

westchester

LIBRARY SYSTEM

Empowering libraries. Empowering communities.

Tutor.com

A WLS SHARED DIGITAL RESOURCE

Agenda

In today's session, we'll look at

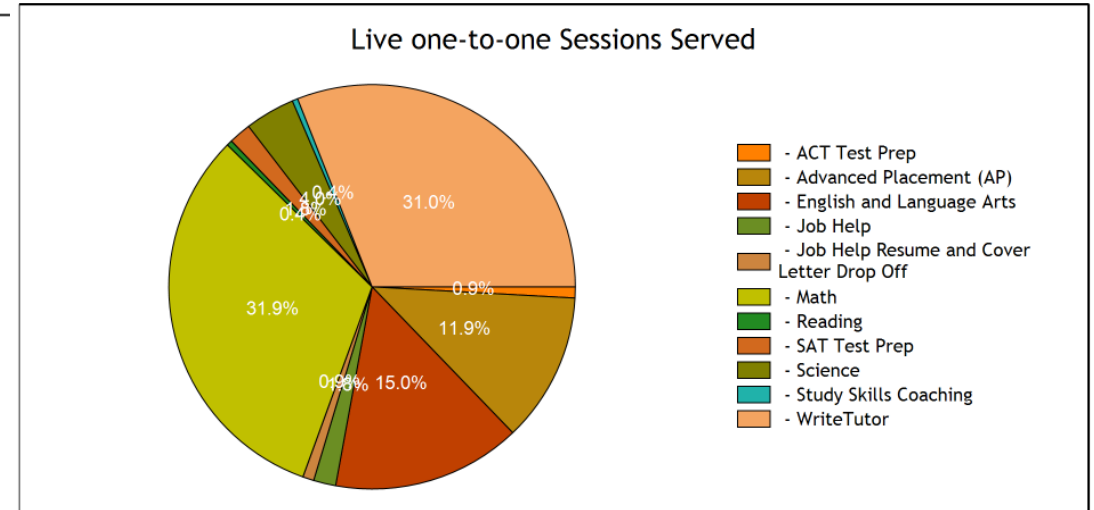
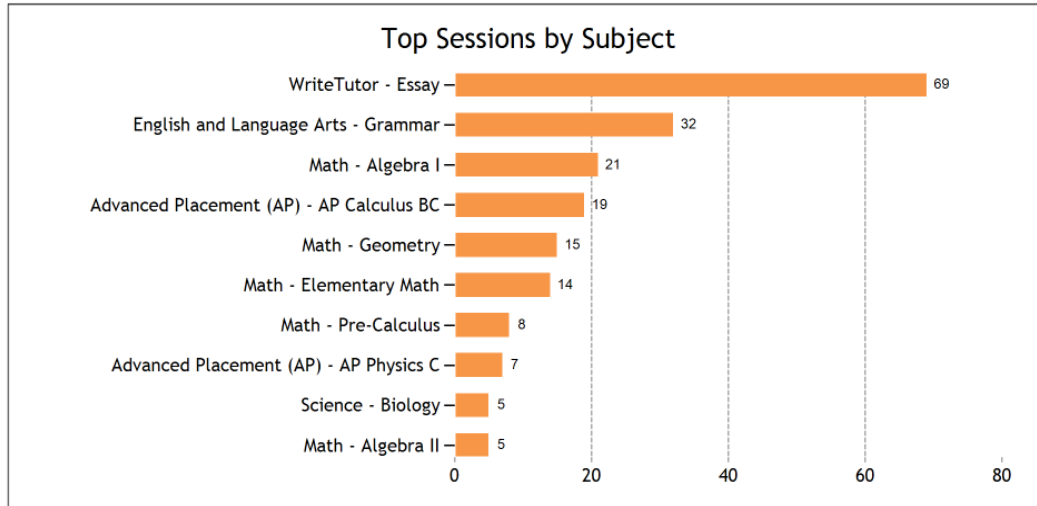
- A Tutor.com overview
- Live tutor
- 24/7 SkillsCenter
- Focuses for different audiences
- Marketing and training resources

Tutor.com overview

Actual Patron Feedback

Is this service helping you with work/career?	100%
Is this service helping you improve your grades?	96%
Is this service helping you complete your homework assignments?	100%
Would you recommend this service to a friend?	100%
"This tutor is very knowledgeable and helpful. I really enjoy working with him" An adult	
"very helpful! they sat through and worked through everything until I completely understood thank u" A 10th grader	

