



WLS

# Digital Resources

Content, Research, and Learning eResource  
Overview For 2025



# Objectives

Today we will

- Highlight key changes for 2025
- Provide an overview of resource audiences and features
- Explore the most popular resources in depth
- Review content resource lending parameters
- Review how to get started
- Connect to help, training, and marketing resources

# Key Enhancements and Updates

- Rebranding of *The Shelf* as *Estante Infinito*
- Hoopla
  - How libraries can improve patron experience
- OverDrive
  - Administrative cleanup and setup to remove old holds and titles to reduce wait times

# Key Resources For Staff

Bookmark these!

- [WLS Shared Digital Resources](#)
  - Staff and Patron Help Links
  - Marketing Resources
  - Recent Presentation Slides
- [Catalog of Outreach publications](#)
  - Request from WLS Outreach
  - Brochure updates soon!

# WLS eContent Features

iOs, Android, and Kindle Fire apps available unless noted

eResource	Mobile App Name	Listen, Read, or Watch?	Features/Strengths
OverDrive	Libby* Sora for schools	L, R, W	Popular Fiction & Nonfiction; Foreign Language study; Magazines
Estante - The Shelf	The Shelf	L, W	Spanish-language first; movies, TV by country of origin
Hoopla	Hoopla Digital***	L, R, W	Music, ebooks, audiobooks, movies, TV, graphic novels; Foreign Language learning; BingePass magazine and video collections
Hoopla Kids	Hoopla Digital	L, R, W	Same as above for children up to age 12. <i>Kids Mode is not password protected.</i>
ComicsPlus	Comics Plus	R	Comics, Manga, Nonfiction (Bio, History, Culture). English and Spanish. Browse by age; <i>Parental Controls with a PIN available</i>
Kanopy	Kanopy***	W	Video - foreign, indie, classic, documentary, The Great Courses <i>Parental Controls with a PIN available</i>
Kanopy Kids	Kanopy***	W	Video - educational and entertainment, social awareness
Medici.TV	medici.tv	W	Cultural and arts video; live streamed and recording
Freading	Freading	R	Fiction and nonfiction, Lonely Planet travel guides, multi-language juvenile titles, comics, SparkNotes
TumbleBooks	TumbleBooks	L,R,W	Animated storybooks for children K-6; quizzes and educational games; also Biblioteca Tumblebooks

\*also ebook readers except Kindle Paperwhite \*\*also ebook readers (Amazon Paperwhite, nook)

\*\*\*also [Roku](#), Apple TV, ChromeCast, Android TV, Fire TV

# WLS eLearning Resources

Name	Description	Audience	Card Required	Highlights
<a href="#">Learning Upgrade</a>	interactive reading and math studies app	Adult Learners		On Android or iOS, take a placement test or start at grade level (through high school)*
<a href="#">LinkedIn Learning</a>	video library of software, technology, business, creative courses and tutorials	Adults, Teens	x	Tutorials, courses, and learning pathways; Create playlists and receive certificates for completed courses
Mango Languages	language learning platform	All	x	70 languages including ESL and ASL; conversation focus
<a href="#">Tutor.com</a>	Online tutoring, test preparation, study skills, subject practice, document review	All		Live tutors in 40 topic areas; AP and college test prep; cover letter, resume and essay submission and review. <b>Live tutors: 9 AM-10 PM,</b>
<a href="#">University of Fashion</a>	Fashion and sewing lessons and resources	Adults Teens	x	Video and text lessons and tutorials; downloadable croquis; industry magazines
<a href="#">Driving-Tests.org</a>	New York State Driver Permit practice tests and driver handbooks	Adult		Available for automobile, motorcycle and commercial
<a href="#">FirstFind.org</a>	education, employment, and life skills resources on easy to read websites	Adult Job Seeker		Resources to learn English, get a NYS GED, build computer skills, job searching, Westchester County resources
<a href="#">TumbleBooks</a>	early literacy	Early Learners		Read aloud books online instead of borrowing. puzzles, games..Streaming only

\*Contact HSE Connect for a class code. [More information](#)

# WLS eResearch Tools and Databases

Name	Description	Category	Audience	Highlights
<a href="#">Gale Academic OneFile</a>	peer-reviewed, full-text articles	Articles	Adults	Extensive coverage of the sciences, technology, medicine, the arts, theology, literature
<a href="#">Gale General OneFile</a>	Peer-reviewed, full-text articles	Articles	Adult	Academic journals and magazines on a wide-variety of general topics
<a href="#">Gale Business Insights</a>	company and industry news	Business	Adults	includes profiles, company histories, brand information, rankings and investment reports
<a href="#">Gale OneFile Health and Medicine</a>	Academic and personal journal and media Over 1,400 educational videos	Health	Adults	information about illnesses and conditions, medical tests, procedures; Spanish language also available
<a href="#">Gale OneFile News</a>	National and international newspapers	News	Adults	Over 2,000 full-text titles
<a href="#">Gale New York Times</a>	10 major NYS newspapers	News	Adults	Includes the New York Times, Buffalo News
<a href="#">Gale In Context: Elementary (formerly Kids InfoBits)</a>	Resource for books, articles, and pictures	Articles	Elementary	Find content level in advanced search or convenient content levels tool

See the full, updated list of [NOVELny](#) resources

# WLS eResearch Tools and Databases

Name	Description	Category	Audience	Highlights
<a href="#">Directory of Open Access Journals</a>	Primarily science and medicine	Health	Adults	Over 18,000 journals with CC licenses; 13,000+ without APCs (for publication)
<a href="#">The Merck Manuals</a>	Consumer/professional medical information	Health	Adults	Symptoms, drugs, procedures, medical news; Self-assessment tools, English and Spanish
<a href="#">X-Plain Patient Education Health Tutorials*</a>	Consumer health and medical tutorials	Health	Adults	Easy to understand

\*Provided by Central Library Funds; others are provided through NOVELny. See the full, updated list of [NOVELny](#) resources



