



WLS

# Digital Resources

Content, Research, and Learning eResource  
Overview For 2024



# Objectives

Today we will

- Highlight key changes for 2024
- Provide an overview of resource audiences and features
- Explore the most popular resources in depth
- Review content resource lending parameters
- Review how to get started
- Connect to help, training, and marketing resources

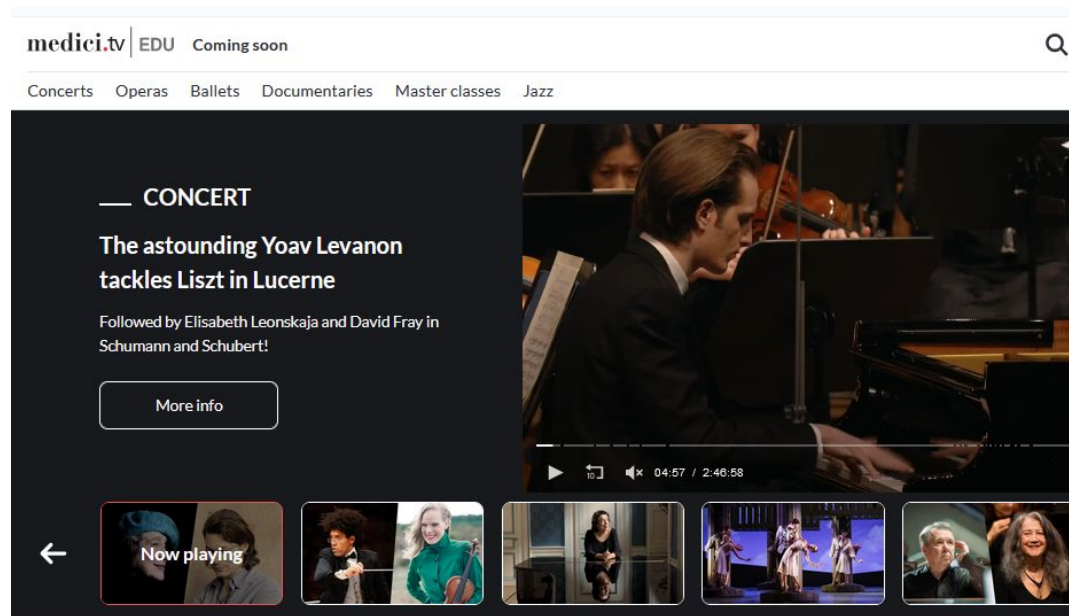
# Key Enhancements For the Public

- Medici.TV
  - arts and culture video platform
  - streaming and recorded
- The Shelf
  - Spanish-language first video platform
  - primarily movies, series, TV channels, performing arts
- Mango Languages
  - language learning platform
  - focuses on conversation
- Hoopla
  - Bonus Borrows during the last seven days of every month

**Login and Mobile App Setup  
is being finalized for public  
use in the last week in  
February**

# Key Enhancements - Medici.TV

- arts and culture video platform
- streaming and recorded



medici.tv

Access URLs are  
library-specific

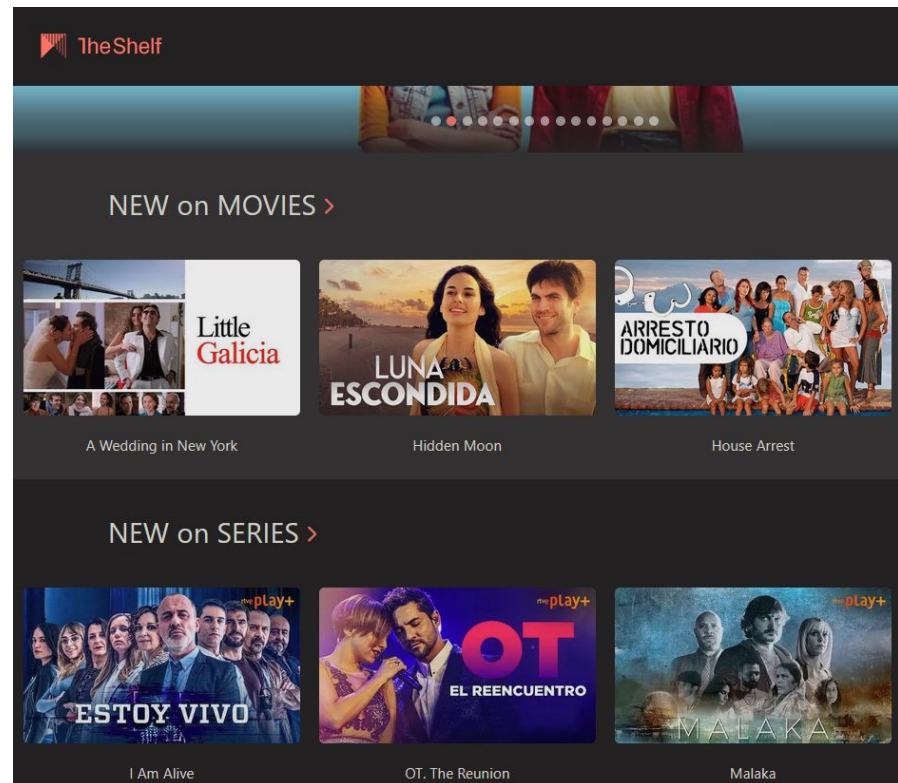
[Find them here](#)

— Last chance! Catch these titles before they leave our catalogue... [SEE ALL](#)



# Key Enhancements - The Shelf

- Spanish-language first multimedia entertainment
- One ticket per view: Movies, Performing arts
- Unlimited viewing: Music, Series, TV channels, Podcasts, Games
- Patrons use up to 10 tickets per month
- Focus by country of origin or age audience
- Watch on The Shelf app or Chromecast
- [FAQ](#) en Español
- [FAQ](#) in English



<https://theshelf.tv>

# Key Enhancements - Mango Languages

- language learning platform
- over 70 languages and ESL study
- focuses on conversation



MANGO

Support

westchester LIBRARY SYSTEM

Westchester Library System

[Not your organization?](#)

Log In

Email or Username

Password

Keep me logged in [Forgot password?](#)

Log In

Use Mango As A Guest

Don't have a profile? [Sign Up](#)

We're here to help you start a conversation

Mango prepares learners for realistic conversations and communication in over 70 world languages.

