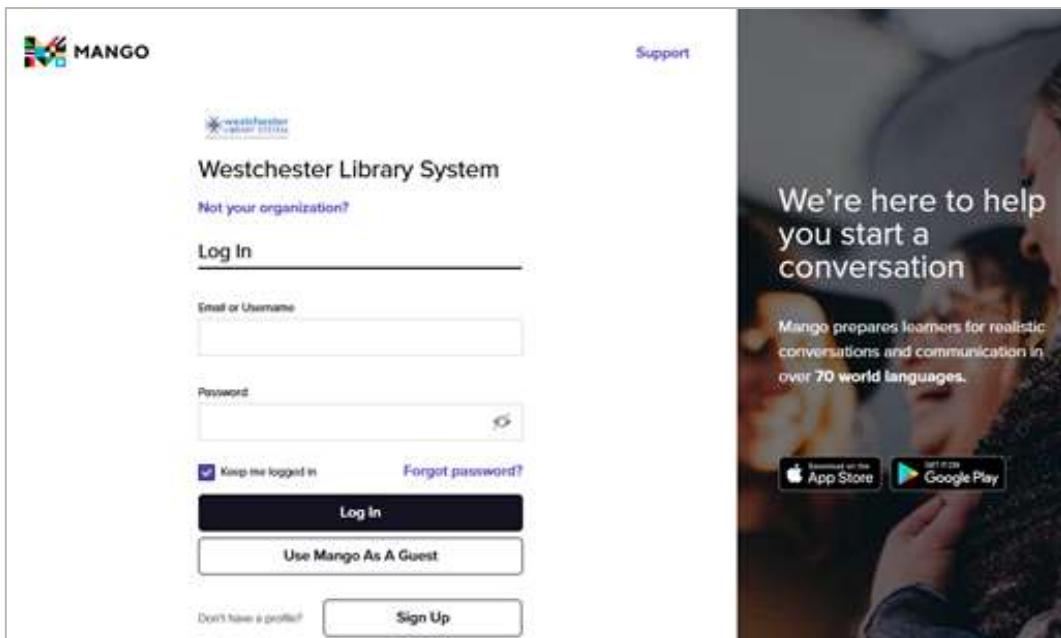
- Spanish-language first multimedia entertainment
- One ticket per view: Movies, Performing arts
- Unlimited viewing: Music, Series, TV channels, Podcasts, Games
- Patrons use up to 10 tickets per month
- Focus by country of origin or age audience
- Watch on The Shelf app or Chromecast
- [FAQ](#) en Espanol
- [FAQ](#) in English



<https://estanteinfinito.com>

Mango Languages

- language learning platform
- over 70 languages and ESL study
- focuses on conversation



Westchester Library System

Not your organization?

Log In

Email or Username

Password

Keep me logged in

Forgot password?

Log In

Use Mango As A Guest

Don't have a profile?

Sign Up

We're here to help you start a conversation

Mango prepares learners for realistic conversations and communication in over 70 world languages.

Available on the App Store

Available on Google Play

Access URLs are library-specific
[Find them here](#)

Patrons with accounts from the previous WLS subscription can log into their existing accounts without registering again.

LinkedIn Learning Highlights

- Video tutorials, courses, and learning paths
- Helps anyone learn software, technology, creative and business skills
- Taught by recognized industry experts
- Searchable without login
- Filter by topic, level, and author
- **Uses library card and PIN for login**
 - If patrons have trouble logging in, have them remove old passwords and clear cache
 - If a library card is replaced, the previous learning history doesn't transfer to the new card.



Tutor.com

- Tutor.com has been updated to LEO - the Learning Engagement Platform
- Access through the Westchester Library System website or your library's website. <http://www.tutor.com/westchester>
- Log in with library card number and PIN

The screenshot shows the Westchester Library System website with the Tutor.com integration. The top navigation bar includes links for 'Connect with a Tutor Now', 'Drop Off Your Work', 'Test Prep and Self-Study', and 'My Account'. A large yellow banner on the left says 'Welcome, Guest!' and 'Whatever you're working on, we're here to help. Let's get started.' with a 'TAKE A TOUR' button. On the right, a dark blue sidebar provides 'Marketing and Help for Staff' with a link to <http://www.tutor.com/clientcarelib/training> and a 'Student and Parent Help Playlist' with a link to <https://youtube.com/playlist?list=PLsfPyukV1bQ3qosAjSgAYxuH3eGw1FnL3>. Below the banner, there are three service cards: 'Connect with a Tutor Now', 'Writing Review', and 'Math Review', each with a 'CONNECT NOW' or 'SUBMIT' button.

