

**westchester**  
**LIBRARY SYSTEM**

Empowering libraries. Empowering communities.

## Digital Resources: What's New For 2024

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# Agenda

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[The Shelf](#)

medici.tv

[medici.tv](#)



**MANGO**

[Mango Languages](#)

**Use these links for platform information only!  
Patron access links coming soon!**



Empowering libraries. Empowering communities.

# The Shelf

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- Spanish-language first multimedia entertainment
  - Movies
  - Music
  - Series
  - TV channels
  - Performing arts
  - Podcasts
  - Games
- Focus by country of origin or age audiences
- Watch on their app or Chromecast
- [FAQ](#) en Espanol [FAQ](#) in English



[The Shelf General](#)  
[Description and Instructions](#)

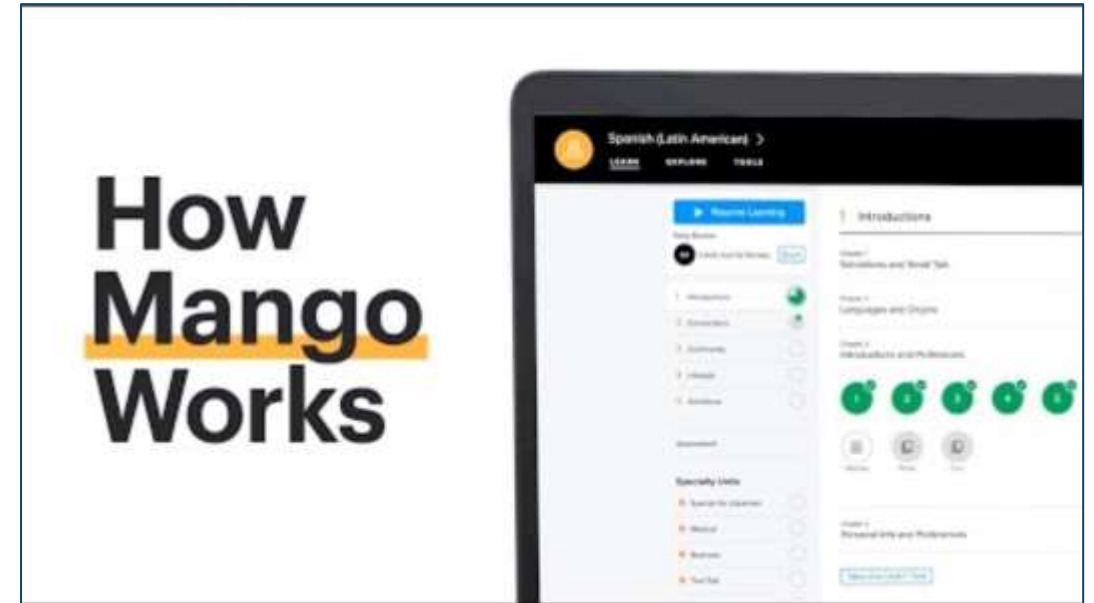
# medici.tv

- Cultural programming
  - Concerts
  - Operas
  - Dance
  - Documentaries
  - Classes
- Recorded and live streaming
- Classical and jazz
- Watch via the app, Roku, or your smart TV
- [Help center](#)



# Mango Languages

- [Over 70 world languages](#)
- [English Courses](#)
- [Indigenous and endangered languages](#)
- American Sign Language
- Pirate ;-)
- Conversational methodology
- Use their app or your favorite browser
- [Help Center](#)



# WLS Digital Resources Support

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## On the IT Wiki

- [WLS eContent Staff Synopsis 2023](#) a printable chart for staff
- [Staff Training and Marketing](#)
- [Patron Support For Digital Resources](#)

Allison Midgley

[training@wlsmail.org](mailto:training@wlsmail.org)

[amidgley@wlsmail.org](mailto:amidgley@wlsmail.org)

**New resource link updates  
coming soon!**

# Q & A

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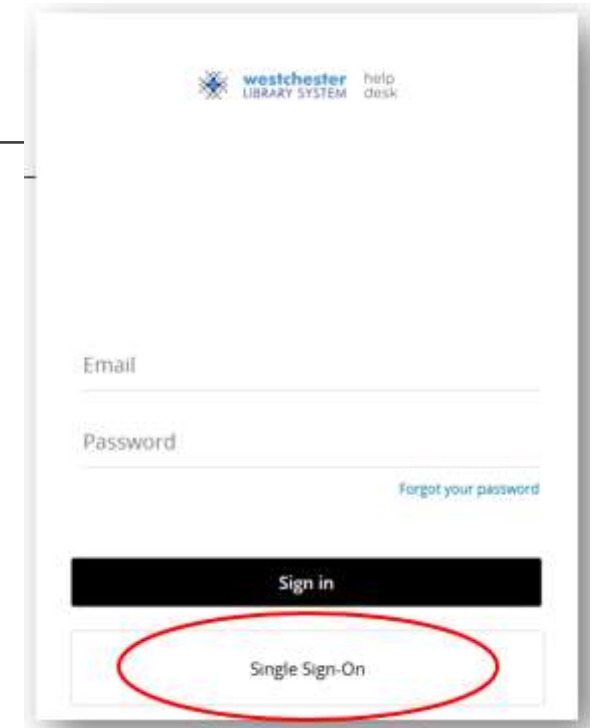
Your questions?



# The Help Desk

From any browser,

1. Go to <https://westls.samanage.com>
  2. Scroll down and click **Single Sign-on**
  3. Enter your AD/VDI/Evergreen username in the “long format”  
*firstname.lastname@westchesterlibraries.org*
  4. Enter your AD/VDI/Evergreen password.
  5. Click **Sign in**. The SolarWinds Service Portal displays.
- Use the Knowledge Base to search or browse for articles
  - Submit a ticket
  - View and update your tickets



The screenshot shows the Westchester Library System help desk login interface. At the top, the logo and text 'westchester LIBRARY SYSTEM help desk' are visible. Below this are input fields for 'Email' and 'Password'. A link for 'Forgot your password' is located to the right of the password field. A black 'Sign in' button is positioned below the password field. At the bottom, a 'Single Sign-On' button is highlighted with a red oval.