# eContent Borrowing Models in iOS, Android, and Kindle Fire apps unless noted

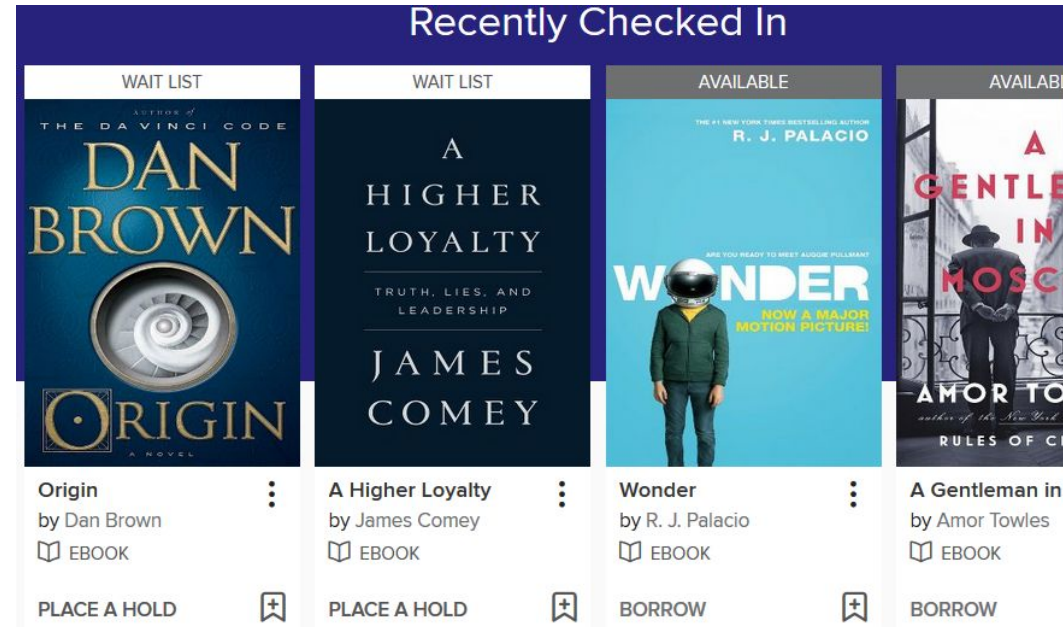
eResource	Mobile App Name	Listen, Read, or Watch?	Borrowing Model
ComicsPlus	Comics Plus	R	Unlimited Checkouts. 7 day loan period. Always available
Estante - The Shelf	The Shelf	W, L, R	Used for movie titles and performing arts titles. All other content, including kids, is unlimited
Freeding	Freeding	R	12 checkouts per week. 14 day loan
Hoopla	Hoopla Digital	L, R, W	10 credits/month. Loan period varies by format. Always available. BingePass content: 1 7day checkout for unlimited # of items
Hoopla Kids	Hoopla Digital	L, R, W	10 credits/month. Loan period varies by format
Kanopy	Kanopy***	W	60 tickets/per month. Tickets required and access time from first viewing vary by title. <a href="#">Learn more about tickets</a>
Kanopy Kids	Kanopy***	W	Unlimited viewing. No credits required
Medict.tv	Medici.tv	W	Unlimited streaming
OverDrive	Libby* Sora	L, R, W	10 simultaneous checkouts. 14 day loan. Magazines are pay per copy (PPC) and aren't part of the checkouts count; some libraries also purchase PPC for their patrons only
TumbleBooks	TumbleBooks	L,R,W	Read books online instead of borrowing. Streaming only

\*also ebook readers except Kindle Paperwhite \*\*also ebook readers (Amazon Paperwhite, nook)

\*\*\*also [Roku](#), Apple TV, ChromeCast **10/31/2024**

# OverDrive Website

- Collections
- Checkout and
  - go to [libbyapp.com](http://libbyapp.com) to read in browser
  - transfer to ereader

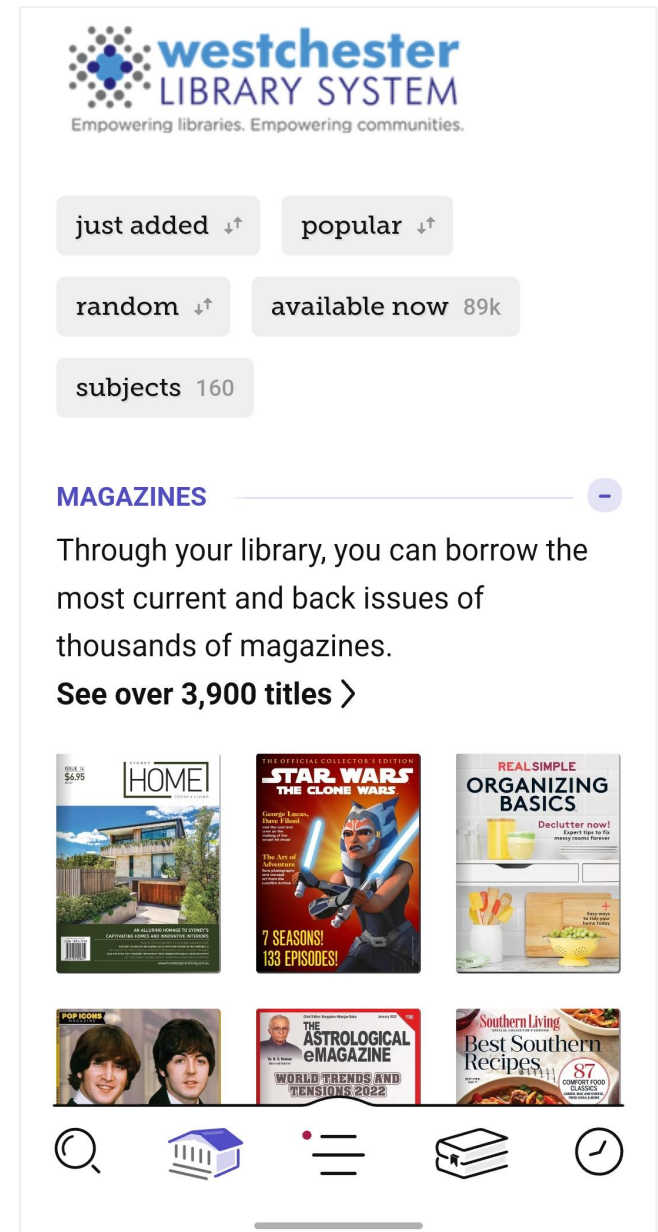


Some items may say they're available but display *Place Hold* messages when a patron tries to check them out. These titles are "always available" only for patrons of libraries that offer Cost Per Circ (CPC). OverDrive knows about this issue, but it would take a major overhaul of their software to fix it. This will continue to happen for the foreseeable future.