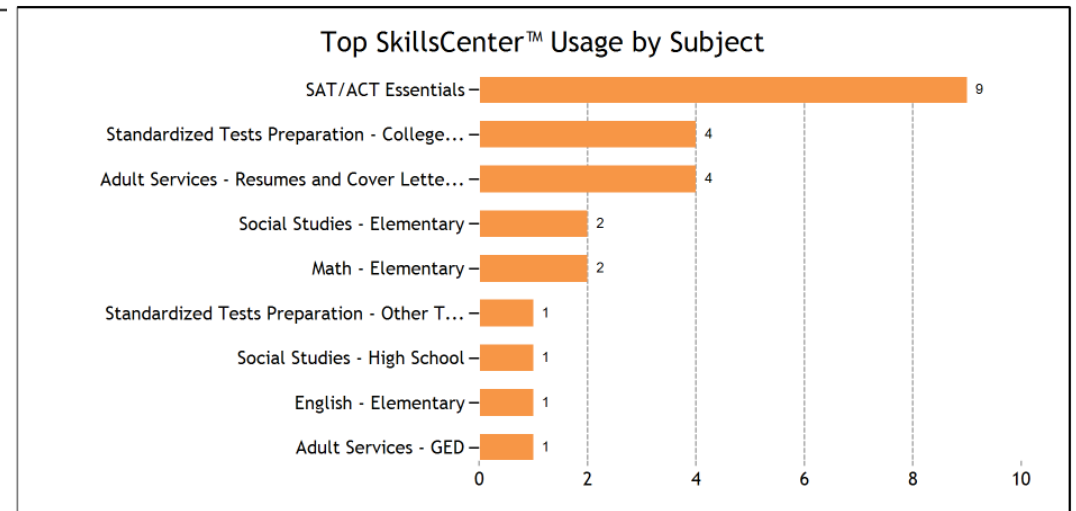
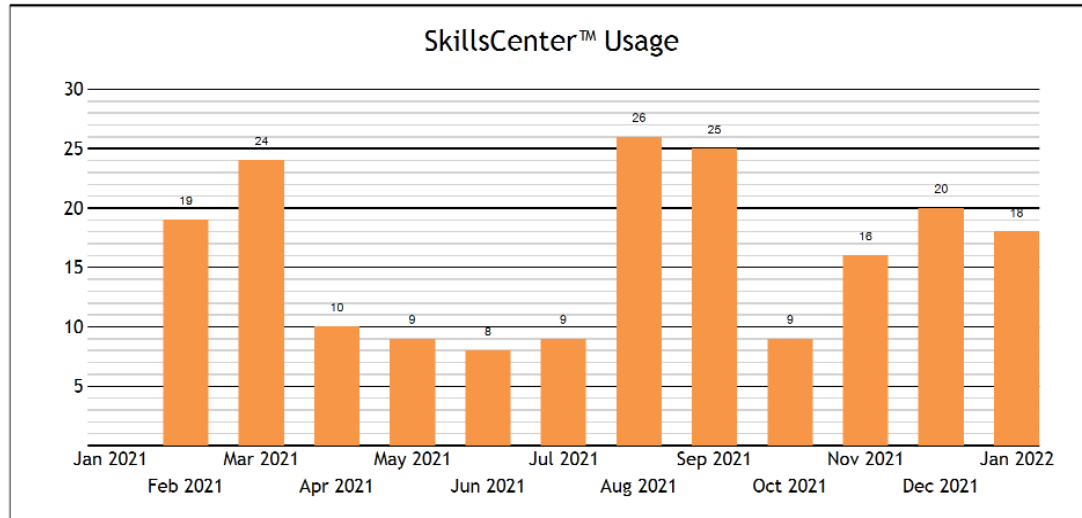
Tutor.com one-to-one statistics



https://it.westchesterlibraries.org/Files/Tutor/2022_01_tutor.pdf

TOTAL SERVED	244
Live one-to-one Sessions	226
SkillsCenter™ Sessions	18

SkillsCenter Statistics



Tutor.com access

Westchester Library System website or your library's website

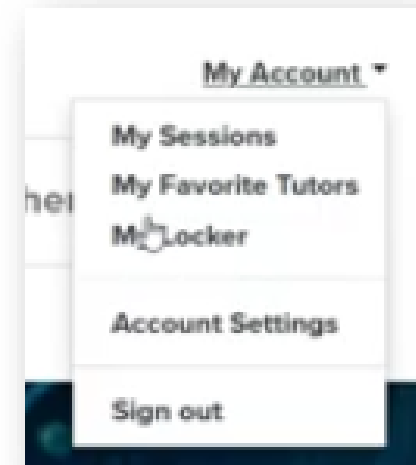
<http://www.tutor.com/westchester>

- Log in with your library card number and PIN
- Live tutoring is available 9am - 9pm daily
- Some tutoring subjects are available in Spanish language
- Other resources are available 24/7
- SIP2 Connection means patrons don't have to log in for all access

Tutor.com account

My Account

- Saves all work, transcript, audio from Tutor sessions
- My Favorite Tutors
- My Locker saves uploaded documents
- Tracks progress



