WLS
Digital Resources

Content, Research, and Learning eResource
Overview For 2024

westchester
LIBRARY SYSTEM
Empowering libraries. Empowering communities.

Objectives

Today we will

- Highlight key changes for 2024
- Provide an overview of resource audiences and features
- Explore the most popular resources in depth
- Review content resource lending parameters
- Review how to get started
- Connect to help, training, and marketing resources

Key Enhancements For the Public

- Medici.TV
  - arts and culture video platform
  - streaming and recorded
- The Shelf
  - Spanish-language first video platform
  - primarily movies, series, TV channels, performing arts
- Mango Languages
  - language learning platform
  - focuses on conversation
- Hoopla
  - Bonus Borrows during the last seven days of every month

Login and Mobile App Setup is being finalized for public use in the last week in February

Key Enhancements – Medici.TV

- arts and culture video platform
- streaming and recorded
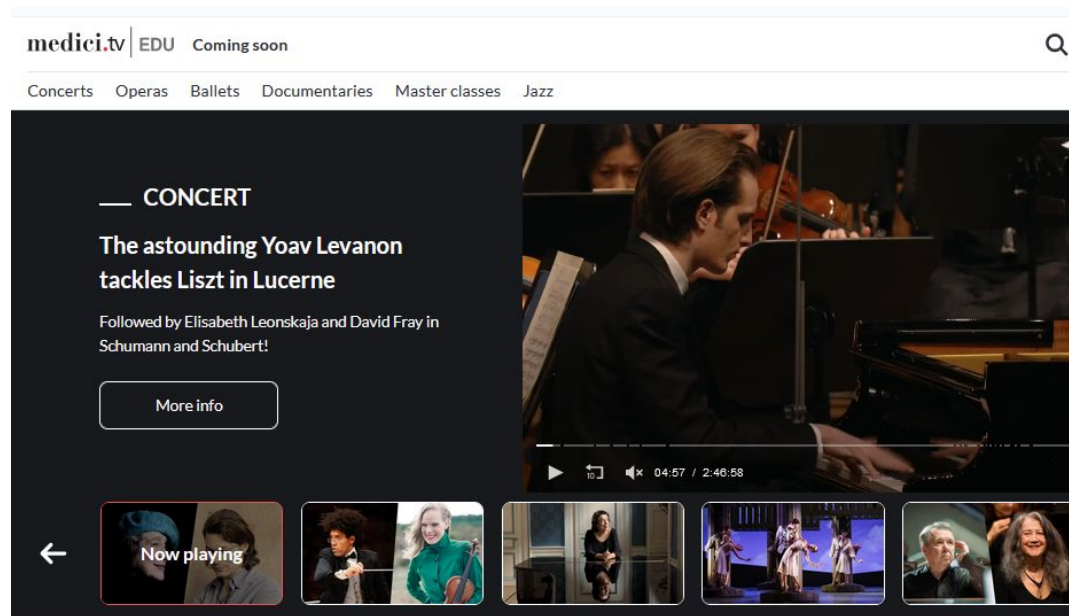
Access URLs are library-specific

Find them here

Key Enhancements - The Shelf

- Spanish-language first multimedia entertainment
- One ticket per view: Movies, Performing arts
- Unlimited viewing: Music, Series, TV channels, Podcasts, Games
- Patrons use up to 10 tickets per month
- Focus by country of origin or age audience
- Watch on The Shelf app or Chromecast
- FAQ en Espanol
- FAQ in English

https://theshelf.tv
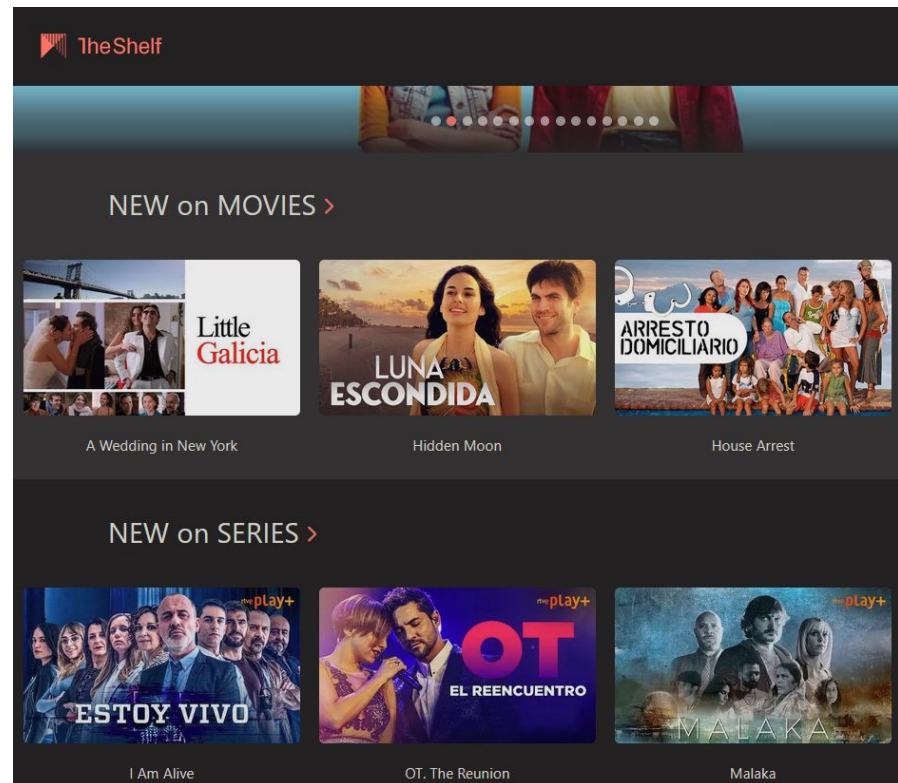
Key Enhancements – Mango Languages

- language learning platform
- over 70 languages and ESL study
- focuses on conversation

Access URLs are library-specific
Find them here

Patrons with accounts from the previous WLS subscription can log into their existing accounts without registering again.