# Libby Mobile App

You can download Libby on:

- iOS 10+ (get it from the [Apple App Store](#))
- Android 5.0+ (get it on [Google Play](#))
- Fire OS 5+
- If you have a Windows computer, Mac computer, or a Chromebook, you can use Libby in your web browser at [libbyapp.com](#). We suggest using the latest version of Chrome, Safari, Firefox, or Edge.
- Sora - for students, partnered with schools



# Libby

## Libby Help and FAQs

## Device Compatibility

GET THE APP  
**Download Libby to get started**  
[Download app →](#)

GOT QUESTIONS?  
**We've got the answers**  
[See FAQs →](#)

STAFF TRAINING  
**Learn all about Libby**

MARKETING & OUTREACH  
**Promote Libby to your users**  
[Get marketing kits →](#)

Libby Help English ▾

Search help articles

- English (United States) ✓
- Français (Canada)
- Deutsch (Deutschland)
- Italiano (Italia)
- 日本語 (日本)
- Русский (Россия)
- Español
- Svenska (Sverige)
- 中文 (中国)
- 中文 (台灣)

Welcome!

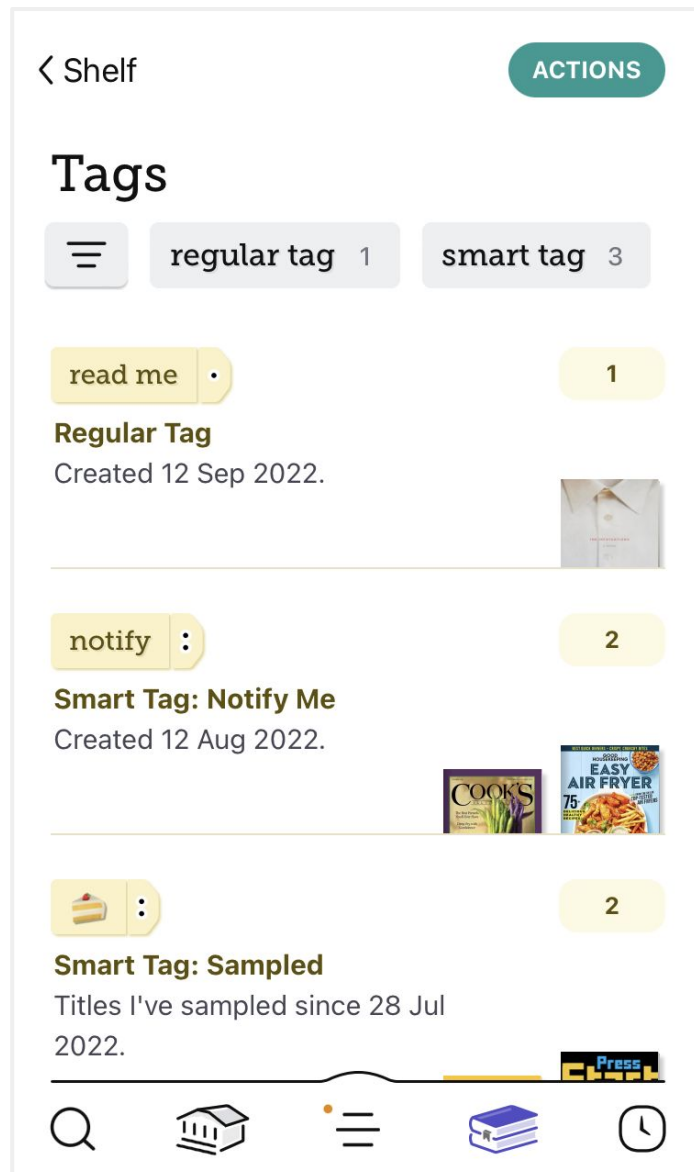
[Switching from the OverDrive app? Start here](#)

Or, browse the categories below for help on s

**Help categories**

# Libby Tags

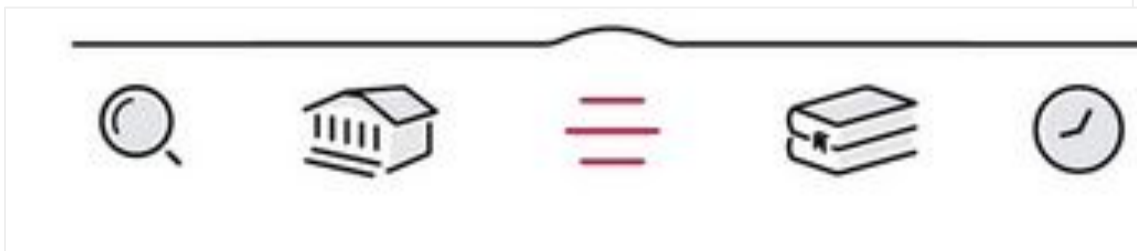
- Organize, download, share title lists in html for web, csv for spreadsheet, or json for data
- Smart tags are OverDrive generated, like
  - *Titles I've borrowed,*
  - *Next Issue*
  - *Notify Me*
- Custom tags are user created and can be used to create topical or trending lists