Download on the App Store

GET IT ON Google Play

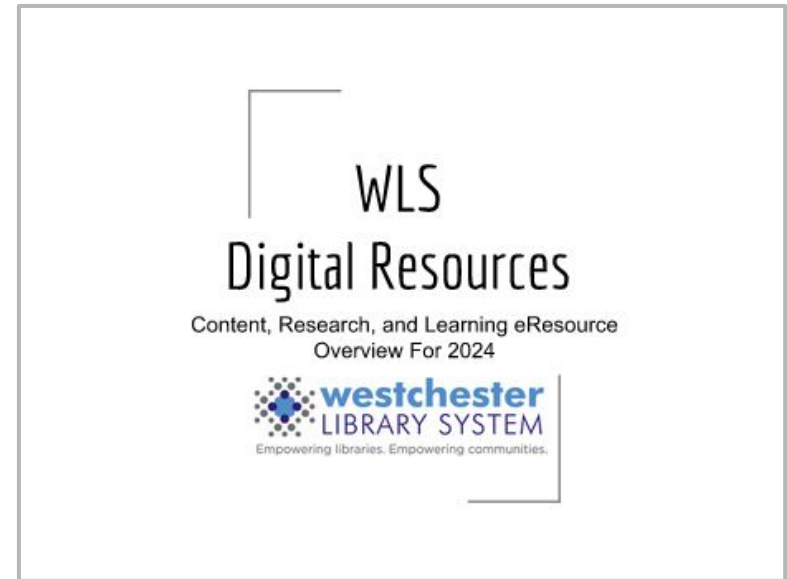
Access URLs are library-specific  
[Find them here](#)

**Patrons with accounts from the previous WLS subscription can log into their existing accounts without registering again.**

# Key Resources For Staff

Bookmark these!

- [WLS Shared Digital Resources](#)
  - Staff and Patron Help Links
  - Marketing Resources
  - Recent Presentation Slides
- [Catalog of Outreach publications](#)
  - Request from WLS Outreach
  - Brochure updates soon!



# WLS eContent Features

iOs, Android, and Kindle Fire apps available unless noted

eResource	Mobile App Name	Listen, Read, or Watch?	Features/Strengths
OverDrive	Libby* Sora for schools	L, R, W	Popular Fiction & Nonfiction; Foreign Language study; Magazines
Hoopla	Hoopla Digital***	L, R, W	Music, ebooks, audiobooks, movies, TV, graphic novels; Foreign Language learning; BingePass magazine and video collections
Hoopla Kids	Hoopla Digital	L, R, W	Same as above for children up to age 12. <i>Kids Mode is not password protected.</i>
ComicsPlus	Comics Plus	R	Comics, Manga, Nonfiction (Bio, History, Culture). English and Spanish. Browse by age; <i>Parental Controls with a PIN available</i>
Kanopy	Kanopy***	W	Video - foreign, indie, classic, documentary, The Great Courses <i>Parental Controls with a PIN available</i>
Kanopy Kids	Kanopy***	W	Video - educational and entertainment, social awareness
Medici.TV	medici.tv	W	Cultural and arts video; live streamed and recording
Freading	Freading	R	Fiction and nonfiction, Lonely Planet travel guides, multi-language juvenile titles, comics, SparkNotes
The Shelf	The Shelf	L, W	Spanish-language first; movies, TV by country of origin
TumbleBooks	TumbleBooks	L,R,W	Animated storybooks for children K-6; quizzes and educational games; also Biblioteca Tumblebooks

\*also ebook readers except Kindle Paperwhite \*\*also ebook readers (Amazon Paperwhite, nook)

\*\*\*also [Roku](#), Apple TV, ChromeCast, Android TV, Fire TV



# WLS eLearning Resources

Name	Description	Audience	Card Required	Highlights
<a href="#">Learning Upgrade</a>	interactive reading and math studies app	Adult Learners		On Android or iOS, take a placement test or start at grade level (through high school)*
<a href="#">LinkedIn Learning</a>	video library of software, technology, business, creative courses and tutorials	Adults, Teens	x	Tutorials, courses, and learning pathways; Create playlists and receive certificates for completed courses
Mango Languages	language learning platform	All	x	70 languages including ESL and ASL; conversation focus
<a href="#">Tutor.com</a>	Online tutoring, test preparation, study skills, subject practice, document review	All		Live tutors in 40 topic areas; AP and college test prep; cover letter, resume and essay submission and review. <b>Live tutors: 9 AM-10 PM,</b>
<a href="#">University of Fashion</a>	Fashion and sewing lessons and resources	Adults Teens	x	Video and text lessons and tutorials; downloadable croquis; industry magazines
<a href="#">Driving-Tests.org</a>	New York State Driver Permit practice tests and driver handbooks	Adult		Available for automobile, motorcycle and commercial
<a href="#">FirstFind.org</a>	education, employment, and life skills resources on easy to read websites	Adult Job Seeker		Resources to learn English, get a NYS GED, build computer skills, job searching, Westchester County resources
<a href="#">TumbleBooks</a>	early literacy	Early Learners		Read aloud books online instead of borrowing. puzzles, games..Streaming only

\*Contact HSE Connect for a class code. [More information](#)

# WLS eResearch Tools and Databases

Name	Description	Category	Audience	Highlights
<a href="#">Gale Academic OneFile</a>	peer-reviewed, full-text articles	Articles	Adults	Extensive coverage of the sciences, technology, medicine, the arts, theology, literature
<a href="#">Gale General OneFile</a>	Peer-reviewed, full-text articles	Articles	Adult	Academic journals and magazines on a wide-variety of general topics
<a href="#">Gale Business Insights</a>	company and industry news	Business	Adults	includes profiles, company histories, brand information, rankings and investment reports
<a href="#">Gale OneFile Health and Medicine</a>	Academic and personal journal and media Over 1,400 educational videos	Health	Adults	information about illnesses and conditions, medical tests, procedures; Spanish language also available
<a href="#">Gale OneFile News</a>	National and international newspapers	News	Adults	Over 2,000 full-text titles
<a href="#">Gale New York Times</a>	10 major NYS newspapers	News	Adults	Includes the New York Times, Buffalo News
<a href="#">Gale In Context: Elementary (formerly Kids InfoBits)</a>	Resource for books, articles, and pictures	Articles	Elementary	Find content level in advanced search or convenient content levels tool

\*Provided by Central Library Funds; others are provided through [NOVELNY](#)