Key Resources For Staff

Bookmark these!

- [WLS Shared Digital Resources](#)
  - Staff and Patron Help Links
  - Marketing Resources
  - Recent Presentation Slides
- [Catalog of Outreach publications](#)
  - Request from WLS Outreach
  - Brochure updates soon!
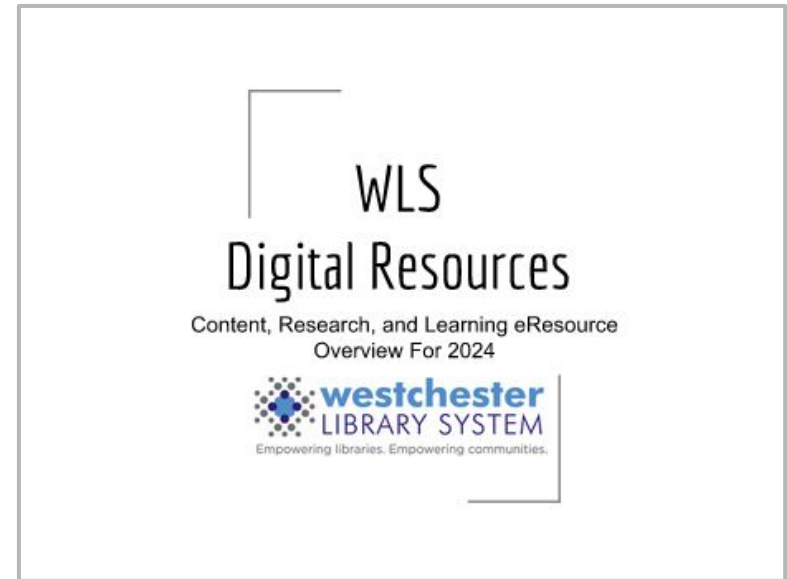
WLS eContent Features
iOs, Android, and Kindle Fire apps available unless noted

eResource	Mobile App Name	Listen, Read, or Watch?	Features/Strengths
OverDrive	Libby* Sora for schools	L, R, W	Popular Fiction & Nonfiction; Foreign Language study; Magazines
Hoopla	Hoopla Digital***	L, R, W	Music, ebooks, audiobooks, movies, TV, graphic novels; Foreign Language learning; BingePass magazine and video collections
Hoopla Kids	Hoopla Digital	L, R, W	Same as above for children up to age 12. *Kids Mode is not password protected*.
ComicsPlus	Comics Plus	R	Comics, Manga, Nonfiction (Bio, History, Culture). English and Spanish. Browse by age; *Parental Controls with a PIN available*
Kanopy	Kanopy***	W	Video - foreign, indie, classic, documentary, The Great Courses *Parental Controls with a PIN available*
Kanopy Kids	Kanopy***	W	Video - educational and entertainment, social awareness
Medici.TV	medici.tv	W	Cultural and arts video; live streamed and recording
Freading	Freading	R	Fiction and nonfiction, Lonely Planet travel guides, multi-language juvenile titles, comics, SparkNotes
The Shelf	The Shelf	L, W	Spanish-language first; movies, TV by country of origin
TumbleBooks	TumbleBooks	L,R,W	Animated storybooks for children K-6; quizzes and educational games; also Biblioteca Tumblebooks

*also ebook readers except Kindle Paperwhite   **also ebook readers (Amazon Paperwhite, nook)
***also Roku, Apple TV, ChromeCast, Android TV, Fire TV

WLS eLearning Resources

Name	Description	Audience	Card Required	Highlights
Learning Upgrade	interactive reading and math studies app	Adult Learners		On Android or iOS, take a placement test or start at grade level (through high school)*
LinkedIn Learning	video library of software, technology, business, creative courses and tutorials	Adults, Teens	x	Tutorials, courses, and learning pathways; Create playlists and receive certificates for completed courses
Mango Languages	language learning platform	All	x	70 languages including ESL and ASL; conversation focus
Tutor.com	Online tutoring, test preparation, study skills, subject practice, document review	All		Live tutors in 40 topic areas; AP and college test prep; cover letter, resume and essay submission and review. **Live tutors: 9 AM-10 PM,**
University of Fashion	Fashion and sewing lessons and resources	Adults Teens	x	Video and text lessons and tutorials; downloadable croquis; industry magazines
Driving-Tests.org	New York State Driver Permit practice tests and driver handbooks	Adult		Available for automobile, motorcycle and commercial
FirstFind.org	education, employment, and life skills resources on easy to read websites	Adult Job Seeker		Resources to learn English, get a NYS GED, build computer skills, job searching, Westchester County resources
TumbleBooks	early literacy	Early Learners		Read aloud books online instead of borrowing. puzzles, games..Streaming only