Welcome, Guest!
Whatever you're working on, we're here to help. Let's get started.

TAKE A TOUR

Marketing and Help for Staff
<http://www.tutor.com/clientcarelib/training>

Student and Parent Help Playlist
<https://youtube.com/playlist?list=PLsfPyukV1bQ3qosAjSgAYxuH3eGw1FnL3>

Connect with a Tutor Now
Get on-demand expert help in the subject of your choice—no appointment necessary!

CONNECT NOW

Writing Review
Submit a draft of your writing, and get expert feedback.

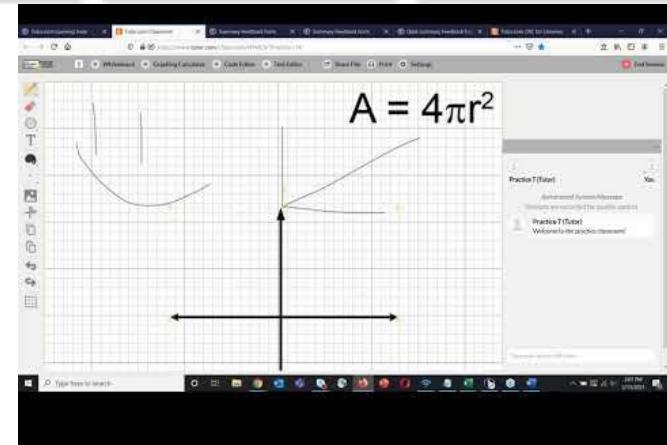
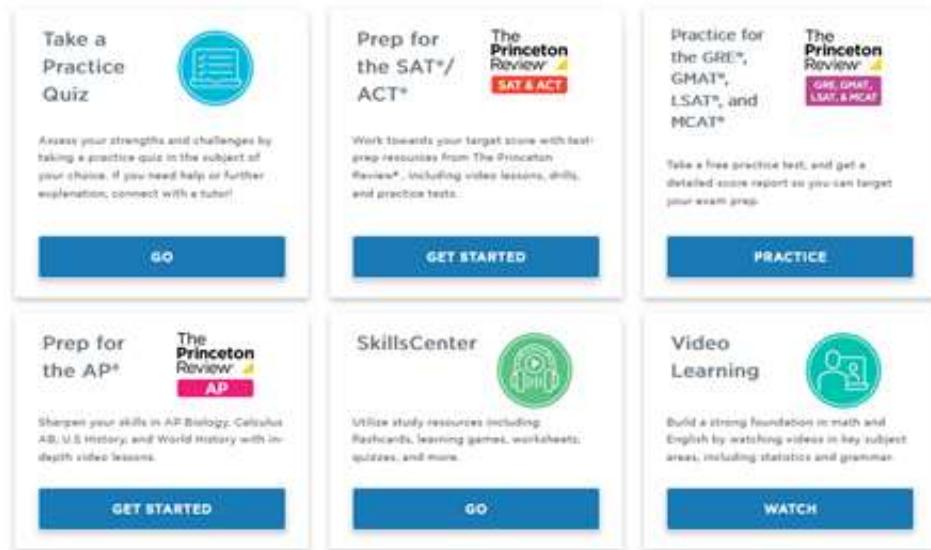
SUBMIT

Math Review
Submit your solution to a math problem, and get expert feedback.

SUBMIT

Tutor.com - Live Tutors 9am-10pm

- <http://www.tutor.com/westchester>
- Live tutoring is available 9am - 10pm daily
- **Academic tutoring** for homework help, test preparation, skills and concepts for K-12 students, college students and adults
 - Grade level
 - Topic
 - Subject
- **One-to-one professional job search coaching** in a supportive and encouraging environment, including resume and cover letter review
- **Spanish language available** in some tutoring subjects - disponible Todos los días de 6:00pm hasta 10:00pm EST