# WLS eResearch Tools and Databases

Name	Description	Category	Audience	Highlights
<a href="#">Directory of Open Access Journals</a>	Primarily science and medicine	Health	Adults	Over 18,000 journals with CC licenses; 13,000+ without APCs (for publication)
<a href="#">The Merck Manuals</a>	Consumer/professional medical information	Health	Adults	Symptoms, drugs, procedures, medical news; Self-assessment tools, English and Spanish
<a href="#">X-Plain Patient Education Health Tutorials</a>	Consumer health and medical tutorials	Health	Adults	Easy to understand

## [X-Plain Patient Education Health Tutorials](#)\*

\*Provided by Central Library Funds; others are provided through [NOVELNY](#)

# Libby

## Libby Help and FAQs

## Device Compatibility

GET THE APP  
**Download Libby to get started**  
[Download app →](#)

GOT QUESTIONS?  
**We've got the answers**  
[See FAQs →](#)

STAFF TRAINING  
**Learn all about Libby**

MARKETING & OUTREACH  
**Promote Libby to your users**  
[Get marketing kits →](#)

Libby Help English ▾

Search help articles

English (United States) ✓  
Français (Canada)  
Deutsch (Deutschland)  
Italiano (Italia)  
日本語 (日本)  
Русский (Россия)  
Español  
Svenska (Sverige)  
中文 (中国)  
中文 (台灣)

Welcome!

[Switching from the OverDrive app? Start here](#)

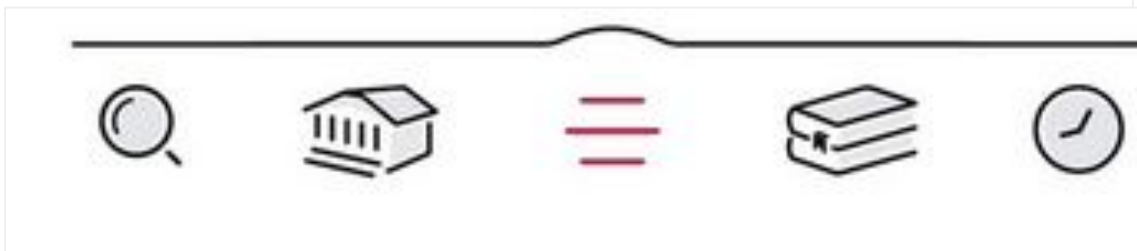
Or, browse the categories below for help on s

**Help categories**

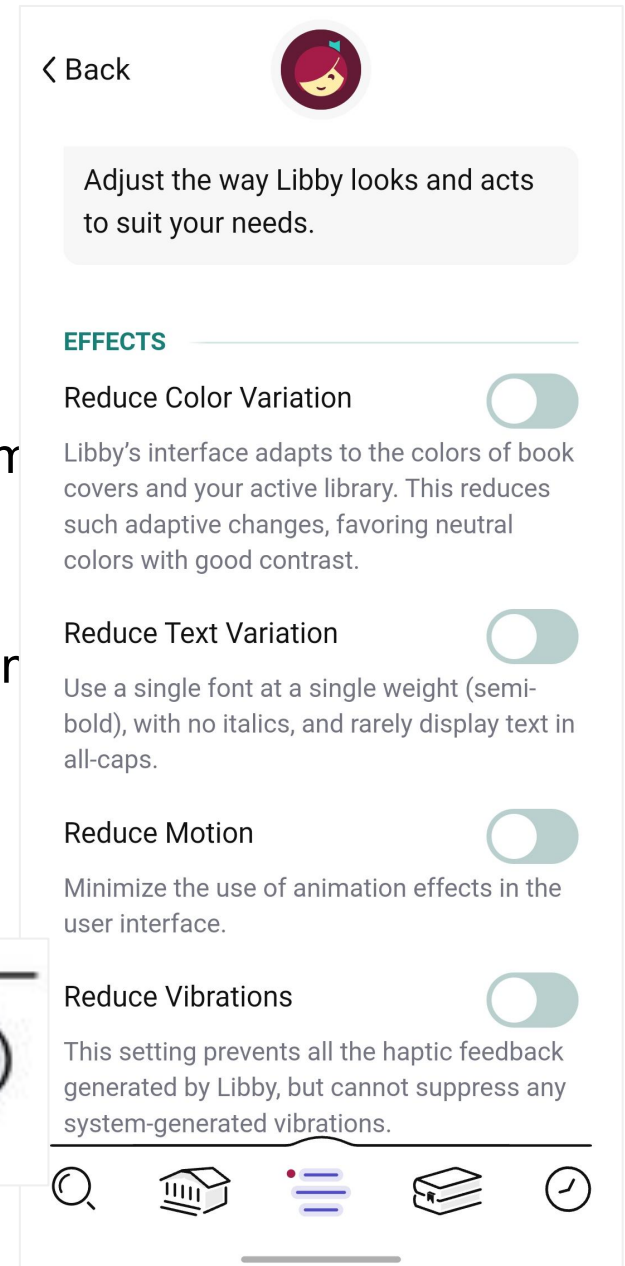
# OverDrive News - Accessibility

## Libby

- [improved accessibility features](#)
- partnering with [Fable](#) to include feedback from vision users about Libby's user experience.
- Includes enhancements like
  - Screen reader and voice control improvements
  - New accessibility setting options
  - Full screen menus
  - An updated menu icon