*Contact HSE Connect for a class code. More information

WLS eResearch Tools and Databases

Name	Description	Category	Audience	Highlights
Gale Academic OneFile	peer-reviewed, full-text articles	Articles	Adults	Extensive coverage of the sciences, technology, medicine, the arts, theology, literature
Gale General OneFile	Peer-reviewed, full-text articles	Articles	Adult	Academic journals and magazines on a wide-variety of general topics
Gale Business Insights	company and industry news	Business	Adults	includes profiles, company histories, brand information, rankings and investment reports
Gale OneFile Health and Medicine	Academic and personal journal and media Over 1,400 educational videos	Health	Adults	information about illnesses and conditions, medical tests, procedures; Spanish language also available
Gale OneFile News	National and international newspapers	News	Adults	Over 2,000 full-text titles
Gale New York Times	10 major NYS newspapers	News	Adults	Includes the New York Times, Buffalo News
Gale In Context: Elementary (formerly Kids InfoBits)	Resource for books, articles, and pictures	Articles	Elementary	Find content level in advanced search or convenient content levels tool

*Provided by Central Library Funds; others are provided through NOVELNY

WLS eResearch Tools and Databases

Name	Description	Category	Audience	Highlights
Directory of Open Access Journals	Primarily science and medicine	Health	Adults	Over 18,000 journals with CC licenses; 13,000+ without APCs (for publication)
The Merck Manuals	Consumer/professional medical information	Health	Adults	Symptoms, drugs, procedures, medical news; Self-assessment tools, English and Spanish
X-Plain Patient Education Health Tutorials	Consumer health and medical tutorials	Health	Adults	Easy to understand

X-Plain Patient Education Health Tutorials*

*Provided by Central Library Funds; others are provided through NOVELNY

Libby

Libby Help and FAQs

Device Compatibility

GET THE APP
Download Libby to get started

Download app →

GOT QUESTIONS?
We've got the answers

See FAQs →

STAFF TRAINING
Learn all about Libby

MARKETING & OUTREACH
Promote Libby to your users

Get marketing kits →

Libby Help

⊕ English ∨

Search help articles

English (United States) ✓
Français (Canada)
Deutsch (Deutschland)
Italiano (Italia)
日本語 (日本)
Русский (Россия)
Español
Svenska (Sverige)
中文 (中国)
中文 (台灣)

Welcome!

Switching from the OverDrive app? Start here

Or, browse the categories below for help on s

Help categories

OverDrive News - Accessibility

Libby

- **improved accessibility features**
- partnering with Fable to include feedback from vision users about Libby's user experience.
- Includes enhancements like
  - Screen reader and voice control improver
  - New accessibility setting options
  - Full screen menus
  - An updated menu icon
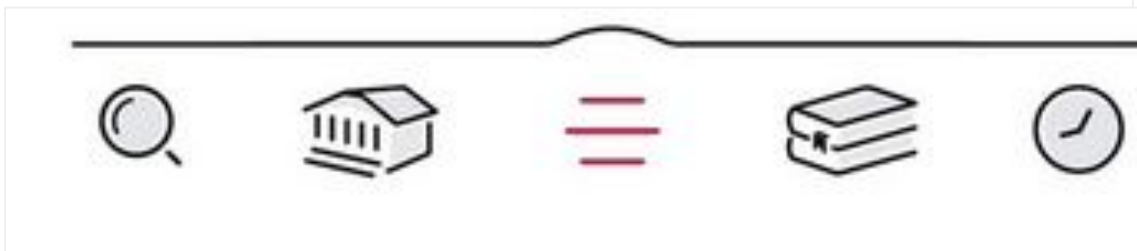
Libby Help About Accessibility

< Back

Adjust the way Libby looks and acts to suit your needs.

EFFECTS

Reduce Color Variation

Libby's interface adapts to the colors of book covers and your active library. This reduces such adaptive changes, favoring neutral colors with good contrast.

Reduce Text Variation

Use a single font at a single weight (semi-bold), with no italics, and rarely display text in all-caps.

Reduce Motion

Minimize the use of animation effects in the user interface.

Reduce Vibrations

This setting prevents all the haptic feedback generated by Libby, but cannot suppress any system-generated vibrations.