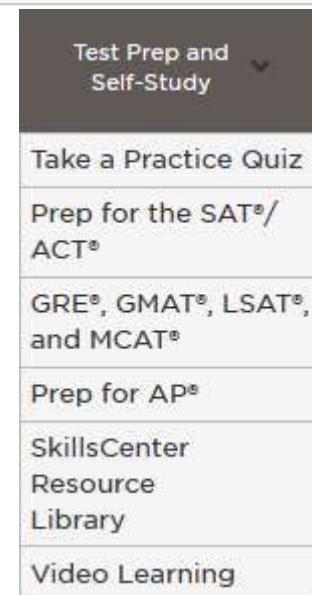


Overview For Staff

Tutor.com-Available 24/7



- **Advanced Placement® test preparation** and college entrance exams, including math, science, English, Spanish, social studies, ACT®/SAT®, GED®/HiSET®, Microsoft® Office and writing.
- **Overnight drop-off reviews** with detailed guidance and explanations for students or adults
 - essays, book reports, short stories, college/scholarship application essays
 - résumés & cover letter
 - tough math problems.
- **Practice quizzes** to assess student knowledge of over 100 areas in math, science and social studies.
- **Tutor.com SkillsCenter Resource Library** thousands of educationally sound resources, including instructional videos, downloadable practice worksheets, customizable flashcards, résumé templates, job search websites and career advice.



X-Plain Patient Highlights

- Simple language and clear format
- More than 1400 educational videos
- Basic health information about
 - illnesses or conditions
 - medical tests
 - procedures
- Spanish language version

Diabetes and Meal Planning

Overview

What you eat is closely connected to the amount of sugar in your blood. The right food choices will help you control your blood sugar level and your diabetes.

A meal plan is a guide that tells you what kinds of food to eat at meals and for snacks. The plan also tells you how much food to have. Your diet should be low in cholesterol, low in salt and low in added sugar.



 westchester LIBRARY SYSTEM <small>Empowering libraries. Empowering communities.</small>	<input type="text" value="Search Health Encyclopedia"/>	<input type="button" value="Search"/>																																													
Home		Español																																													
Find topics A-Z																																															
A B C D E F G H I J K L M N O P Q R S T U V W X Y Z																																															
<table><tbody><tr><td>Body Location and Systems</td><td>Disorders and Conditions</td><td>Demographic Groups</td></tr><tr><td>Blood, Heart and Circulation</td><td>Cancers</td><td>Children and Teenagers</td></tr><tr><td>Bones, Joints and Muscles</td><td>Diabetes</td><td>Men</td></tr><tr><td>Brain and Nerves</td><td>Genetic Disorders</td><td>Seniors</td></tr><tr><td>Digestive System</td><td>Heart Disease</td><td>Women</td></tr><tr><td>Ear, Nose and Throat</td><td>Infectious Diseases</td><td></td></tr><tr><td>Eyes and Vision</td><td>Mental Health</td><td></td></tr><tr><td>Glands, Endocrine System</td><td>Strokes</td><td></td></tr><tr><td>Immune System</td><td></td><td>Health and Wellness</td></tr><tr><td>Kidneys and Urinary System</td><td></td><td>Addiction Medicine</td></tr><tr><td>Lungs and Breathing</td><td>Diagnostic Tests</td><td>Fitness and Exercise</td></tr><tr><td>Mouth and Teeth</td><td>Radiology</td><td>Food and Nutrition</td></tr><tr><td>Reproductive System - Female</td><td>Symptoms</td><td>Lifestyle</td></tr><tr><td>Reproductive System - Male</td><td>Tests</td><td>Preventing Infections</td></tr><tr><td></td><td></td><td>Safety</td></tr></tbody></table>			Body Location and Systems	Disorders and Conditions	Demographic Groups	Blood, Heart and Circulation	Cancers	Children and Teenagers	Bones, Joints and Muscles	Diabetes	Men	Brain and Nerves	Genetic Disorders	Seniors	Digestive System	Heart Disease	Women	Ear, Nose and Throat	Infectious Diseases		Eyes and Vision	Mental Health		Glands, Endocrine System	Strokes		Immune System		Health and Wellness	Kidneys and Urinary System		Addiction Medicine	Lungs and Breathing	Diagnostic Tests	Fitness and Exercise	Mouth and Teeth	Radiology	Food and Nutrition	Reproductive System - Female	Symptoms	Lifestyle	Reproductive System - Male	Tests	Preventing Infections			Safety
Body Location and Systems	Disorders and Conditions	Demographic Groups																																													
Blood, Heart and Circulation	Cancers	Children and Teenagers																																													
Bones, Joints and Muscles	Diabetes	Men																																													
Brain and Nerves	Genetic Disorders	Seniors																																													
Digestive System	Heart Disease	Women																																													
Ear, Nose and Throat	Infectious Diseases																																														
Eyes and Vision	Mental Health																																														
Glands, Endocrine System	Strokes																																														
Immune System		Health and Wellness																																													
Kidneys and Urinary System		Addiction Medicine																																													
Lungs and Breathing	Diagnostic Tests	Fitness and Exercise																																													
Mouth and Teeth	Radiology	Food and Nutrition																																													
Reproductive System - Female	Symptoms	Lifestyle																																													
Reproductive System - Male	Tests	Preventing Infections																																													
		Safety																																													