Tutor.com overview

One-to-one academic tutoring and job search coaching sessions

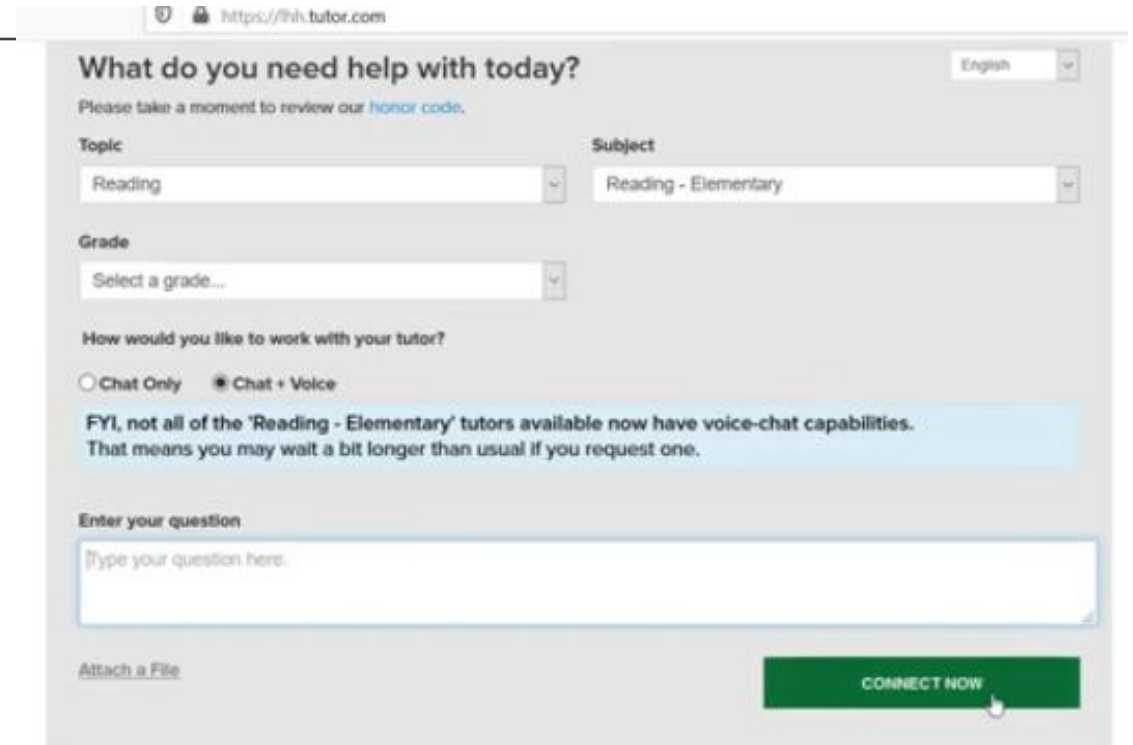
- 9am – 10pm
- English and some Spanish

Tutor.com Interactive Options and Tutor.com SkillsCenter

- 24/7 access
- Writing review, Math problem drop-off, quizzes, Test Prep
- thousands of educationally sound resources from the web

Connect with a live tutor

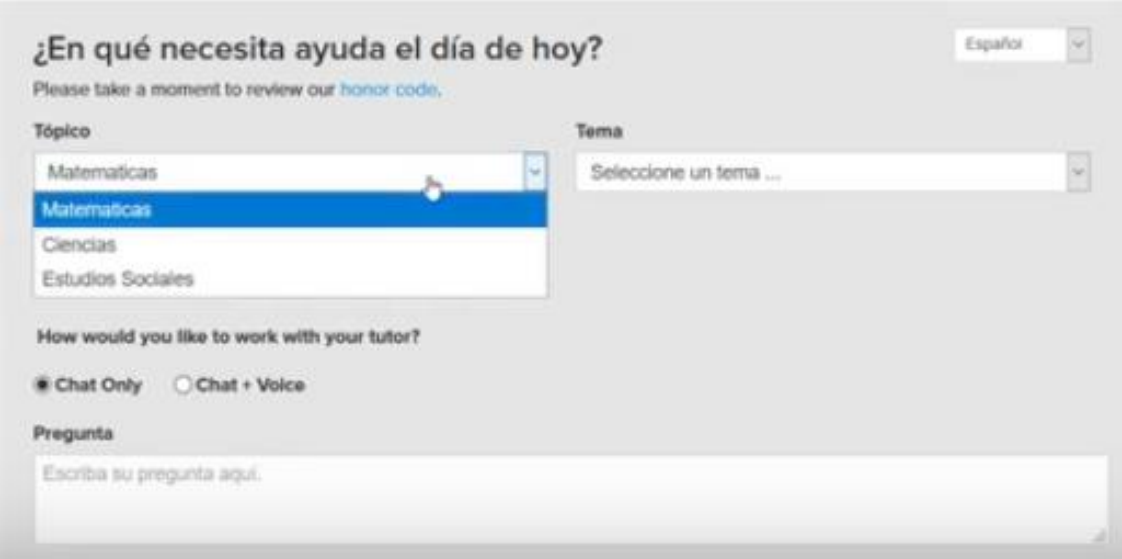
- **Choose Topic** Math, Reading, Social Studies, **Science**
- **Choose Subject** Elementary, Middle School, Biology, **Chemistry**
- **Choose Grade Level**
- **Choose Chat or Voice+Chat** by
 - connected device
 - your phone and PIN (anonymized and not stored)
- **Enter question** General or specific
- Attach file (optional)
- **Connect Now**