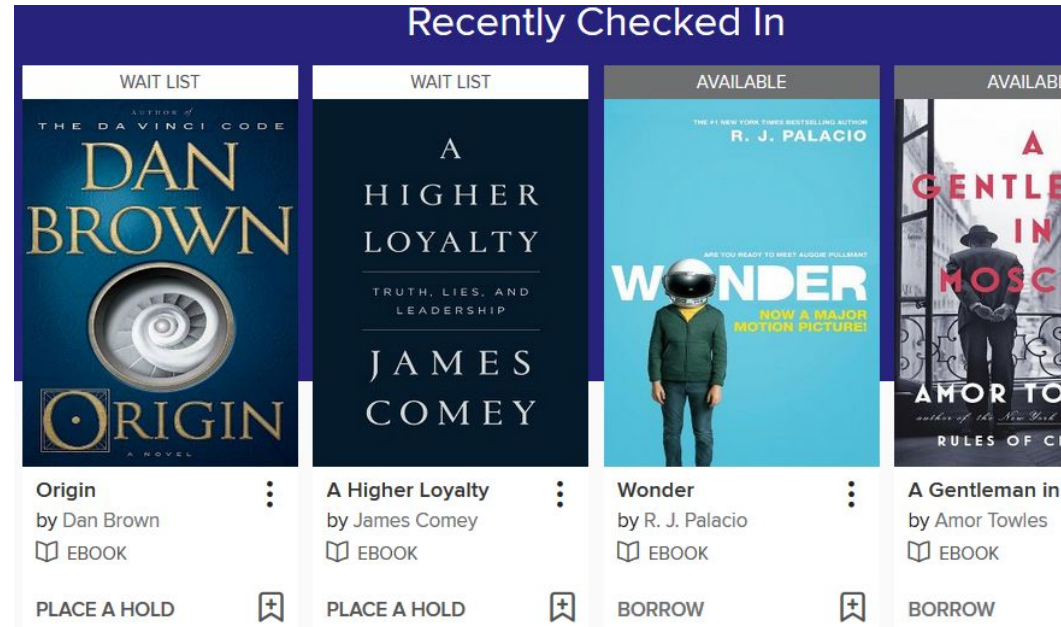


[Libby Help About Accessibility](#)



# OverDrive Website

- Collections
- Checkout and
  - go to [libbyapp.com](http://libbyapp.com) to transfer to ereader
  - use OverDrive Read directly in your browser

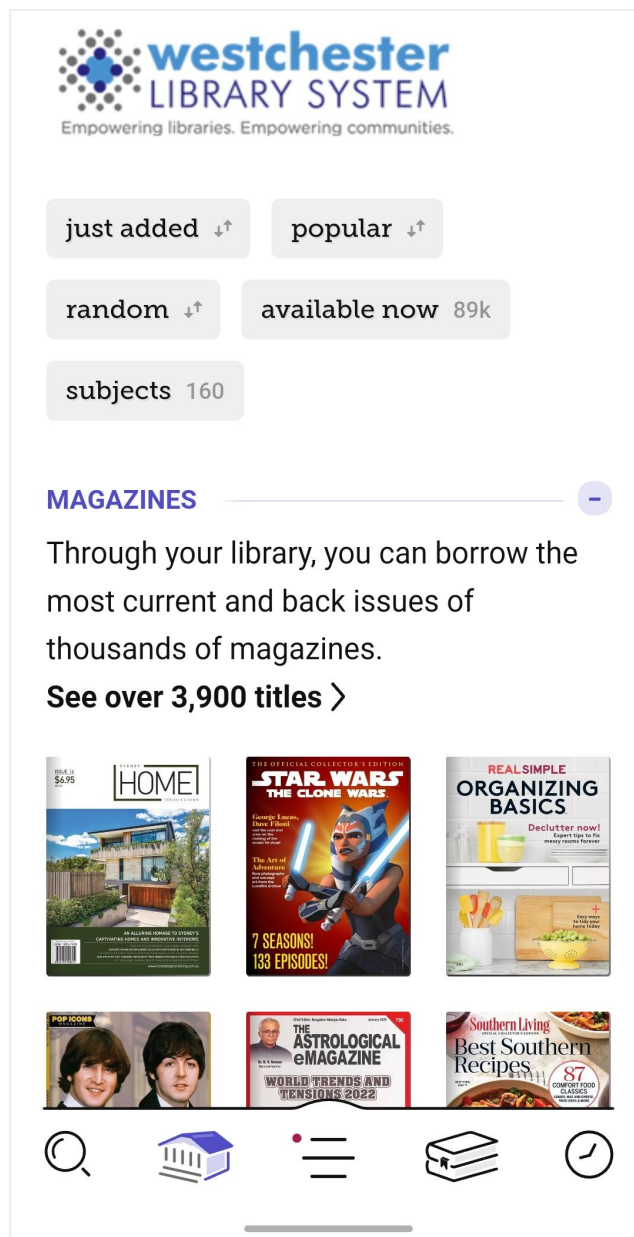


Some items may say they're available but display Place Hold messages when a patron tries to check them out. These titles are "always available" only for patrons of libraries that offer Cost Per Circ (CPC). OverDrive knows about this issue, but it would take a major overhaul of their software to fix it. This will continue to happen for the foreseeable future.

# Mobile App

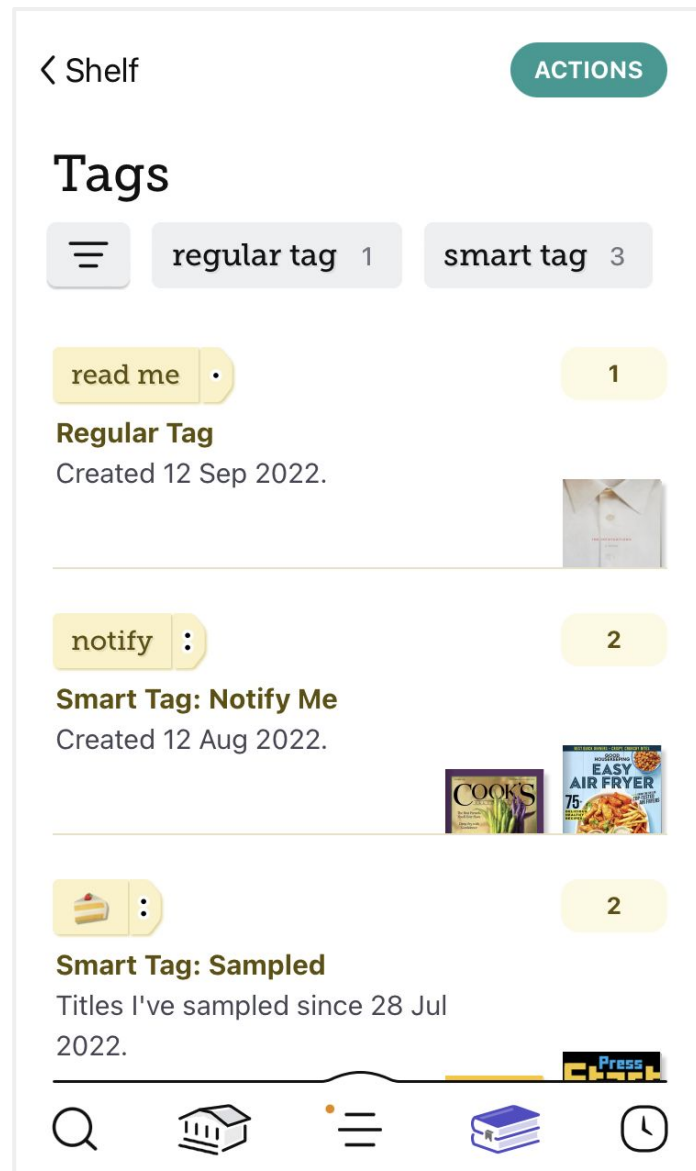
You can download Libby on:

