Discover the New Catalog Q&A (4/7/23)

Is E-content integrated? Yes! E-content from Hoopla, Overdrive, Kanopy, and Comics Plus will be searchable and patrons will have the option to checkout materials straight from the search results page!

Will the current OPAC still be available? Yes! Until August 2023.

What happens to patron lists? We are asking libraries to communicate to patrons that they should be downloading any saved lists before April 24. Because the current/soon-to-be-older OPAC will remain until August, we will not "lose" that information when we go live with Aspen.

*Will the mobile app be updated as well? Not yet! We will continue to use the current app (Capira), but we *may* eventually migrating to the Aspen Lida app in the future. (Updated 4/12/23)

When will libraries get their own customized instance of the public catalog? We are first going live with the Westchester Library System instance of the public catalog, and in May, Allison Pryor will be reaching out to libraries to sign up for training. Customized instances of the catalog are optional, but libraries that are interested in doing so- will need to attend the in-person training.

Will patrons be able to request library cards through the Catalog?

Libraries that have online registration forms on their websites will be able to link their form to their own instance of the catalog.

When patrons are logged in, can they opt to see the WLS version of the catalog rather than their home library? Yes! Patrons will be able to switch between library catalogs by using the Library Directory menu tab.

How long are items kept under the "newly added" button before they are no longer considered newly added and removed from being displayed in the "newly added" listing? The 'New' badge displays on any titles, including digital content, added in the last seven days. New copies of older titles, or newly added formats, will not cause the 'New' badge to display.

(The 'New' badge does not apply to On Order titles or items - it is meant to show off new titles that patrons can readily access.)

Will the reading history from the current Evergreen convert to the new Aspen catalog? Lindsay is looking into transferring existing reading histories.

Where is a Patron's Hold History found in the Patron's account in the Aspen category? Aspen does not currently provide hold histories. This can be submitted as a feature wishlist request.

Will patrons still be able to opt into retaining their checkout history? Yes! Patrons will be able to opt into recording their checkout history.