The screenshot shows the live tutor interface on a web browser. The URL is https://lib.tutor.com. The page title is "What do you need help with today?". Below the title, there is a link to review the honor code. The form includes dropdown menus for "Topic" (set to "Reading"), "Subject" (set to "Reading - Elementary"), and "Grade" (set to "Select a grade..."). There are radio buttons for "Chat Only" and "Chat + Voice" (selected). A blue box contains a notice: "FYI, not all of the 'Reading - Elementary' tutors available now have voice-chat capabilities. That means you may wait a bit longer than usual if you request one." Below this is a text input field for "Enter your question" with a placeholder "Type your question here.". There is an "Attach a File" link and a green "CONNECT NOW" button.

Live tutor - Spanish language interface

- **Choose Topic** Math, Science, Social Studies
- **Choose Subject, Grade Level**
- **Choose Chat or Voice+Chat** in Spanish
- Job Coaching
- Test Prep
- Parent Coaching



¿En qué necesita ayuda el día de hoy? Español

Please take a moment to review our [honor code](#).

Tópico

Matemáticas
Matemáticas
Ciencias
Estudios Sociales

Tema

Seleccione un tema ...

How would you like to work with your tutor?

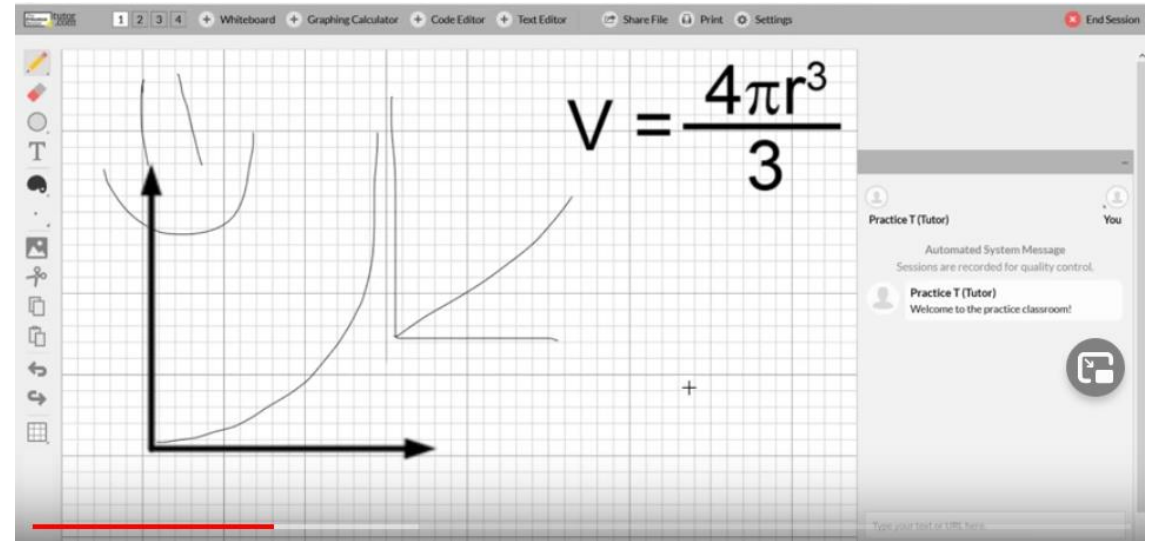
Chat Only Chat + Voice

Pregunta

Escriba su pregunta aquí.

Tutor.com classroom

- **Whiteboard(s)**
 - both people can use
 - graph paper and other surfaces
- **Tools** import picture, enter formulas, symbols or shapes
- **Share** upload file to tutor, especially format-heavy text like resume
- **Work is saved and can be printed**
- Graphing Calculator, Code Editor, Text Editor
- Chat Box
- Post-session optional survey



24/7 Overnight drop-off reviews

Overnight drop-off reviews

with detailed guidance

- **Submit a Paper For Review** essays, book reports, short stories, college/scholarship application essays, résumés, cover letters
- **Response includes rubric**

1) Thesis Statement: Clear and focused thesis

Not Applicable	Beginning	Developing	Accomplished	Exemplary
A thesis is not necessary for this submission.	The thesis does not appear to be relevant, is not clearly defined, or lacks focus.	The thesis statement is present and clear. The focal point is not consistently maintained throughout the paper.	The thesis states the position, premise, or hypothesis, and is the focal point of the paper for the most part.	The thesis clearly and concisely states the position, premise, or hypothesis and is consistently the focal point throughout the paper.