OverDrive Website

- Collections

- Checkout and

    - go to libbyapp.com to transfer to ereader

    - use OverDrive Read directly in your browser
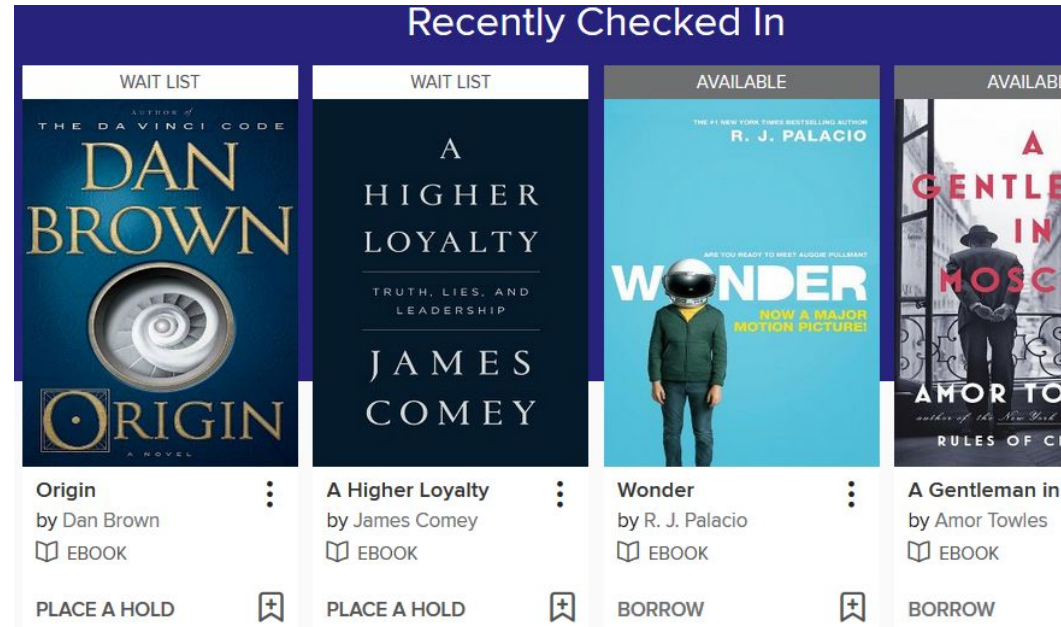
Some items may say they're available but display Place Hold messages when a patron tries to check them out. These titles are "always available" only for patrons of libraries that offer Cost Per Circ (CPC). OverDrive knows about this issue, but it would take a major overhaul of their software to fix it. This will continue to happen for the foreseeable future.

Mobile App

You can download Libby on:

- iOS 10+ (get it from the Apple App Store)
- Android 5.0+ (get it on Google Play)
- Fire OS 5+
- If you have a Windows computer, Mac computer, or a Chromebook, you can use Libby in your web browser at libbyapp.com. We suggest using the latest version of Chrome, Safari, Firefox, or Edge.
- Sora - for students, partnered with schools
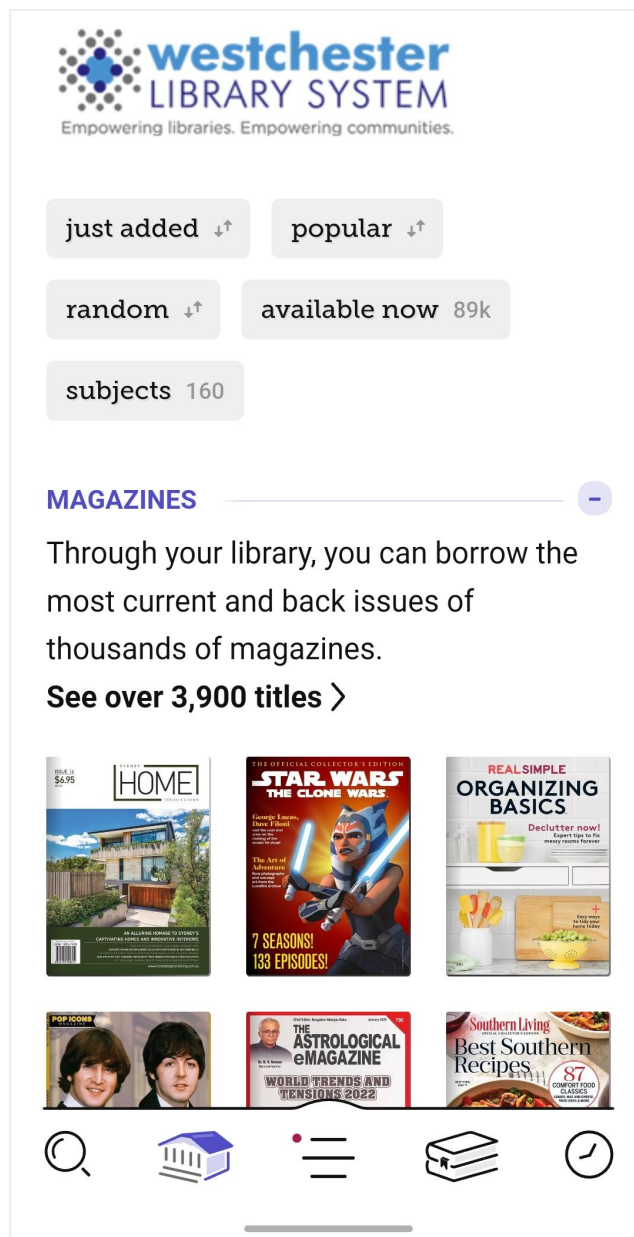
Libby Tags