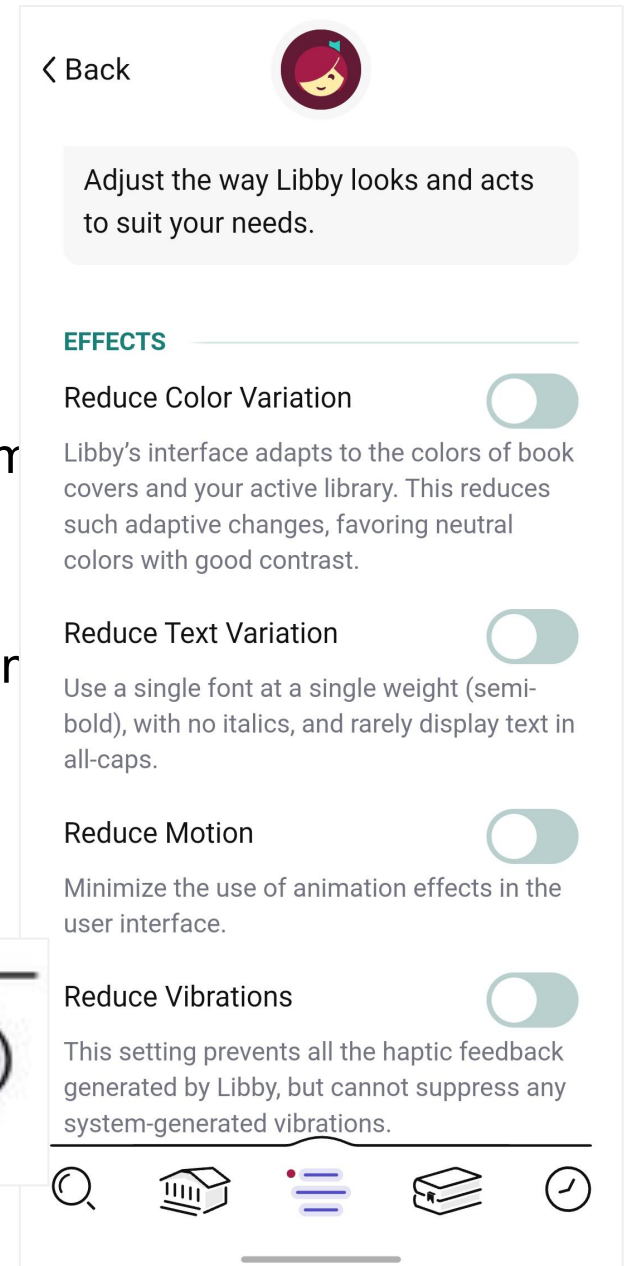
# OverDrive - Accessibility

## Libby

- [improved accessibility features](#)
- partnering with [Fable](#) to include feedback from vision users about Libby's user experience.
- Includes enhancements like
  - Screen reader and voice control improver
  - New accessibility setting options
  - Full screen menus
  - An updated menu icon



[Libby Help About Accessibility](#)

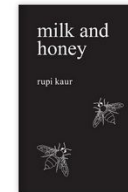
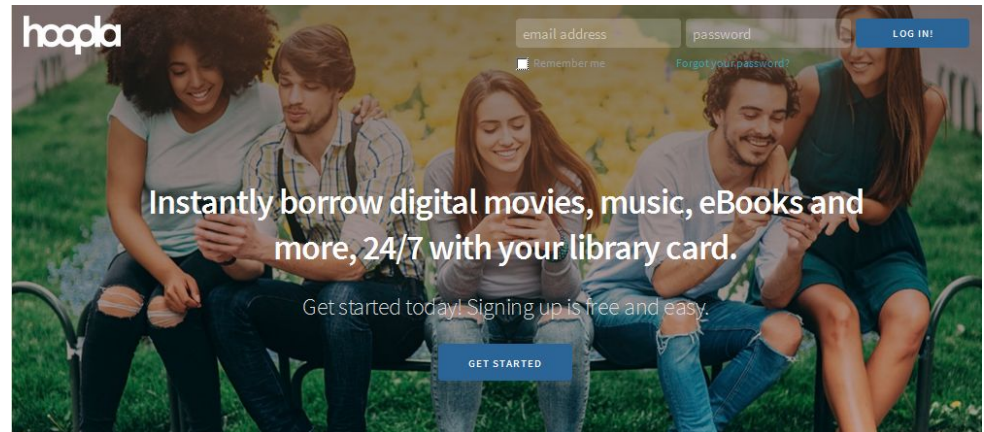


# OverDrive Marketplace

- Who orders digital materials at your library?
- They can
  - Merge patron records
  - Create and manage bookshelves/collections
    - in conjunction with library programs and local events
    - keep the display fresh and relevant to your patrons
  - Review and manage holds and collections to respond to patron needs
    - Set up an automatic weeding plan
    - Manually weed/unweed when needed
      - Use Hold list for titles that are unweeded to purchase more copies
      - Use Notify Me tag list for titles that are weeded to unweed and purchase more

# hoopla

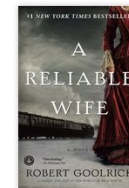
- Multiple Formats
  - ebooks
  - audiobooks
  - music
  - streaming video
    - Movies
    - TV episodes
  - BingePasss
  - Need account and sign in to browse catalog
- Staff can make collections that can be shared with a URL
- Items are always available



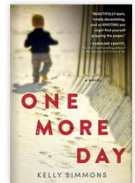
EBOOK  
Milk and Honey  
Rupi Kaur



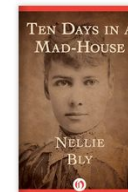
EBOOK  
The Other Einstein  
Marie Benedict



EBOOK  
A Reliable Wife  
Robert Goolrick



EBOOK  
One More Day  
Kelly Simmons



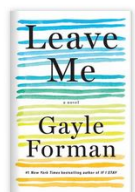
EBOOK  
Ten Days in a Mad-House  
Nellie Bly



EBOOK  
The Girl Who Fell from the ...  
Heidi W. Durrow



EBOOK  
In the Land of Invisible Wo...  
Qanta Ahmed



EBOOK  
Leave Me  
Gayle Forman

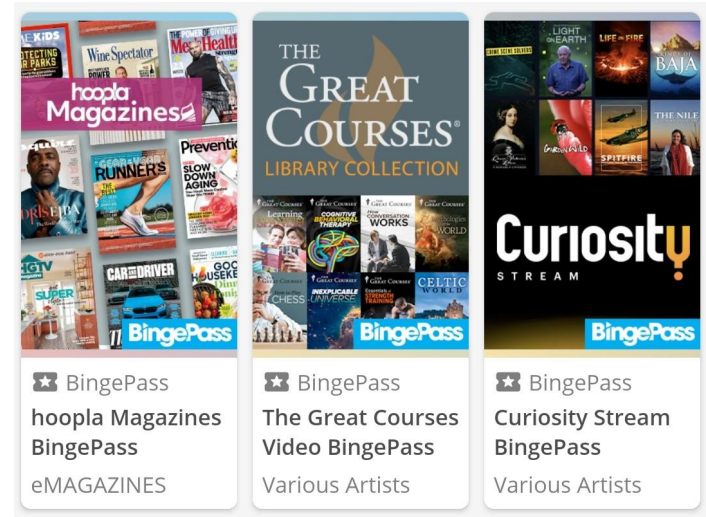
[hoopla Videos with PPR](#)



# hoopla - BingePasses

## BingePass Marketing

- Unlimited streaming of multiple titles for 7 days with 1 Instant Borrow
  - Magazines
  - The Great Courses
  - Hallmark Movies
  - Kids collections like Curiosity Stream, hellosauraus, Highlights, R.L. Stine
  - Crafting, puzzles, BBC TV
- Titles within the BingePass don't count toward checkout limit
  - In iOS, click *More* at the bottom of the screen
  - On Android, search for BingePass
  - Or, do an advanced search for producer



Binge Passes save the library money because patrons check out once and get multiple items!