Thesis statement target feedback:

Great job so far! I made it to page two of your paper. I would like to see a more well developed thesis statement. You have excellent data and references, just work to have a very clear thesis statement that will serve as a road map to you reader for the remainder of your paper.

Thesis statement help resources:

writing guide

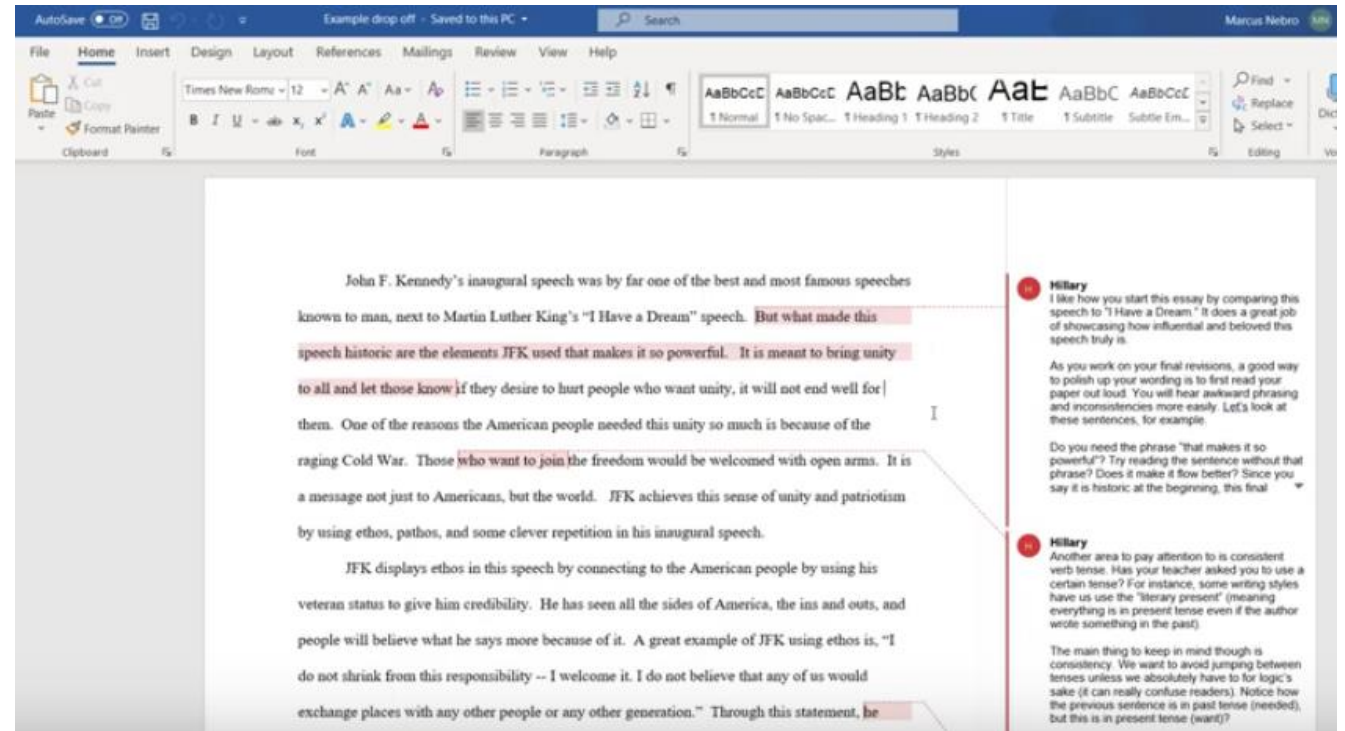
[View Resource](#)

2) Developing Ideas: Well-developed and logical ideas

Beginning	Developing	Accomplished	Exemplary
These ideas relate and respond but need clear an	Central ideas, topics and responses are well developed	Central ideas, topics and responses are well developed	Central ideas, topics and responses are well developed

24/7 Paper Review response

...and reviewed document with comments and explanations so that you can make changes



24/7 Math Problem Drop-off

- **Drop off a math problem** for explanation and step-by-step solution in text and images

Your Math Algebra Drop Off Help Question

Session details:

- Subject: Math Algebra Drop Off Help
- Submitted on: 1/21/2018 10:02:51 PM
- Tutor: Sanatan K
- Review time: 41.9 minute(s)

Your question:

Hello, please help me solve the following step by step.