- Organize, download, share title lists in html for web, csv for spreadsheet, or json for data
- Smart tags are OverDrive generated, like
  - *Titles I've borrowed*,
  - *Next Issue*
- Custom tags are user created and can be used to create topical or trending lists
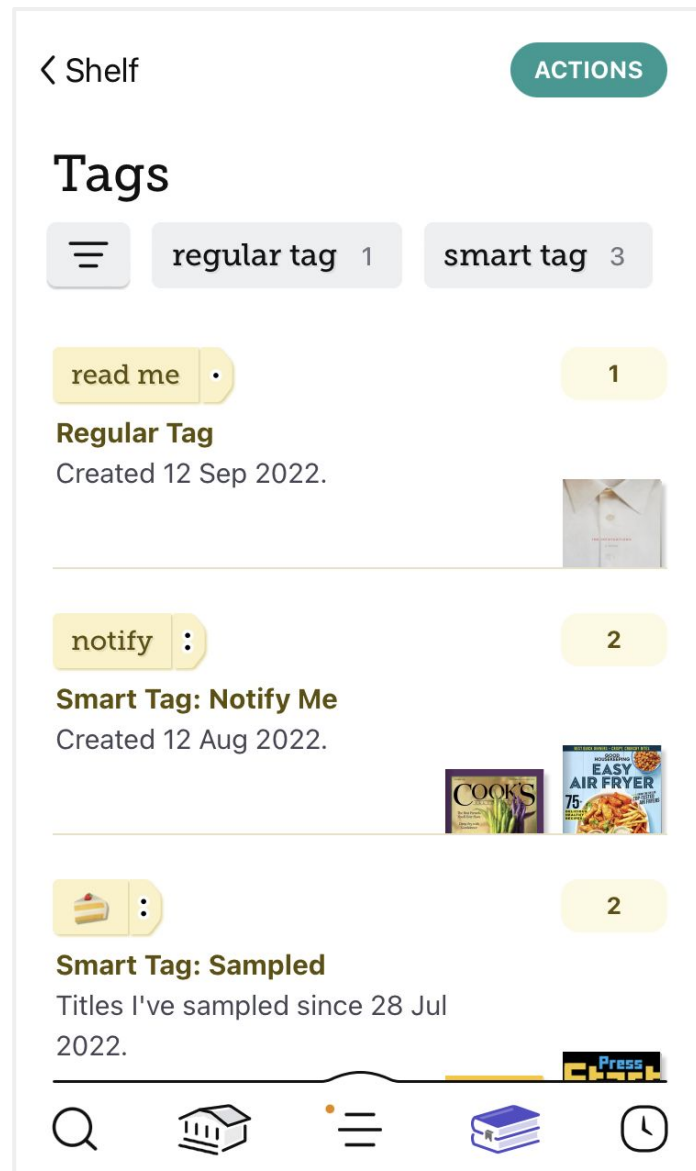
hoopla

- Multiple Formats
    - ebooks
    - audiobooks
    - music
    - streaming video
        - Movies
        - TV episodes
    - BingePass magazines, Great Courses, kids fun and learning videos
- Need account and sign in to browse catalog
- Staff can make collections that can be shared with a URL
- Items are always available
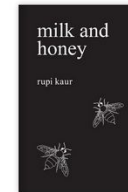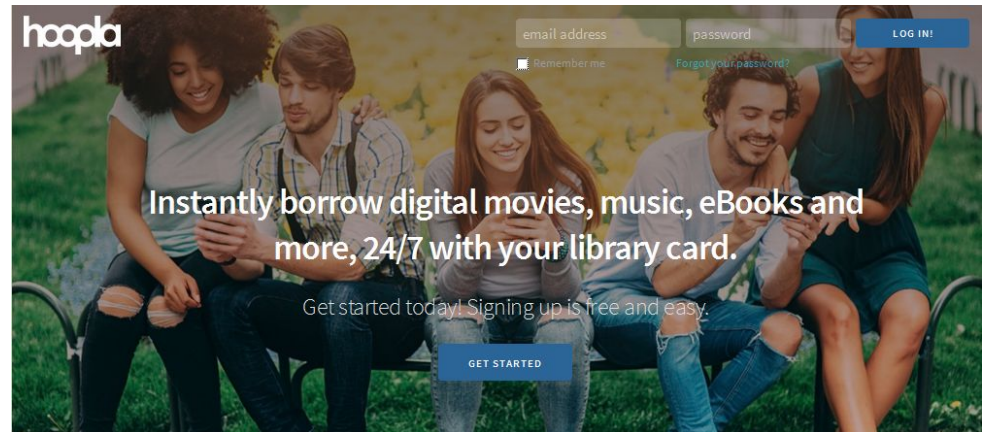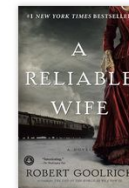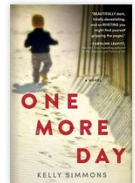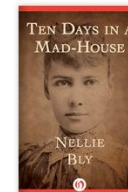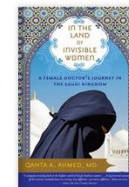
hoopla - BingePasses