# Medici.TV

## PPR title list

- Arts and culture video platform
- Streaming and recorded events, documentaries, and classes
- Public Performance rights
  - For some recorded video
  - Request live event PPR for library program viewing:  
[amidgley@wlsmail.org](mailto:amidgley@wlsmail.org)

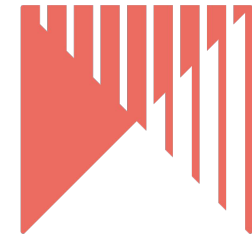
medici.tv

Access URLs are  
library-specific

[Find them here](#)

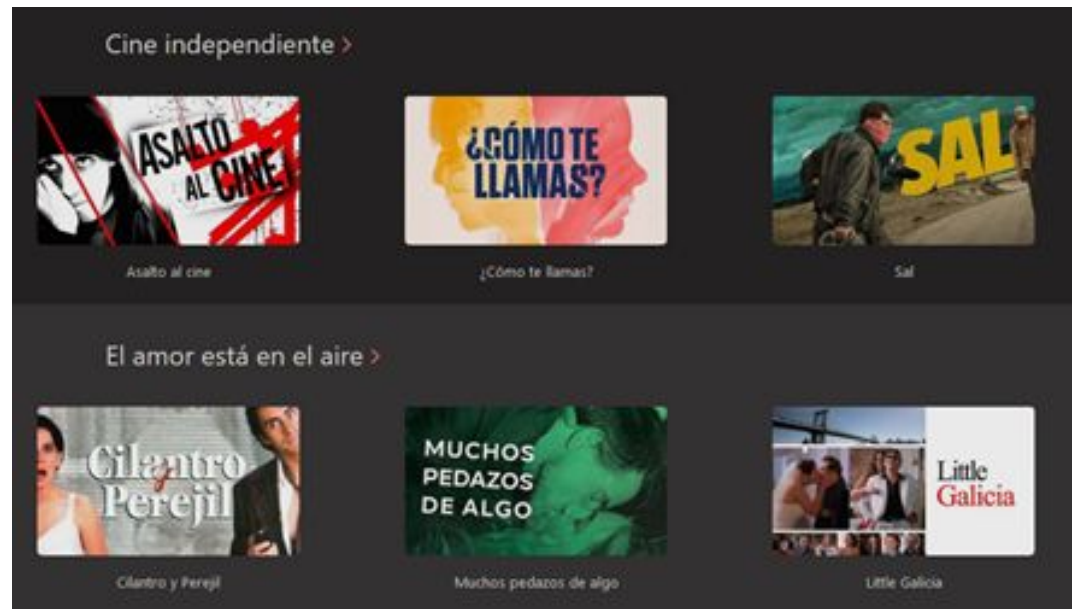


# Estante Infinito - The Shelf



## Estante Infinito

- Spanish-language first multimedia entertainment
- One ticket per view: Movies, Performing arts
- Unlimited viewing: Music, Series, TV channels, Podcasts, Games
- Patrons use up to 10 tickets per month
- Focus by country of origin or age audience
- Watch on The Shelf app or Chromecast
- [FAQ](#) en Español
- [FAQ](#) in English



<https://estanteinfinito.com>

# Kanopy Streaming video. How it works



60 tickets/per month.  
Tickets required and  
access time from first  
viewing vary by title.

[Learn more about tickets](#)

- Create watchlists for films to watch later
- Access Kanopy from any device: [Roku](#), [iOS](#), and [Android](#), Apple TV, ChromeCast

## Search or browse

- Documentaries, Classic Movies, Foreign Film
- ESL and Little Pim language videos for 11 languages
- Instructional videos including K-12, health and safety, and library and information management

# Kanopy Features

Promoting Plus Packs allows libraries to provide patrons the most content for its budget!

- **Kanopy Plus Packs** allow credit-free viewing by category
  - **Favorites** popular range of genres, like drama, comedy, and thriller
  - **Easy-Watching** crowd-pleasing comedies, classics, family friendly films
  - **World Cinema** a diverse range of recent and classics from a broad set of countries
  - **Diversity** narrative films and documentaries focused on diverse stories and storytellers
  - **Hallmark**
  - **British Cinema & TV**
  - **Episodic Series**
- To find **films with PPR**, open the search and select the last filter in the list, Public Performance.



# Mango Languages

- language learning platform
- over 70 languages and ESL study
- focuses on conversation



**MANGO**

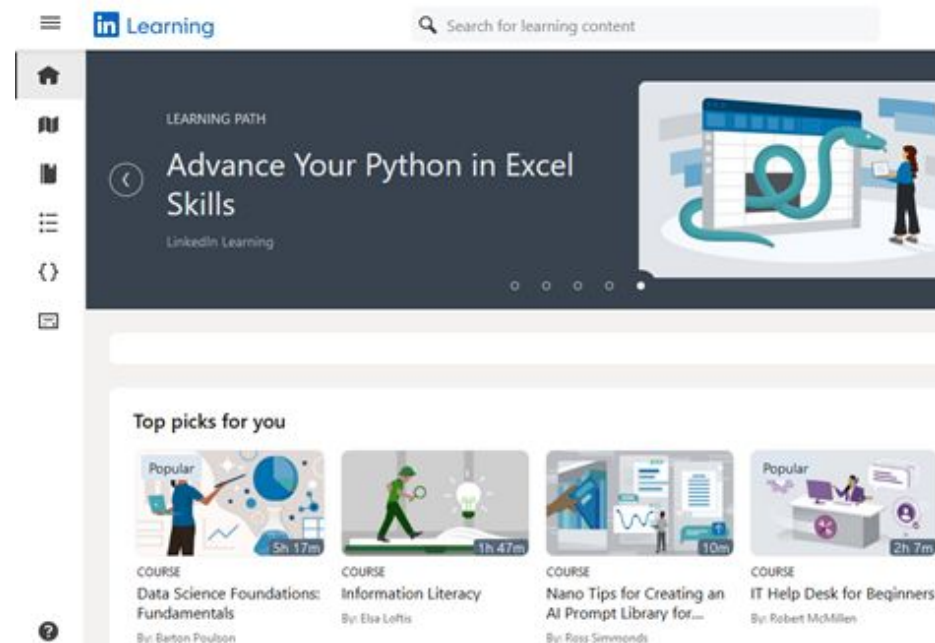
A screenshot of the Mango Languages login page. The page is white with a dark sidebar on the right. The sidebar contains the Mango logo, the text 'Support', and a promotional message: 'We're here to help you start a conversation. Mango prepares learners for realistic conversations and communication in over 70 world languages.' Below the message are icons for the App Store and Google Play. The main content area has the Mango logo and 'Support' in the top right. Below that is the 'Westchester Library System' logo and name, followed by a link for 'Not your organization?'. The 'Log In' section includes a 'Log In' header, an 'Email or Username' input field, a 'Password' input field with an eye icon, a 'Keep me logged in' checkbox, and a 'Forgot password?' link. There are three buttons: a dark 'Log In' button, a white 'Use Mango As A Guest' button, and a white 'Sign Up' button. A 'Don't have a profile?' link is also present.