Attached file: https://LHH.Tutor.com/SharedSessionFiles/ba8c2aac-e6f7-4abb-9710-63c34e148ebb_IMG_4262.jpg

Your question, as rephrased by your tutor:

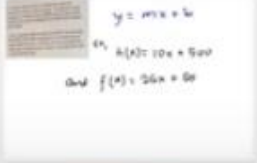
We're looking to find all the zero's of the $f(x)$ meaning we're looking for all the values of x that would make this equation equal zero.

[VIEW FULL SIZE](#)

Your Solution:

Step 1:

Here we have been given the initiation cost and charges per month for the two health club. So here we can use $y=mx+b$ formula. Where 'm' is the slope and 'b' is y-intercept. So in each case here the initiation fee is the value of 'b' which is fixed, and the slope is "monthly charges". So we get both the equation where $h(x)$ represents Sports House and $g(x)$ represents Fitness First.

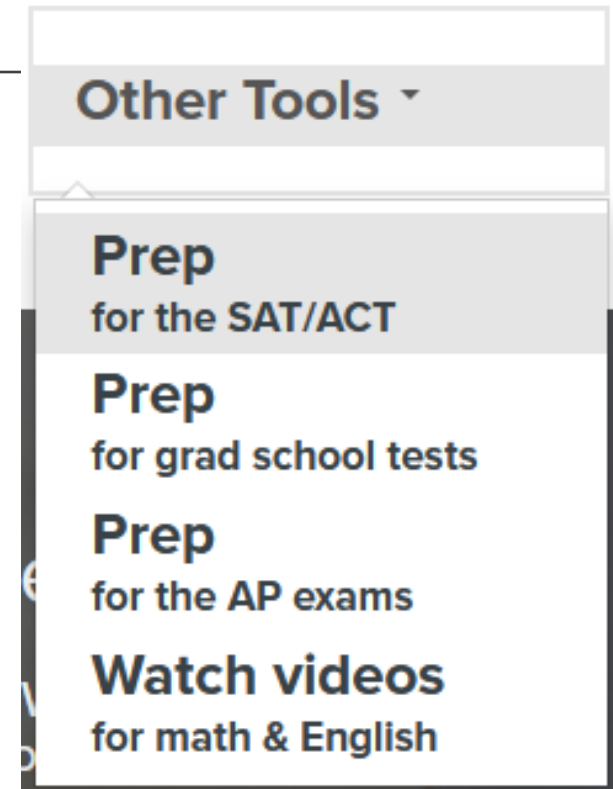


[VIEW FULL SIZE](#)

24/7 Test Prep

Advanced Placement[®] test preparation and college entrance exams with scores and score reports, video lessons, practice, track progress

- Princeton Review partnership
- ACT[®]/SAT[®], GED[®]/HiSET[®], MCAT, LSAT
- AP Video Topics – Biology, Calculus, US and World History
- "Early Ed," Middle School Math, and English videos - **good for TASC study**



24/7 Quizzes

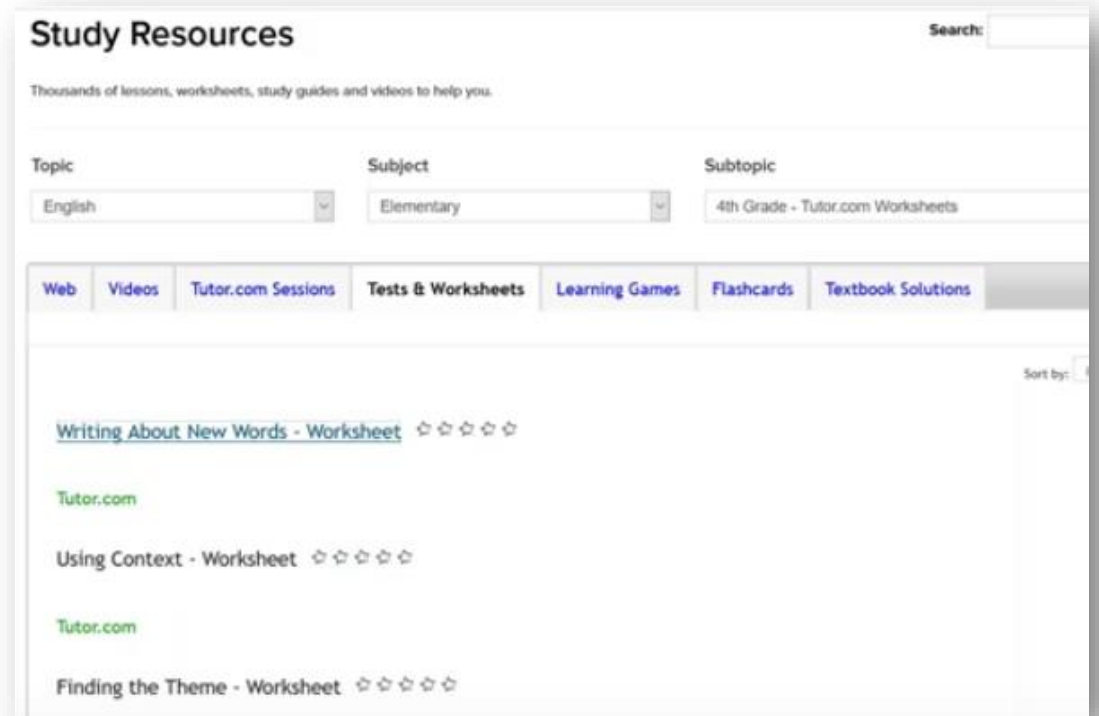
Practice quizzes in over 100 math, science and social studies areas, ASVAB

