The WLS IT department has begun a project to shift the location of files that are used by Evergreen staff accounts to a more efficient storage system. This Evergreen Redirect Conversion Project will resolve

- Staff login time issues
- Printer driver load wait-time issues
- Evergreen workstation "re-registering" issues
- Browser permission issues ("Aw Snap!" errors)

Most of the project work is complete so that account settings information, currently stored in the Chrome browser slowing down session loading, can be stored on WLS secure cloud servers. This information includes workstation settings, print templates, item holdings templates, and column configurations. There are four main steps

1. WLS holds a project information session, works with staff to prepare, and provides a list of all current workstations and schedules project work with a library project contact.
2. Library staff reviews templates, backs up files, and uses the workstation list to identify one workstation for each staff person
3. WLS applies redirect conversion policies to shift file location.
4. Each library staff person logs into Chrome and Evergreen with their existing workstation name and imports template files from their library share.

We have worked with several libraries to implement the change with their staff and they are using the new system and seeing marked improvements. For instance, at POR, the longest login time was cut by 90%, from 343 seconds to only 32 seconds. Making this conversion at other libraries now will allow them to focus on key staff who are accessing VDI and the ILS in the library while patron interactions are limited.

The next steps are for WLS to provide more information about the process and work with libraries to prepare for and implement the new system. For the smoothest implementation, we are holding information sessions for library directors and a staff person who will work on preliminary setup and helping other staff with steps 1-4 above. The person should

- have access to Evergreen and understand workstation naming
- are familiar with how to set up print and item holdings templates

Other staff are welcome to attend the information session, especially in cases where departments or staff work with particular kinds of materials. For instance, if adult materials are linked in one department and juvenile materials linked in another so that each department creates and uses different template sets.

Details about how to attend the information session will be sent via email.