











| Usage                                       |       |
|---|-------|
| TOTAL SERVED                                | 225   |
| - Live one-to-one Sessions                  | 210   |
| - SkillsCenter™ Sessions                    | 15    |
|   |       |
| Mobile Usage                                |       |
| TOTAL SERVED                                | 6     |
| - Mobile Live one-to-one Sessions           | 6     |
| - Mobile SkillsCenter™ Sessions             | 0     |
|   |       |
| Live one-to-one Sessions                    |       |
| TOTAL SESSIONS                              | 210   |
| - ACT Test Prep                             | 18    |
| - Advanced Placement (AP) Test Prep         | 16    |
| - Computer Literacy                         | 9     |
| - English                                   | 14    |
| - GED/HiSET                                 | 1     |
| - Job Help Resume and Cover Letter Drop Off | 2     |
| - Matematicas                               | 1     |
| - Math                                      | 53    |
| - Science                                   | 81    |
| - Spanish                                   | 2     |
| - WriteTutor                                | 8     |
| - WriteTutor Essay Drop Off Review          | 5     |
| TOTAL HOURS                                 | 80.87 |
| - ACT Test Prep                             | 8.81  |
| - Advanced Placement (AP) Test Prep         | 4.77  |
| - Computer Literacy                         | 4.73  |
| - English                                   | 7.17  |
| - GED/HiSET                                 | 0.13  |
| - Job Help Resume and Cover Letter Drop Off | 0.67  |
| - Matematicas                               | 0.15  |
| - Math                                      | 23.62 |
| - Science                                   | 24.38 |
| - Spanish                                   | 0.62  |
| - WriteTutor                                | 4.20  |
| - WriteTutor Essay Drop Off Review          | 1.63  |
| AVERAGE SESSION LENGTH                      | 23.11 |
| - ACT Test Prep                             | 29.37 |
| - Advanced Placement (AP) Test Prep         | 17.89 |
| - Computer Literacy                         | 31.51 |

| - English  | 30.71 |
|--|-------|
| - GED/HiSET  | 7.82  |
| - Job Help Resume and Cover Letter Drop Off                                | 20.04 |
| - Matematicas  | 9.07  |
| - Math   | 26.74 |
| - Science  | 18.06 |
| - Spanish  | 18.61 |
| - WriteTutor   | 31.49 |
| - WriteTutor Essay Drop Off Review   | 19.52 |
|  |       |
| Live one-to-one Sessions by Subject  |       |
| Job Help Resume and Cover Letter Drop Off                                  | 2     |
| WriteTutor Essay Drop Off Review   | 5     |
| Math   | 53    |
| Math - Algebra   | 20    |
| Math - Algebra II  | 17    |
| Math - Basic   | 3     |
| Math - Calculus  | 5     |
| Math - Geometry  | 4     |
| Math - Mid Level   | 3     |
| Math - Trigonometry  | 1     |
| Science  | 81    |
| Science - Biology  | 34    |
| Science - Chemistry  | 43    |
| Science - Physics  | 2     |
| Science - Science - Chemistry  | 2     |
| English  | 14    |
| English - Grammar  | 14    |
| Matematicas  | 1     |
| Matematicas - Primaria   | 1     |
| WriteTutor   | 8     |
| WriteTutor - Essay   | 7     |
| WriteTutor - Short Story   | 1     |
| Spanish  | 2     |
| Spanish - Vocabulary   | 1     |
| Spanish - Writing  | 1     |
| ACT Test Prep  | 18    |
| ACT Test Prep - English - Grammar  | 18    |
| Advanced Placement (AP) Test Prep  | 16    |
| Advanced Placement (AP) Test Prep - AP Chemistry                           | 15    |
| Advanced Placement (AP) Test Prep - AP Comparative Government and Politics | 1     |
| Computer Literacy  | 9     |

| Computer Literacy - MS Excel                    | 9    |
|---|------|
| GED/HISET                                       | 1    |
| GED/HiSET - English - Grammar                   | 1    |
|   |      |
| Live one-to-one Sessions by Grade Level         |      |
| 4th   | 2    |
| 5th   | 2    |
| 6th   | 3    |
| 7th   | 1    |
| 8th   | 3    |
| 9th   | 18   |
| 10th  | 19   |
| 11th  | 38   |
| 12th  | 31   |
| College - Intro                                 | 44   |
| Adult   | 47   |
|   | 2    |
|   |      |
| Assessment Quizzes Taken                        |      |
| English I - Pre-reading Quiz                    | 1    |
|   |      |
| SkillsCenter™ Usage By Subject                  |      |
| Adult Services - Job Openings                   | 2    |
| English - Elementary                            | 5    |
| Math - Algebra                                  | 8    |
| Math - Algebra II                               | 2    |
| Math - Elementary                               | 4    |
| Math - Middle Grades                            | 2    |
| SAT/ACT Essentials                              | 2    |
| Science - Elementary                            | 1    |
| Standardized Tests Preparation - Other Tests    | 2    |
|   |      |
| User Accounts                                   |      |
| Total Accounts                                  | 1164 |
| New Accounts Created                            | 43   |
|   |      |
| Live one-to-one Sessions Feedback               |      |
| Is this service helping you find a job?         | 100% |
| Is this service helping you help your children? | 100% |
| Is this service helping you study for school?   | 100% |
| Is this service helping you with other?         | 100% |
| Is this service helping you with work/career?   | 100% |
|   |      |

| Are you glad your organization offers this service?  | 100%  |
|--|-------|
| Would you recommend this service to a friend?  | 96%   |
| Is this service helping you complete your homework assignments?  | 97%   |
| Is this service helping you improve your grades?   | 94%   |
| Is this service helping you be more confident about your school work?  | 94%   |
|  |       |
| Comments   | Grade |
| First time using this! It was great!   | 5th   |
| We LOVE this!!! Such a huge help!  | 5th   |
| My tutor was really helpful when I didn't get some of the math! Im so glad my library offers tutor.com!  | 9th   |
| Tutor did a great job explaining to me and helping me understand the material  | 10th  |
| Tutor was great - I finally was able to understand what romanticism and existentialism were because of her. Also, I was able to come up with a hook by myself after guidance from her.   | 10th  |
| Tutor was EXTREMELY helpful - helped me in writing my introduction and thesis as well as helped me understand the concept of a romantic existentialist.  | 10th  |
| Great tutor - really helped break down such a tough problem. This service is amazing!  | 10th  |
| Tutor was great - properly teaching me how to use all the gas laws.  | 10th  |
| Great instruction!   | 11th  |
| N/A  | 11th  |
| Took a little time, but eventually we found the answer to my question.   | 11th  |
| Very helpful.  | 11th  |
| The tutor was very understanding and patient.  | 11th  |
| I really wanted to continue working on more problems. However, the tutor said that they can only help with one questions and that if had any more questions to that I had to work with another tutor. Overall, she was very helpful. | 11th  |
| It be good if you wouldn't be logged out when you go to another tab. That was the only bad thing. I had to post the same question like 4 times and restart again.  | 11th  |
| Did an excellent job, but other five before him didn't know what to do.  | 12th  |
| Tutor didn't offer much help   | 12th  |
| Patient and helpful. Thanks!   | Adult |
| Tutor was great.   |       |