- Track progress
- Review answers
- Connect with tutor

The image shows a screenshot of a web application interface for selecting a quiz. It features two overlapping dropdown menus. The first menu, titled "Select Topic", lists various subjects including ASVAB, Algebra I and II, Biology, Calculus, Chemistry, English I-IV, Geometry, Math Fundamentals, and Physics. The second menu, titled "Select Quiz", lists specific tests such as Module Zero Test through Module Eight Test, Segment One Exam, and Segment Two Exam. Below the second menu is a blue button labeled "TAKE QUIZ".

24/7 SkillsCenter Resource Library

- Web resources for test prep and career guidance
 - résumé templates, job search websites and career advice
- Proprietary study resources for English and math
 - Grades K-5
 - Instructional videos, practice worksheets, customizable flashcards



Focuses for different audiences

- For Elementary Students
- For High School Students
- For College Students
- For Adults
 - Learners
 - Job Search, Grad School, TASC, ASVAB Test Prep, Citizenship
- [PDF of Adult Education and Career Resources Presentation](#)
- For Parents and Educators

Staff Training Resources

For Staff

- Overview
- Recordings
- Live Sessions



Available Now

UPGRADED

SAT®/ACT® ESSENTIALS

...
20 Full-length Practice Tests
Instant Score Calculation
Expert Videos & Articles
College Planner

tutor.com™
A Service of The Princeton Review

SAT/ACT Essentials Upgrade Available Now!



The Learning Suite
for
Adult Learners & Job Seekers

tutor.com The Princeton Review

Free Tutoring for Adults
Online, On-Demand, Anonymous

Improve your math skills.
Review a writing project.
Study for an upcoming exam.
Prepare for the GED/HISET/TASC.

Free Job Search Assistance
Online, On-Demand, Anonymous

Find job opportunities online.
Get help completing an application.
Write a strong cover letter & résumé.
Practice & prepare for an interview.

Experts in over 40 subjects:
Math • Science • English • History • Social Studies
Spanish • ESL/ELL • GED/HISET/TASC • Citizenship Test

Connect with an expert career tutor.
Step off your résumé for an overnight online.
Find helpful job search resources.