- iOS 10+ (get it from the [Apple App Store](#))
- Android 5.0+ (get it on [Google Play](#))
- Fire OS 5+
- If you have a Windows computer, Mac computer, or a Chromebook, you can use Libby in your web browser at [libbyapp.com](#). We suggest using the latest version of Chrome, Safari, Firefox, or Edge.
- Sora - for students, partnered with schools



# Libby Tags

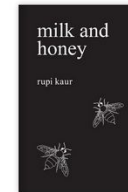
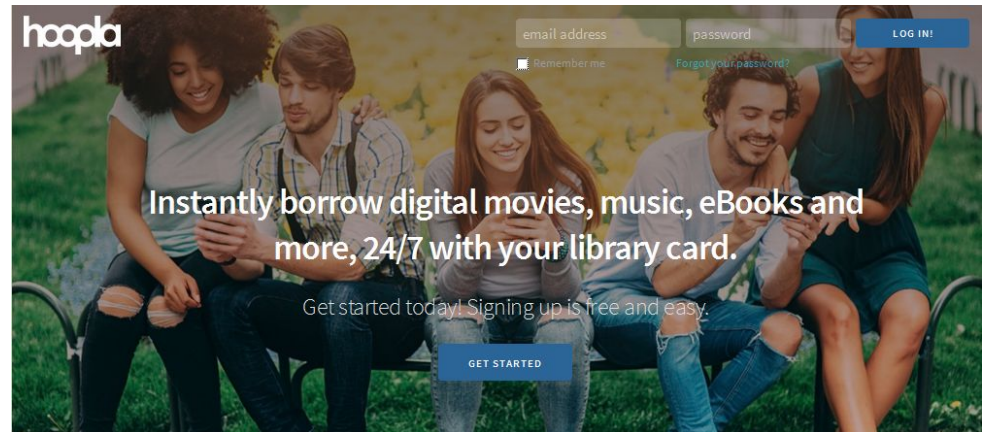
- Organize, download, share title lists in html for web, csv for spreadsheet, or json for data
- Smart tags are OverDrive generated, like
  - *Titles I've borrowed*,
  - *Next Issue*
- Custom tags are user created and can be used to create topical or trending lists





# hoopla

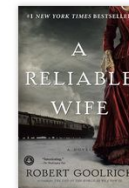
- Multiple Formats
  - ebooks
  - audiobooks
  - music
  - streaming video
    - Movies
    - TV episodes
  - BingePass magazines, Great Courses, kids fun and learning videos
- Need account and sign in to browse catalog
- Staff can make collections that can be shared with a URL
- Items are always available



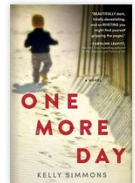
EBOOK  
Milk and Honey  
Rupi Kaur



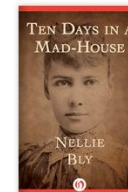
EBOOK  
The Other Einstein  
Marie Benedict



EBOOK  
A Reliable Wife  
Robert Goolrick



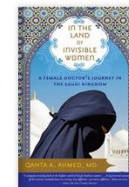
EBOOK  
One More Day  
Kelly Simmons



EBOOK  
Ten Days in a Mad-House  
Nellie Bly



EBOOK  
The Girl Who Fell from the ...  
Heidi W. Durrow



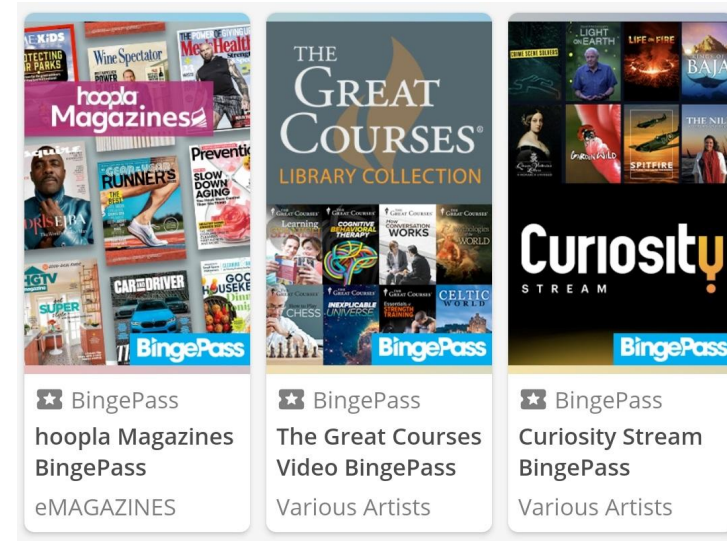
EBOOK  
In the Land of Invisible Wo...  
Qanta Ahmed



EBOOK  
Leave Me  
Gayle Forman

# hoopla - BingePasses

- Unlimited streaming of multiple titles for 7 days with 1 Instant Borrow
  - Magazines
  - The Great Courses
  - Hallmark Movies Now
  - Kids collections like Curiosity Stream, hellosaurus, Highlights, R.L. Stine, and more
- Don't count toward checkout limit
- In iOS, click *More* at the bottom of the screen
- On Android, search for BingePass
- Or, do an advanced search for producer "The Great Courses"



# Kanopy Streaming video. How it works



- Create watchlists for films to watch later
- Access Kanopy from any device: [Roku](#), [iOS](#), and [Android](#), Apple TV, ChromeCast

## Search or browse

- Documentaries, Classic Movies, Foreign Film
- ESL and Little Pim language videos for 11 languages
- Instructional videos including K-12, health and safety, and library and information management

# Kanopy Features

**Marketing Plus Packs allows libraries to provide patrons the most content for its budget!**

- **Kanopy Plus Packs** allow credit-free viewing by category
  - **Favorites** popular range of genres, like drama, comedy, and thriller
  - **Easy-Watching** crowd-pleasing comedies, classics, family friendly films
  - **World Cinema** a diverse range of recent and classics from a broad set of countries
  - **Diversity** narrative films and documentaries focused on diverse stories and storytellers
  - **Hallmark**
  - **British Cinema & TV**
  - **Episodic Series**
- **Public Performance Rights**