Access URLs are  
library-specific  
[Find them here](#)

**Patrons with accounts  
from the previous WLS  
subscription can log into  
their existing accounts  
without registering again.**

# LinkedIn Learning Highlights

- Video tutorials, courses, and learning paths
- Helps anyone learn software, technology, creative and business skills
- Taught by recognized industry experts
- Searchable without login
- Filter by topic, level, and author
- **Uses library card and PIN for login**
  - If patrons have trouble logging in, have them remove old passwords and clear cache
  - If a library card is replaced, the previous learning history doesn't transfer to the new card.



# Tutor.com

- Tutor.com has been updated to LEO - the Learning Engagement Platform
- Access through the Westchester Library System website or your library's website. <http://www.tutor.com/westchester>
- Log in with library card number and PIN

The screenshot shows the Tutor.com website interface for Westchester Library System. At the top, the Westchester Library System logo is displayed with the tagline "Empowering libraries. Empowering communities." Below the logo is a navigation bar with the Tutor.com logo and four menu items: "Connect with a Tutor Now", "Drop Off Your Work", "Test Prep and Self-Study", and "My Account". The main content area features a yellow banner with the text "Welcome, Guest!" and "Whatever you're working on, we're here to help. Let's get started." Below the banner is a red "TAKE A TOUR" button. The bottom section contains three service cards: "Connect with a Tutor Now" (with a "CONNECT NOW" button), "Writing Review" (with a "SUBMIT" button), and "Math Review" (with a "SUBMIT" button).

## Marketing and Help for Staff

<http://www.tutor.com/clientcarelib/training>

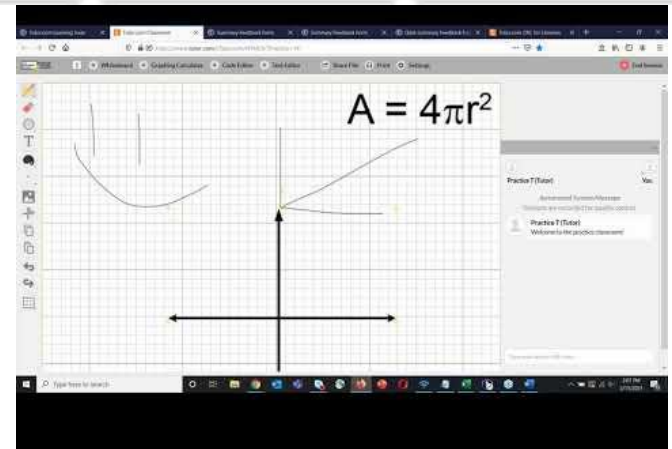
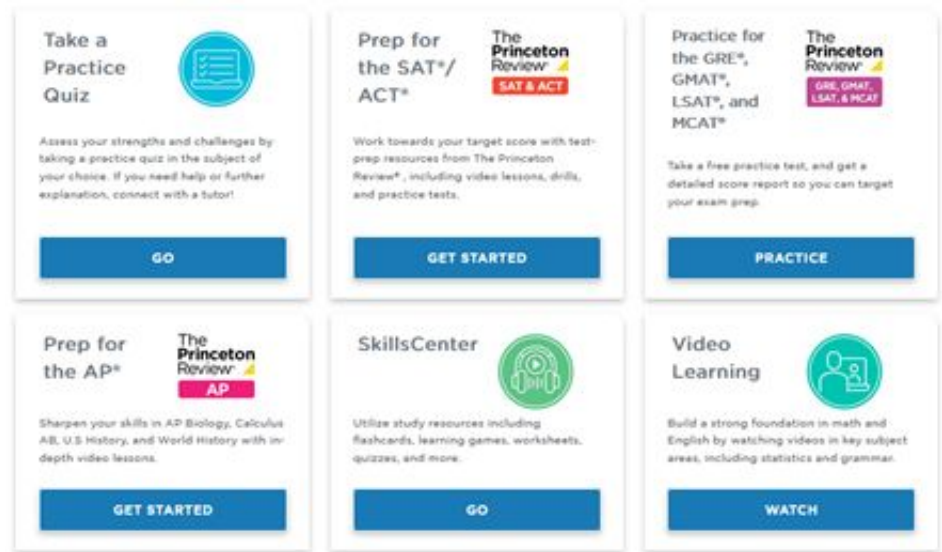
## Student and Parent Help Playlist

<https://youtube.com/playlist?list=PLsfPyukV1bQ3qosAjSgAYxuH3eGw1FnL3>



# Tutor.com - Live Tutors 9am-10pm

- <http://www.tutor.com/westchester>
- Live tutoring is available 9am - 10pm daily
- **Academic tutoring** for homework help, test preparation, skills and concepts for K-12 students, college students and adults
  - Grade level
  - Topic
  - Subject
- **One-to-one professional job search coaching** in a supportive and encouraging environment, including resume and cover letter review
- **Spanish language available** in some tutoring subjects - disponible Todos los días de 6:00pm hasta 10:00pm EST