- Unlimited streaming of multiple titles for 7 days with 1 Instant Borrow
  - Magazines
  - The Great Courses
  - Hallmark Movies Now
  - Kids collections like Curiosity Stream, hellosauraus, Highlights, R.L. Stine, and more
- Don't count toward checkout limit
- In iOS, click *More* at the bottom of the screen
- On Android, search for BingePass
- Or, do an advanced search for producer "The Great Courses"
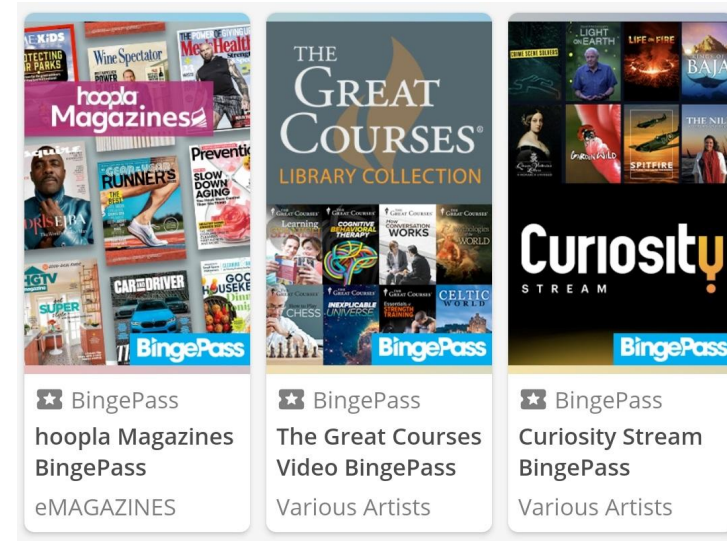
Kanopy Streaming video. How it works

Available now on

- Create watchlists for films to watch later
- Access Kanopy from any device: Roku, iOS, and Android, Apple TV, ChromeCast

Search or browse

- Documentaries, Classic Movies, Foreign Film
- ESL and Little Pim language videos for 11 languages
- Instructional videos including K-12, health and safety, and library and information management

Kanopy Features

- **Kanopy Plus Packs** allow credit-free viewing by category
  - **Favorites** popular range of genres, like drama, comedy, and thriller
  - **Easy-Watching** crowd-pleasing comedies, classics, family friendly films
  - **World Cinema** a diverse range of recent and classics from a broad set of countries
  - **Diversity** narrative films and documentaries focused on diverse stories and storytellers
  - **Hallmark**
  - **British Cinema & TV**
  - **Episodic Series**
- **Public Performance Rights**

FirstFind.org **Highlights**

Information and resources in an easy to read website to help Westchester residents work toward their goals for

- Jobs and Careers
  Job search and employment skills, career assessment, volunteering
- Adult Education
  High School Equivalency diploma resources
  Learning English, High School Equivalency and TASC testing resources, college options
- Digital Learning
  Computer skill building, privacy and safety and tips
- Family Resources
  Parenting, government benefits, and financial literacy resources
- Spanish language version plus site translation into 6 other languages

Tools th...
Brought to yo...

Home   Jobs and Careers   Adult Education   Digital Learning   Family Resources

Home

Help us improve library services!
Take our 3 minute outreach survey

Resources that can help adults and families move tow... goals. If you don't find what you're looking for, just **A**...

Jobs and Careers
Personalized guidance and resources.
Read more.

Adult Education
Learn English, earn your high school equivalency diploma, and go to college. Read more.

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LinkedIn Learning **Highlights**

- Video tutorials, courses, and learning paths
- Helps anyone learn software, technology, creative and business skills
- Taught by recognized industry experts
- Searchable without login
- Filter by topic, level, and author
- **Uses library card and PIN for login**
  - If patrons have trouble logging in, have them remove old passwords and clear cache
  - If a library card is replaced, the previous learning history doesn't transfer to the new card.

Tutor.com

- Access Tutor.com through the Westchester Library System website or your library's website. http://www.tutor.com/westchester
- Log in with your library card number and PIN

Marketing and Help for Staff
http://www.tutor.com/clientcarelib/training
Student and Parent Help Playlist
https://youtube.com/playlist?list=PLsfPyukV1bQ3qosAjSgAYxuH3eGw1FnL3

Tutor.com - Live Tutors 9am-10pm

- http://www.tutor.com/westchester
- Live tutoring is available 9am - 10pm daily
- **Academic tutoring** for homework help, test preparation, skills and concepts for K-12 students, college students and adults
  - Grade level
  - Topic
  - Subject

- **One-to-one professional job search coaching** in a supportive and encouraging environment, including resume and cover letter review
- Spanish language available in some tutoring subjects - disponible Todos los días de 6:00pm hasta 10:00pm EST