# FirstFind.org Highlights

Information and resources in an easy to read website to help Westchester residents work toward their goals for

- Jobs and Careers  
*Job search and employment skills, career assessment, volunteering*
- Adult Education  
*High School Equivalency diploma resources  
Learning English, High School Equivalency and TASC testing resources, college options*
- Digital Learning  
*Computer skill building, privacy and safety and tips*
- Family Resources  
*Parenting, government benefits, and financial literacy resources*
- Spanish language version plus site translation into 6 other languages

The screenshot shows the FirstFind.org website homepage. At the top is a blue navigation bar with the 'FirstFind' logo in white and the tagline 'Tools that help you succeed' in yellow. Below the navigation bar are links for Home, Jobs and Careers, Adult Education, Digital Learning, and Family Resources. A green banner below the navigation bar contains the text 'Help us improve library services!' and 'Take our 3 minute outreach survey'. Below the banner is a section titled 'Resources that can help adults and families move toward their goals. If you don't find what you're looking for, just Ask!' with a magnifying glass icon. At the bottom are three featured resource cards: 'Jobs and Careers' with a photo of two people at a table and the text 'Personalized guidance and resources. Read more.', 'Adult Education' with a photo of a person reading a book and the text 'Learn English, earn your high school equivalency diploma, and go to college. Read more.', and a partially visible 'Find' card.

# LinkedIn Learning Highlights

- Video tutorials, courses, and learning paths
- Helps anyone learn software, technology, creative and business skills
- Taught by recognized industry experts
- Searchable without login
- Filter by topic, level, and author
- **Uses library card and PIN for login**

## login

- If patrons have trouble logging in, have them remove old passwords and clear cache
- If a library card is replaced, the previous learning history doesn't transfer to the new card.

The screenshot displays the LinkedIn Learning homepage. At the top, there is a navigation bar with the LinkedIn Learning logo, a search bar, and icons for Home, My Learning, and Notifications. Below the navigation bar, a featured course titled "Creativity at Work: A Short Course from Seth Godin" is highlighted, featuring a video player with a play button and a profile picture of Seth Godin. Underneath, there is a section for "Set a weekly goal" with a progress tracker and a "Set a goal" button. To the right, there are two course cards: "Learning Office 365 (Microsoft 365)" and "Microsoft Collaboration: SharePoint, Teams, Groups, a...". The bottom section, "Top picks for you", shows four course cards with "POPULAR" tags and duration indicators: "Leading with Emotional Intelligence" (1h 2m), "Remote Work Foundations" (1h), "Data-Driven Learning Design" (26m), and "Time Management: Working from Home" (1h 25m).

# Tutor.com

- Access Tutor.com through the Westchester Library System website or your library's website. <http://www.tutor.com/westchester>
- Log in with your library card number and PIN

tutor.com™  
A Service of  
The Princeton Review

westchester  
LIBRARY SYSTEM  
Empowering libraries. Empowering communities.

My Account ▾

⓪ Connect with a tutor now

Submit a paper for review

Drop off a math question

Take a practice quiz

Other Tools ▾

Hi Guest!

Live one-to-one help is available between 9am and 10pm daily.

What do you need help with today?  
Please take a moment to review our [honor code](#).

Topic: Elementary Grades K - 2

Subject: Select a subject

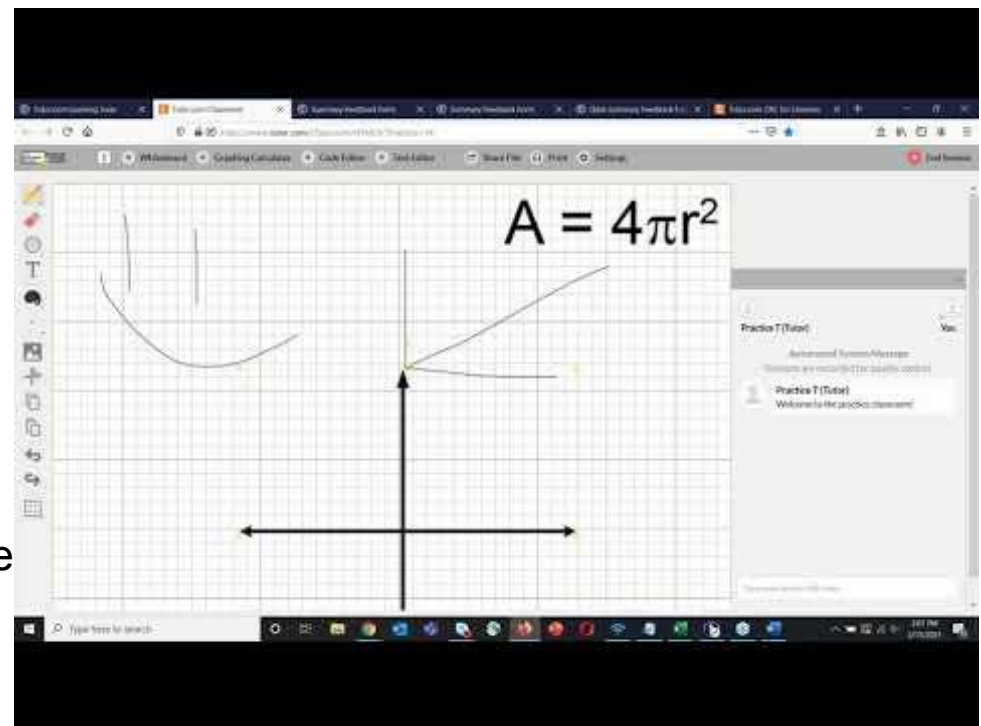
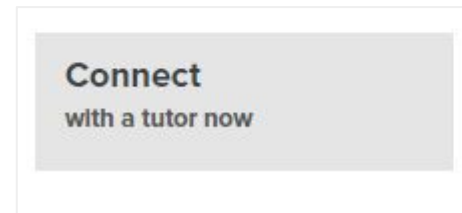
Grade: Select a grade...