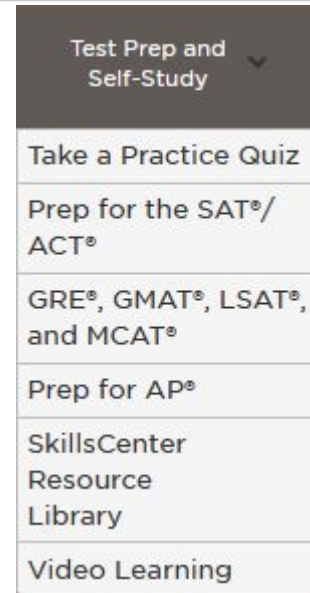


Overview For Staff

# Tutor.com-Available 24/7

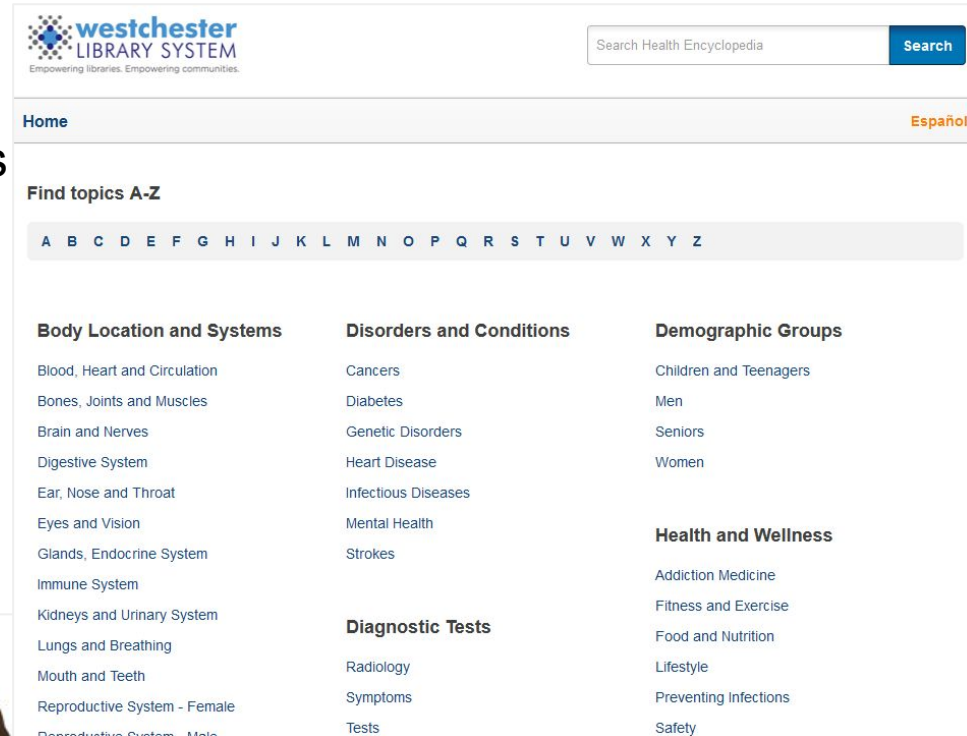


- **Advanced Placement® test preparation** and college entrance exams, including math, science, English, Spanish, social studies, ACT®/SAT®, GED®/HiSET®, Microsoft® Office and writing.
- **Overnight drop-off reviews** with detailed guidance and explanations for students or adults
  - essays, book reports, short stories, college/scholarship application essays
  - résumés & cover letter
  - tough math problems.
- **Practice quizzes** to assess student knowledge of over 100 areas in math, science and social studies.
- **Tutor.com SkillsCenter Resource Library** thousands of educationally sound resources, including instructional videos, downloadable practice worksheets, customizable flashcards, résumé templates, job search websites and career advice.



# X-Plain Patient Highlights

- Simple language and clear format
- More than 1400 educational videos
- Basic health information about
  - illnesses or conditions
  - medical tests
  - procedures
- Spanish language version



**westchester**  
LIBRARY SYSTEM  
Empowering libraries. Empowering communities.

Search Health Encyclopedia **Search**

Home **Español**

Find topics A-Z

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

**Body Location and Systems**

- Blood, Heart and Circulation
- Bones, Joints and Muscles
- Brain and Nerves
- Digestive System
- Ear, Nose and Throat
- Eyes and Vision
- Glands, Endocrine System
- Immune System
- Kidneys and Urinary System
- Lungs and Breathing
- Mouth and Teeth
- Reproductive System - Female
- Reproductive System - Male

**Disorders and Conditions**

- Cancers
- Diabetes
- Genetic Disorders
- Heart Disease
- Infectious Diseases
- Mental Health
- Strokes

**Demographic Groups**

- Children and Teenagers
- Men
- Seniors
- Women

**Diagnostic Tests**

- Radiology
- Symptoms
- Tests

**Health and Wellness**

- Addiction Medicine
- Fitness and Exercise
- Food and Nutrition
- Lifestyle
- Preventing Infections
- Safety

## Diabetes and Meal Planning

### Overview

What you eat is closely connected to the amount of sugar in your blood. The right food choices will help you control your blood sugar level and your diabetes.

A meal plan is a guide that tells you what kinds of food to eat at meals and for snacks. The plan also tells you how much food to have. Your diet should be low in cholesterol, low in salt and low in added sugar.

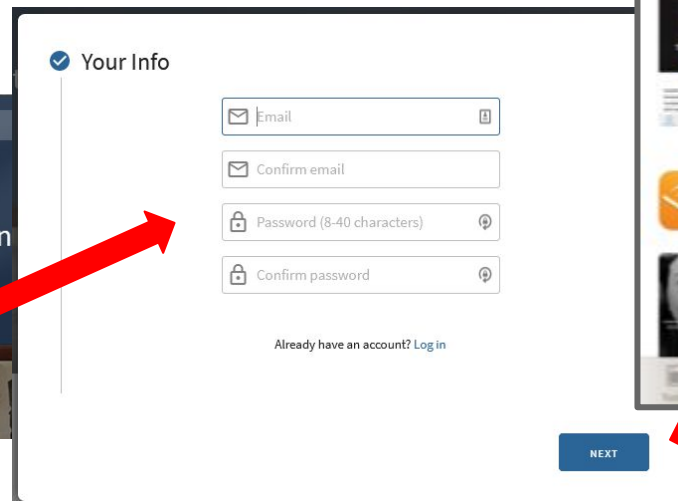
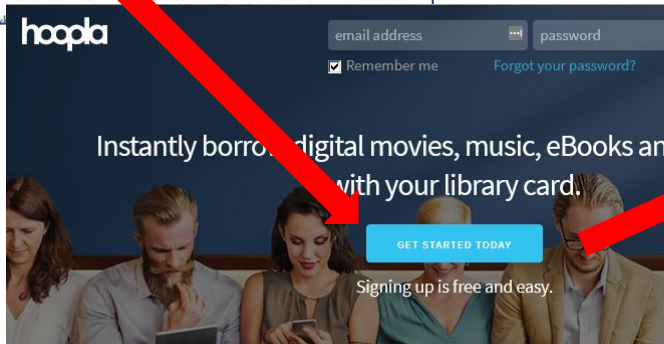
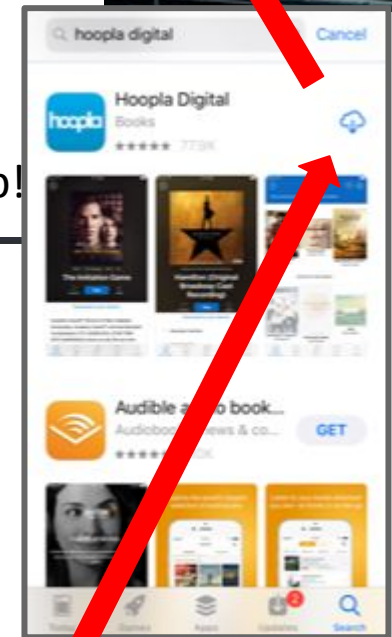
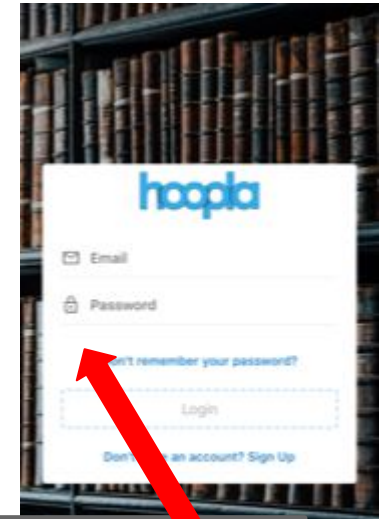


# Getting Started: Start with the App OR



1. Go to the WLS site or your library website and access the digital resource
2. Set up an account
3. THEN add the app to your mobile device
4. Log in using the account you set up on the full website

Especially good for troubleshooting setup!