Connect
with a tutor now

$$A = 4\pi r^2$$

Overview For Staff
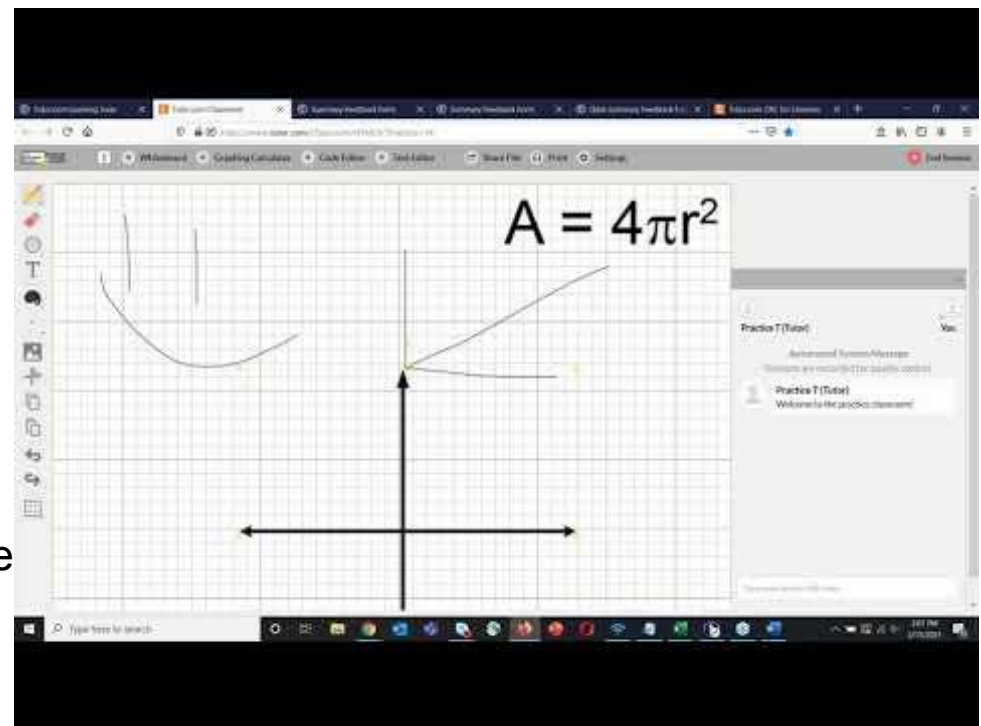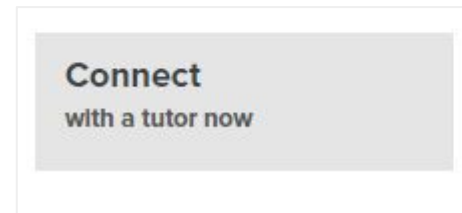
Tutor.com-Available 24/7

Submit	Drop off	Take	Other Tools ▾
a paper for review	a math question	a practice quiz	

Prep
for the SAT/ACT

Prep
for grad school tests

Prep
for the AP exams

Watch videos
for math & English

- **Advanced Placement® test preparation** and college entrance exams, including math, science, English, Spanish, social studies, ACT®/SAT®, GED®/HiSET®, Microsoft® Office and writing.
- **Overnight drop-off reviews** with detailed guidance and explanations for students or adults
  - essays, book reports, short stories, college/scholarship application essays
  - résumés & cover letter
  - tough math problems.
- **Practice quizzes** to assess student knowledge of over 100 areas in math, science and social studies.
- **Tutor.com SkillsCenter Resource Library** thousands of educationally sound resources, including instructional videos, downloadable practice worksheets, customizable flashcards, résumé templates, job search websites and career advice.

X-Plain Patient **Highlights**

- Simple language and clear format
- More than 1400 educational videos
- Basic health information about
  - illnesses or conditions
  - medical tests
  - procedures
- Spanish language version

eContent Borrowing Models in iOs, Android, and Kindle Fire apps unless noted

eResource	Mobile App Name	Listen, Read, or Watch?	Borrowing Model
OverDrive	Libby* Sora	L, R, W	10 simultaneous checkouts. 14 day loan. Magazines are pay per copy (PPC) and aren't part of the checkouts count; some libraries also purchase PPC for their patrons only
Hoopla	Hoopla Digital	L, R, W	10 credits/month. Loan period varies by format. Always available. BingePass content: 1 7day checkout for unlimited # of items
Hoopla Kids	Hoopla Digital	L, R, W	10 credits/month. Loan period varies by format
ComicsPlus	Comics Plus	R	Unlimited Checkouts 7 day loan period. Always available
Kanopy	Kanopy***	W	20 credits/month. 3 day access from first viewing. Credit-free viewing of The Great Courses - Infectious Diseases Collection.
Kanopy Kids	Kanopy***	W	Unlimited viewing. No credits required
Freading	Freading	R	12 checkouts per week. 14 day loan
TumbleBooks	TumbleBooks	L,R,W	Read books online instead of borrowing. Streaming only

*also ebook readers except Kindle Paperwhite   **also ebook readers (Amazon Paperwhite, nook)
***also Roku, Apple TV, ChromeCast   **4/13/2020**