How would you like to work with your tutor?  
 Chat Only  Chat + Voice

**Marketing and Help for Staff**  
<http://www.tutor.com/clientcarelib/training>  
**Student and Parent Help Playlist**  
<https://youtube.com/playlist?list=PLsfPyukV1bQ3qosAjSgAYxuH3eGw1FnL3>

# Tutor.com - Live Tutors 9am-10pm

- <http://www.tutor.com/westchester>
- Live tutoring is available 9am - 10pm daily
- **Academic tutoring** for homework help, test preparation, skills and concepts for K-12 students, college students and adults
  - Grade level
  - Topic
  - Subject
- **One-to-one professional job search coaching** in a supportive and encouraging environment, including resume and cover letter review
- Spanish language available in some tutoring subjects - disponible Todos los días de 6:00pm hasta 10:00pm EST





# Tutor.com-Available 24/7

## Submit

a paper for review

## Drop off

a math question

## Take

a practice quiz

## Other Tools ▾

- **Advanced Placement® test preparation** and college entrance exams, including math, science, English, Spanish, social studies, ACT®/SAT®, GED®/HiSET®, Microsoft® Office and writing.
- **Overnight drop-off reviews** with detailed guidance and explanations for students or adults
  - essays, book reports, short stories, college/scholarship application essays
  - résumés & cover letter
  - tough math problems.
- **Practice quizzes** to assess student knowledge of over 100 areas in math, science and social studies.
- **Tutor.com SkillsCenter Resource Library** thousands of educationally sound resources, including instructional videos, downloadable practice worksheets, customizable flashcards, résumé templates, job search websites and career advice.

## Prep

for the SAT/ACT

## Prep

for grad school tests

## Prep

for the AP exams

## Watch videos

for math & English

# X-Plain Patient Highlights

- Simple language and clear format
- More than 1400 educational videos
- Basic health information about
  - illnesses or conditions
  - medical tests
  - procedures
- Spanish language version

The screenshot shows the Westchester Library System X-Plain Patient website. At the top left is the logo for Westchester Library System with the tagline "Empowering libraries. Empowering communities." To the right is a search bar labeled "Search Health Encyclopedia" with a blue "Search" button. Below the search bar is a navigation bar with "Home" on the left and "Español" on the right. The main content area is titled "Find topics A-Z" and features a horizontal menu of letters from A to Z. Below this menu are three columns of topic categories: "Body Location and Systems" (listing Blood, Heart and Circulation; Bones, Joints and Muscles; Brain and Nerves; Digestive System; Ear, Nose and Throat; Eyes and Vision; Glands, Endocrine System; Immune System; Kidneys and Urinary System; Lungs and Breathing; Mouth and Teeth; Reproductive System - Female), "Disorders and Conditions" (listing Cancers; Diabetes; Genetic Disorders; Heart Disease; Infectious Diseases; Mental Health; Strokes), and "Demographic Groups" (listing Children and Teenagers; Men; Seniors; Women). A fourth column, "Health and Wellness" (listing Addiction Medicine; Fitness and Exercise; Food and Nutrition; Lifestyle; Preventing Infections; Safety), is positioned to the right of the "Disorders and Conditions" column. A "Diagnostic Tests" section (listing Radiology; Symptoms) is located below the "Disorders and Conditions" column.

## Diabetes and Meal Planning

### Overview

What you eat is closely connected to the amount of sugar in your blood. The right food choices will help you control your blood sugar level and your diabetes.

A meal plan is a guide that tells you what kinds of food to eat at meals and for snacks. The plan also tells you how much food to have. Your diet should be low in cholesterol, low in salt and low in added sugar.



# eContent Borrowing Models in iOS, Android, and Kindle Fire apps unless noted

eResource	Mobile App Name	Listen, Read, or Watch?	Borrowing Model
OverDrive	Libby* Sora	L, R, W	10 simultaneous checkouts. 14 day loan. Magazines are pay per copy (PPC) and aren't part of the checkouts count; some libraries also purchase PPC for their patrons only
Hoopla	Hoopla Digital	L, R, W	10 credits/month. Loan period varies by format. Always available. BingePass content: 1 7day checkout for unlimited # of items
Hoopla Kids	Hoopla Digital	L, R, W	10 credits/month. Loan period varies by format
ComicsPlus	Comics Plus	R	Unlimited Checkouts 7 day loan period. Always available
Kanopy	Kanopy***	W	20 credits/month. 3 day access from first viewing. Credit-free viewing of <a href="#">The Great Courses - Infectious Diseases Collection</a> .
Kanopy Kids	Kanopy***	W	Unlimited viewing. No credits required
Freeding	Freeding	R	12 checkouts per week. 14 day loan
TumbleBooks	TumbleBooks	L,R,W	Read books online instead of borrowing. Streaming only

\*also ebook readers except Kindle Paperwhite \*\*also ebook readers (Amazon Paperwhite, nook)