# Aspen Catalog & Digital Resources

The public catalog includes Comics Plus, Libby, Hoopla, Kanopy, and LinkedIn Learning titles.

Your library can create

- collections of featured materials
- “placards” to connect patrons to digital resources and programs
- lists in the public catalog to share

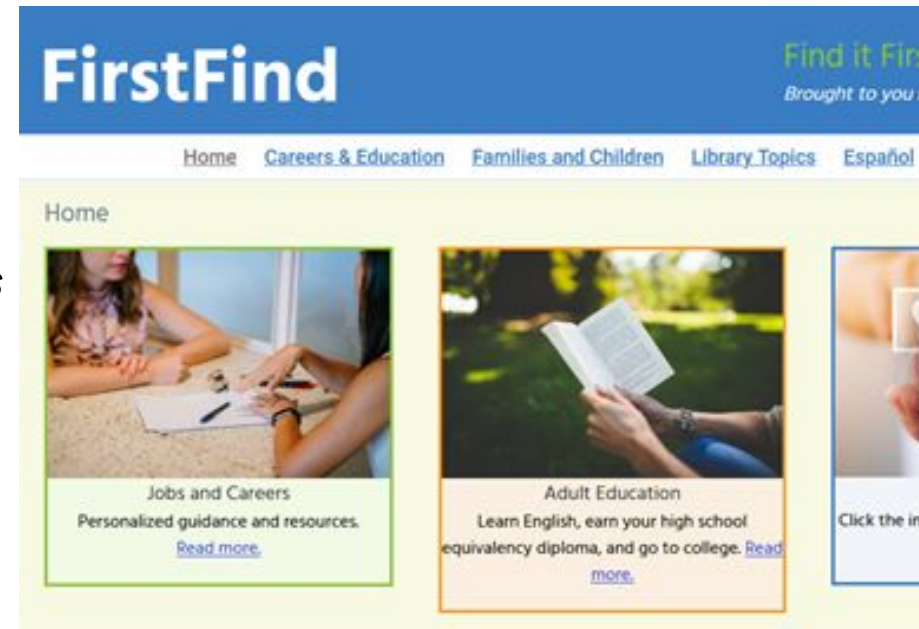
Print QR Codes  
Hang them in Program or  
Topic displays

The screenshot shows the library catalog interface for the book 'The Eyre affair' by Jasper Fforde. At the top, there are navigation options for 'List' and 'Search Tools'. Below this, there are icons for 'Books (22)', 'eBook (25)', and 'Audio Books (22)'. A blue button indicates 'Entire Collection (34)' and another shows 'Available Now (34)'. A 'Sort by' dropdown is set to 'Best Match'. The book cover for 'The Eyre affair' is displayed, featuring a blue sky and a book. To the right of the cover, the title '1) The Eyre affair' is shown, along with the author 'Fforde, Jasper', the series 'Thursday Next novel', and the language 'English'. Below the cover, there are three tabs: 'Book', 'Audiobook CD', and 'eAudiobook'. The 'Book' tab is selected, showing 'On Shelf' status and a 'Place Hold' button. The 'Audiobook CD' tab is also selected, showing 'On Shelf' status and a 'Place Hold' button. The 'eAudiobook' tab is selected, showing 'Available Online' status and a 'Check Out OverDrive' button. The 'Book' section lists three libraries: Ardsley Public Library - Fiction (FICTION FFORDE, 1 available), Bedford Hills Free Library - Fiction (FANTASY FFORDE, 1 available), and Briarcliff Manor Public Library - Fiction (FICTION FFORDE, 1 available). There is a 'See all copies' link. The 'Audiobook CD' section lists Bronxville Public Library - Audiobook (CDB FFORDE, 1 available). The 'eAudiobook' section has a 'Preview Part 1' button.

# FirstFind.org Highlights

Information and resources in an easy to read website to help Westchester residents work toward their goals for

- Jobs and Careers  
*Job search and employment skills, career assessment, volunteering*
- Adult Education  
*High School Equivalency diploma resources  
Learning English, High School Equivalency and TASC testing resources, college options*
- Digital Learning  
*Computer skill building, privacy and safety and tips*
- Family Resources  
*Parenting, government benefits, and financial literacy resources*
- Spanish language version plus site translation into 6 other languages



# Get Help

WLS IT wiki <<http://it.westchesterlibraries.org>>

- Search for your device type or ebooks
- [eResource Training and Marketing](#)
- [eContent Help and FAQs](#)
- [eResearch Help and FAQs](#)
- [eLearning Help and FAQs](#)
- [Patron Help For eResources](#)

## Libby Help

- [Libby Help](#)
- [Reading with Kindle](#) - Great video!

## Allison Midgley

- [support@wlsmail.org](mailto:support@wlsmail.org)
- [training@wlsmail.org](mailto:training@wlsmail.org)
- 914-231-3221

Libby Help

English

Search help articles

Welcome!

[Switching from the OverDrive app? Start here](#)

Or, browse the categories below for help on s

**Help categories**

- [Troubleshooting](#) >
- [Getting started](#) >
- [Devices, compatibility, and syncing](#) >
- [Libraries, cards, and PINs/passwords](#) >
- [Searching](#) >
- [Borrowing, renewing, and returning](#) >

English (United States)  
中文 (中国)  
中文 (台灣)  
Dansk (Danmark)  
Français (Canada)  
Deutsch (Deutschland)  
Íslenska  
Italiano (Italia)  
日本語 (日本)  
한국어 (한국)  
بهاس ملايو  
Русский (Россия)  
Español  
Svenska (Sverige)  
தமிழ்