SPRING 2022
Outreach Kit

tutor.com

Spring 2022
Outreach Kit

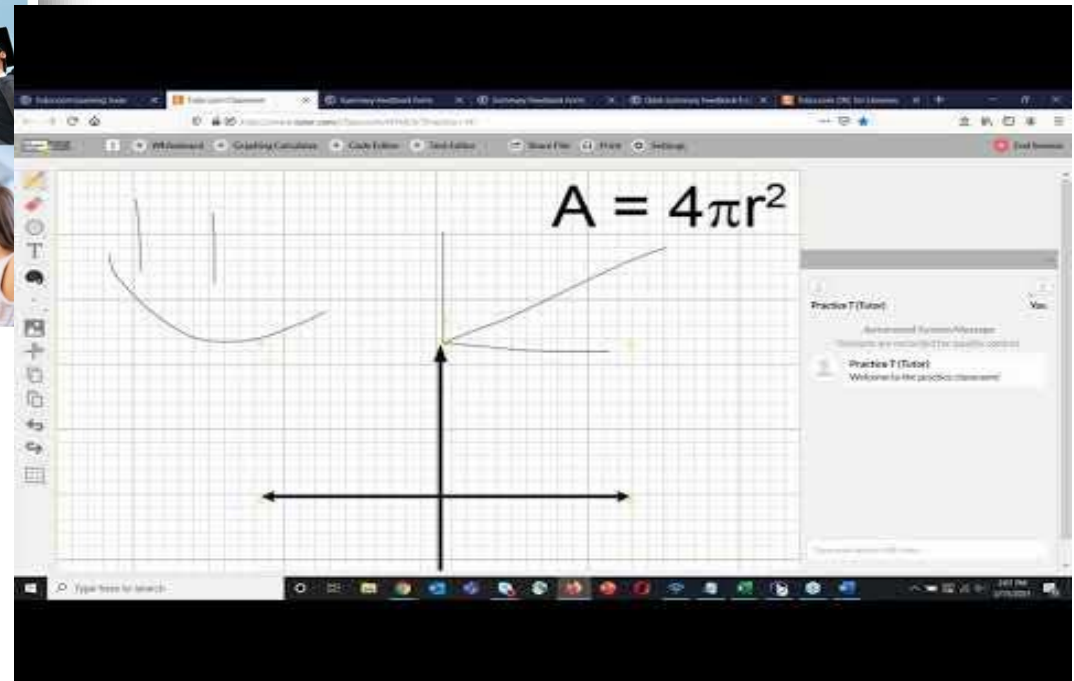


SPRING 2022
Subject Kit

tutor.com

Spring 2022
Subject Kit

[Client Resource Center](#)



A screenshot of a web browser displaying a tutoring session. The main content is a coordinate plane with a parabola and a line. The equation $A = 4\pi r^2$ is written in the upper right. A sidebar on the right shows a chat window with the text "Practice 7 (Tutor)" and "Welcome to the practice classroom!". The browser's address bar and various toolbars are visible at the top and bottom.

https://youtu.be/rqP_w5KmDPE



Empowering libraries. Empowering communities.

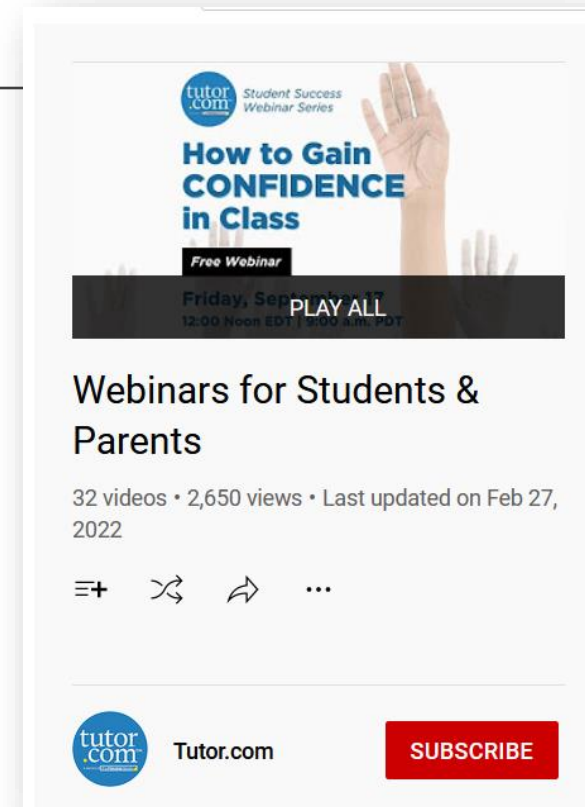
[Staff Training Presentation Slides](#)

Patron Training Resources

For Patrons

- Overview
- Student Success
- Recordings in English and Spanish language
- [YouTube PLAYLISTS for students and job seekers](#)

<https://www.tutor.com/clientcarelib/training>



Print Marketing Resources

- [Print Shareables](#)
- By Audience
- By Topic
- By Marketing Campaign

Student Flyers & Posters



HOMWORK STRESS?
We've got you covered.

FREE homework help
from expert tutors



Create your **FREE** account today!

[Type hours of availability and access instructions]

Online Tutoring.
On Demand.

[Enter institution name, URL, and/or logo]



Homework Stress?

Flyer (8.5 x 11)

Poster (11 x 17)



STUCK ON A PROBLEM?
We'll get you moving again.

FREE 1-to-1 help
when you need it



Create your **FREE** account today!

[Type hours of availability and access instructions]

Online Tutoring.
On Demand.

[Enter institution name, URL, and/or logo]



Stuck on a Problem?

Flyer (8.5 x 11)

Poster (11 x 17)



WRITING IN CIRCLES?
We'll help you get back on track.

FREE expert writing help
when you need it



Create your **FREE** account today!

[Type hours of availability and access instructions]

Online Tutoring.
On Demand.

[Enter institution name, URL, and/or logo]



Writing in Circles?

Flyer (8.5 x 11)

Poster (11 x 17)

<https://www.tutor.com/clientcarelib>

Digital Marketing Resources

- [Web Graphics](#)
- [Digital Media](#)
- By Audience
- By Topic
- By Marketing Campaign

Summer Graphics



Online Learning



<https://www.tutor.com/clientcarelib>

WLS Digital Resources Support

On the IT Wiki

- [Digital Resource Patron Quick Guide 2022](#) printable
- [Digital Resource Staff Synopsis 2022](#) a printable chart that includes highlights and lending information
- [List of All Shared Paid eResources](#)
- [Patron Support For eResources](#)
- [eResource Marketing Resources](#)

Email: Training@wlsmail.org