Getting Started: Start with the App OR

1. Go to the WLS site or your library website and access the digital resource

2. Set up an account

3. THEN add the app to your mobile device

4. Log in using the account you set up on the full website

Especially good for troubleshooting setup!
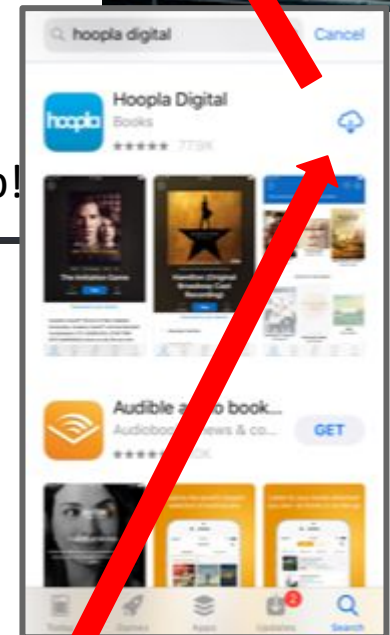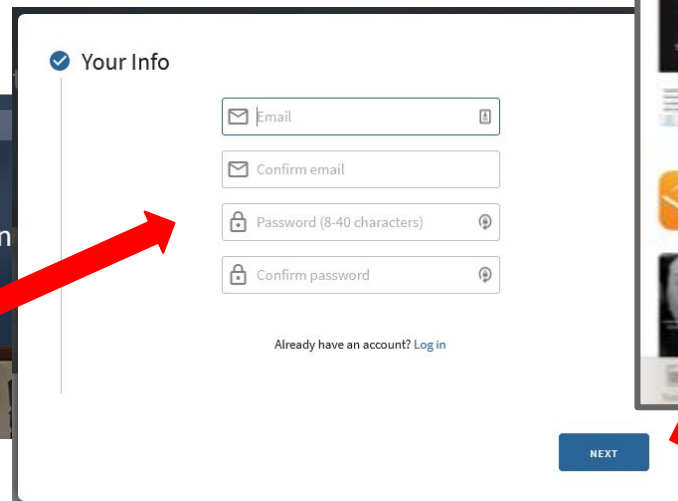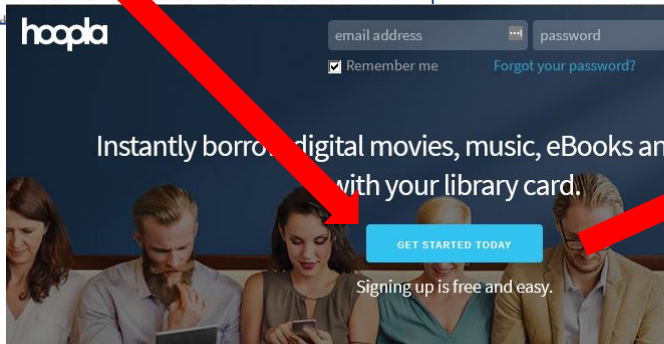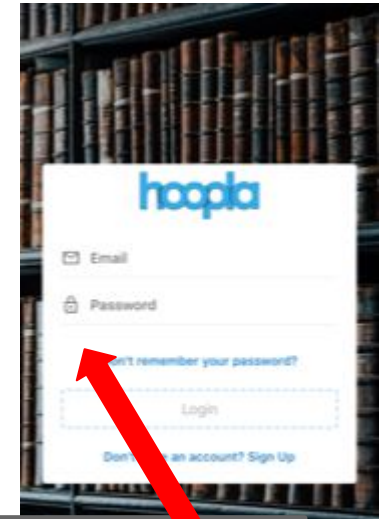
Marketing Resources and Your Programs

eResource Marketing Resources

Your library can create bookshelves AKA collections of featured materials in
- OverDrive
- Hoopla
- Kanopy
- the public catalog

The public catalog includes OverDrive, Hoopla, Kanopy, and LinkedIn Learning titles.

Create Lists in the public catalog to share

Print QR Codes
Hang them in Program or Topic displays

Get Help

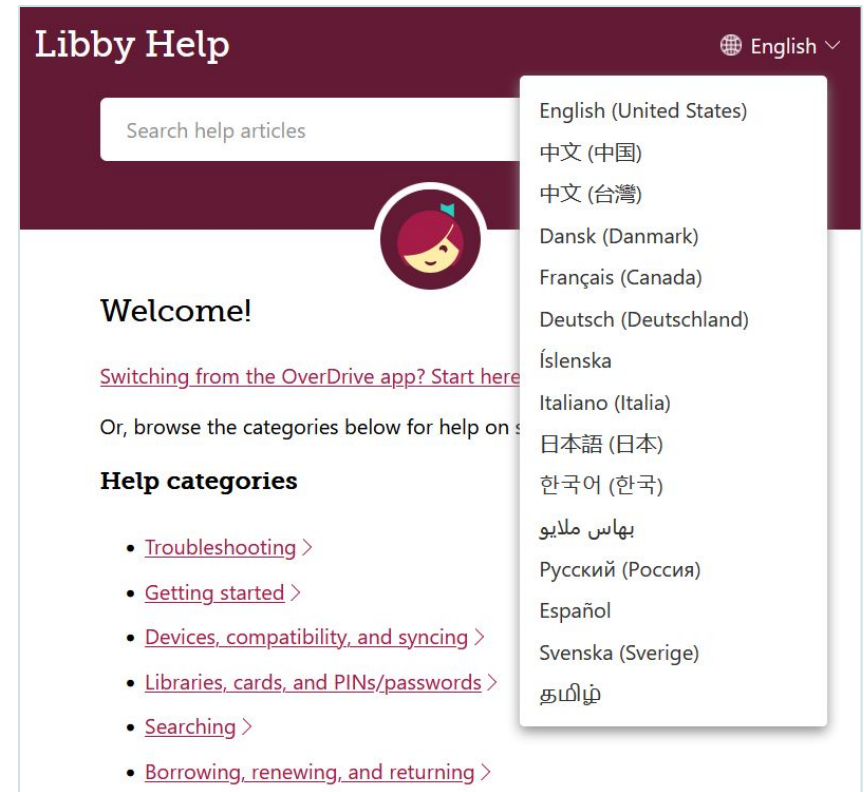WLS IT wiki <http://it.westchesterlibraries.org>
- Search for your device type or ebooks
- eResource Training and Marketing
- eContent Help and FAQs
- eResearch Help and FAQs
- eLearning Help and FAQs
- Patron Help For eResources

Libby Help
- Libby Help
- Reading with Kindle - Great video!

Allison Midgley
- support@wlsmail.org
- training@wlsmail.org
- 914-231-3221