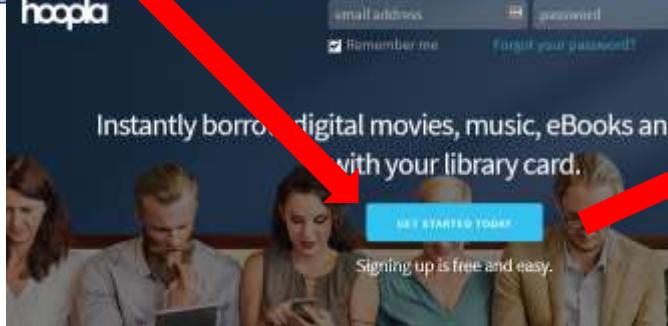
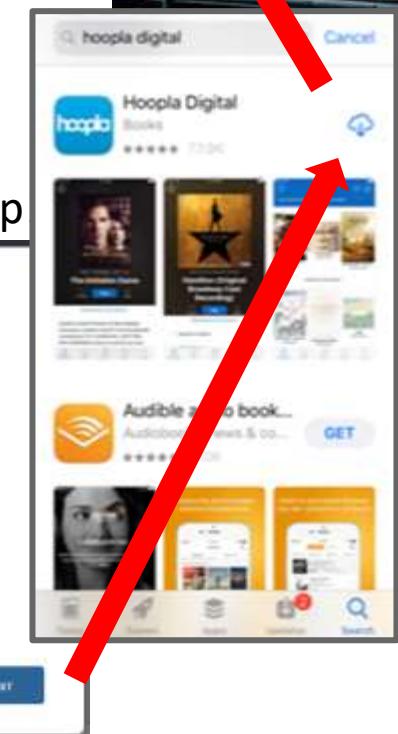
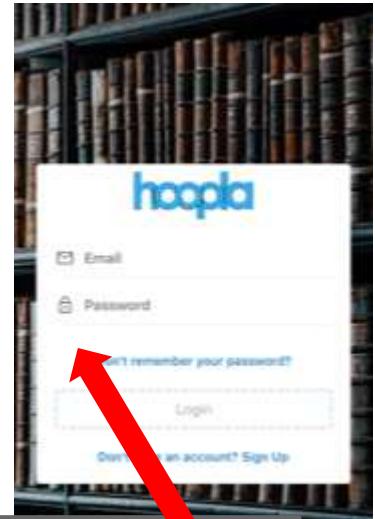
Getting Started



1. Go to the WLS site or your library website and access the digital resource
2. Set up an account
3. THEN add the app to your mobile device
4. Log in using the account

you set up on the full website

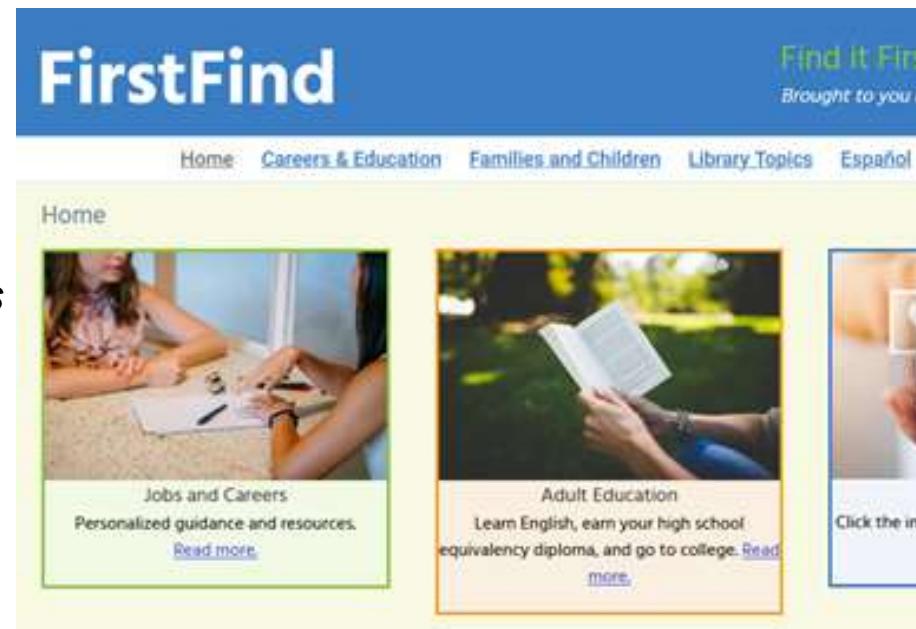
Especially good for troubleshooting setup