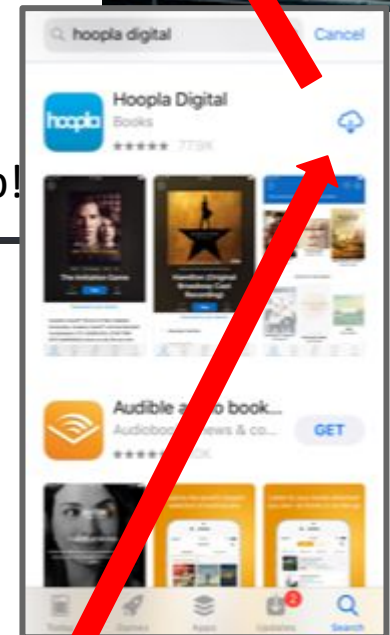
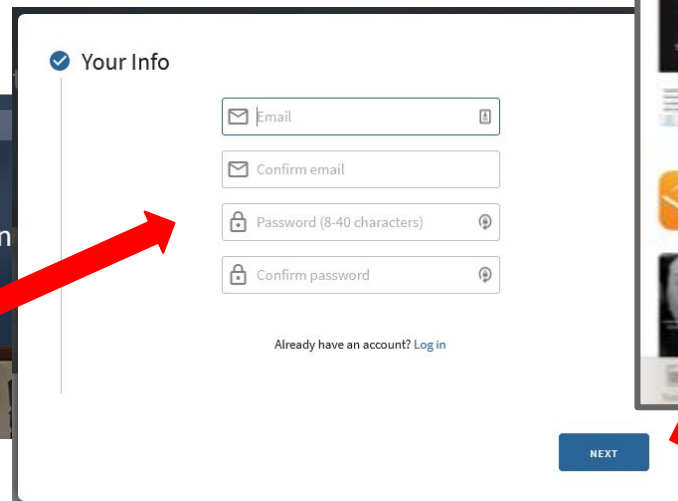
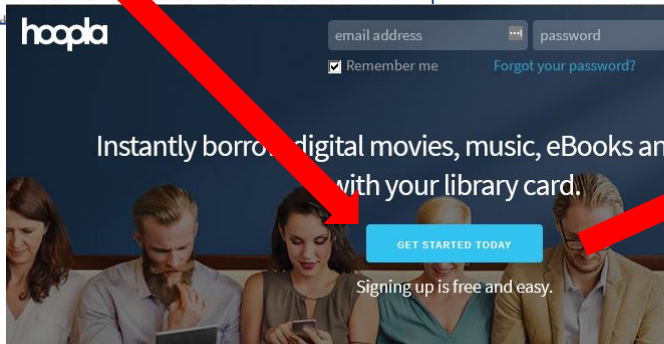
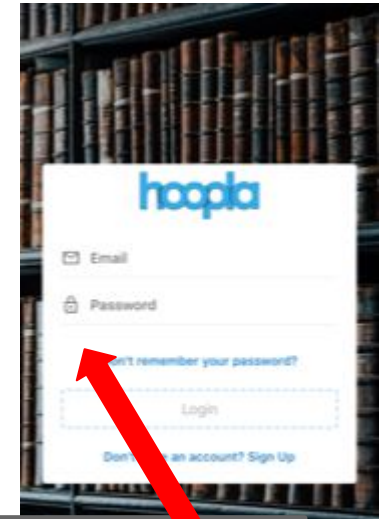
\*\*\*also [Roku](#), Apple TV, ChromeCast **4/13/2020**

# Getting Started: Start with the App OR



1. Go to the WLS site or your library website and access the digital resource
2. Set up an account
3. THEN add the app to your mobile device
4. Log in using the account you set up on the full website

Especially good for troubleshooting setup!



# Marketing Resources and Your Programs

## eResource Marketing Resources

Your library can create bookshelves AKA collections of featured materials in

- OverDrive
- Hoopla
- Kanopy
- the public catalog

The public catalog includes OverDrive, Hoopla, Kanopy, and LinkedIn Learning titles.

Create Lists in the public catalog to share

Print QR Codes  
Hang them in Program or Topic displays

The screenshot shows a library catalog entry for 'The Eyre affair' by Jasper Fforde. The interface includes a top navigation bar with 'List' and 'Search Tools' buttons. Below the navigation bar, there are icons for Books (22), eBook (25), and Audio Books (22). A blue button indicates 'Entire Collection (34)' and another indicates 'Available Now (34)'. A 'Sort by' dropdown menu is set to 'Best Match'. The main entry for '1) The Eyre affair' shows the author 'Fforde, Jasper', the series 'Thursday Next novel', and the language 'English'. There are three tabs: 'Book', 'Audiobook CD', and 'eAudiobook'. The 'Book' tab is active, showing 'On Shelf' status with 'Place Hold' button. It lists three libraries: Ardsley Public Library - Fiction (FICTION FFORDE, 1 available), Bedford Hills Free Library - Fiction (FANTASY FFORDE, 1 available), and Briarcliff Manor Public Library - Fiction (FICTION FFORDE, 1 available). The 'Audiobook CD' tab shows 'On Shelf' status with 'Place Hold' button, listing Bronxville Public Library - Audiobook (CDB FFORDE, 1 available). The 'eAudiobook' tab shows 'Available Online' status with 'Check Out OverDrive', 'Preview Part 1', and 'Preview Part 1' buttons. A 'Save Search' dropdown menu is visible in the top right corner.

# Get Help

WLS IT wiki <<http://it.westchesterlibraries.org>>

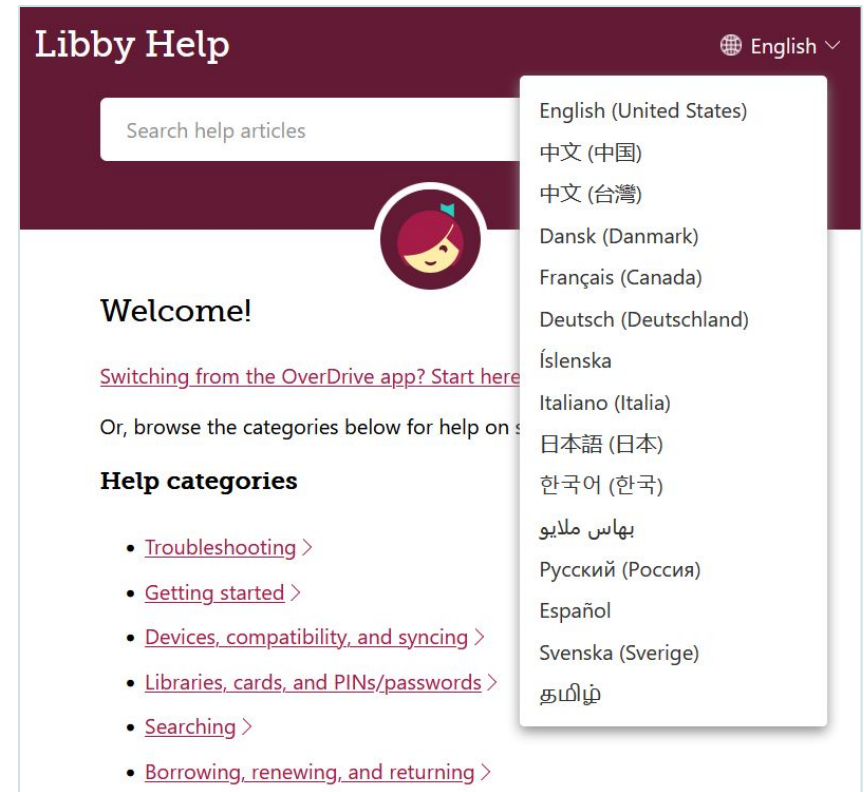
- Search for your device type or ebooks
- [eResource Training and Marketing](#)
- [eContent Help and FAQs](#)
- [eResearch Help and FAQs](#)
- [eLearning Help and FAQs](#)
- [Patron Help For eResources](#)

## Libby Help

- [Libby Help](#)
- [Reading with Kindle](#) - Great video!

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