FirstFind.org Highlights

Information and resources in an easy to read website to help Westchester residents work toward their goals for

- Jobs and Careers
Job search and employment skills, career assessment, volunteering
- Adult Education
*High School Equivalency diploma resources
Learning English, High School Equivalency and TASC testing resources, college options*
- Digital Learning
Computer skill building, privacy and safety and tips
- Family Resources
Parenting, government benefits, and financial literacy resources
- Spanish language version plus site translation into 6 other languages



Get Help

WLS IT wiki <<http://it.westchesterlibraries.org>>

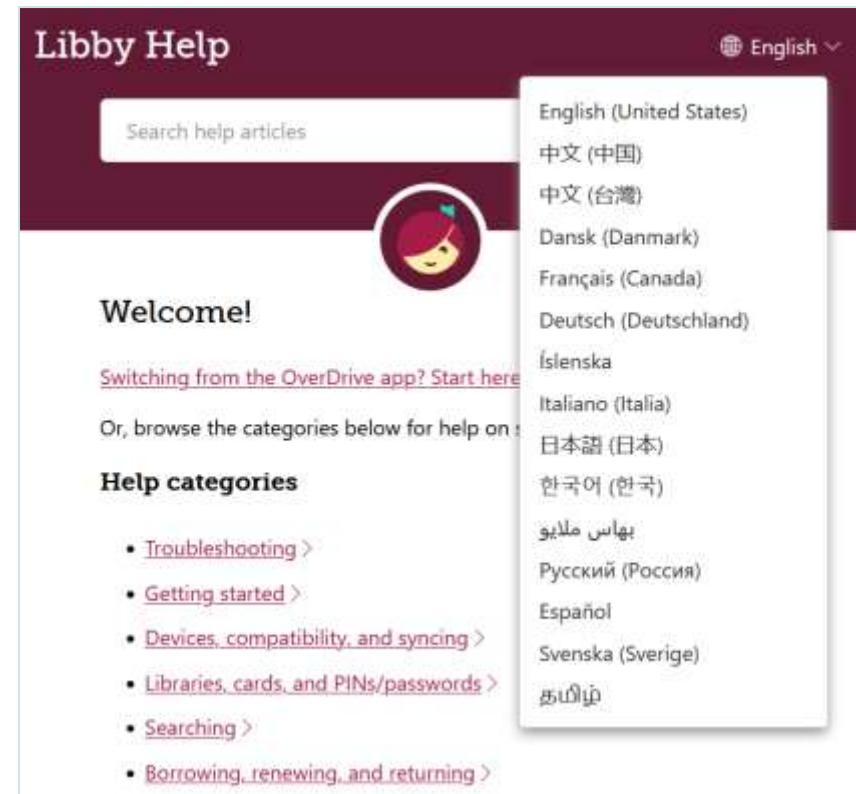
- Search for your device type or ebooks
- [eResource Training and Marketing](#)
- [Patron Help For eResources](#)
- [eContent Help and FAQs](#)
- [eResearch Help and FAQs](#)
- [eLearning Help and FAQs](#)

Libby Help

- [Libby Help](#)
- [Reading with Kindle](#) - Great video!

Allison Midgley

- support@wlsmail.org
- training@wlsmail.org
- 914-231-3221



The screenshot shows the Libby Help website. At the top, there is a search bar labeled "Search help articles" and a small circular icon with a cartoon character. Below the search bar, the text "Welcome!" is displayed next to the character icon. A red link "Switching from the OverDrive app? Start here" is visible. To the right of the welcome text, there is a sidebar with a list of language options. The sidebar title is "English" with a dropdown arrow. The list includes: English (United States), 中文 (中国), 中文 (台灣), Dansk (Danmark), Français (Canada), Deutsch (Deutschland), Íslenska, Italiano (Italia), 日本語 (日本), 한국어 (한국), هاش ملايو, Русский (Россия), Español, Svenska (Sverige), and தமிழ். The main content area below the sidebar contains a list of "Help categories" with red links: Troubleshooting, Getting started, Devices, compatibility, and syncing, Libraries, cards, and PINs/passwords, Searching, and Borrowing, renewing, and returning.