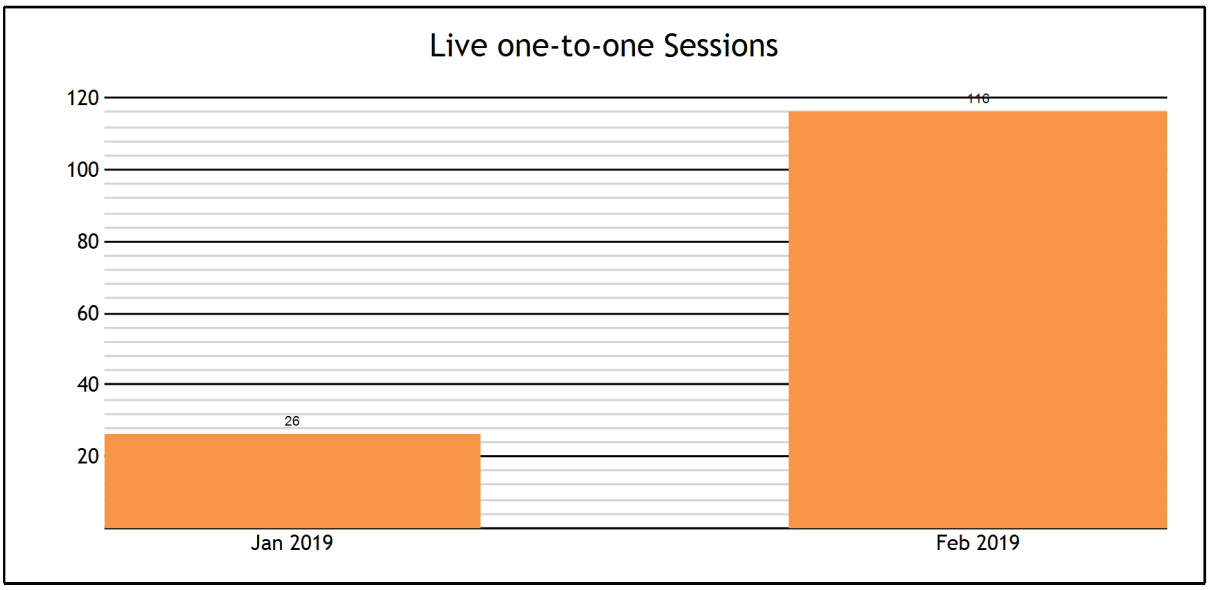
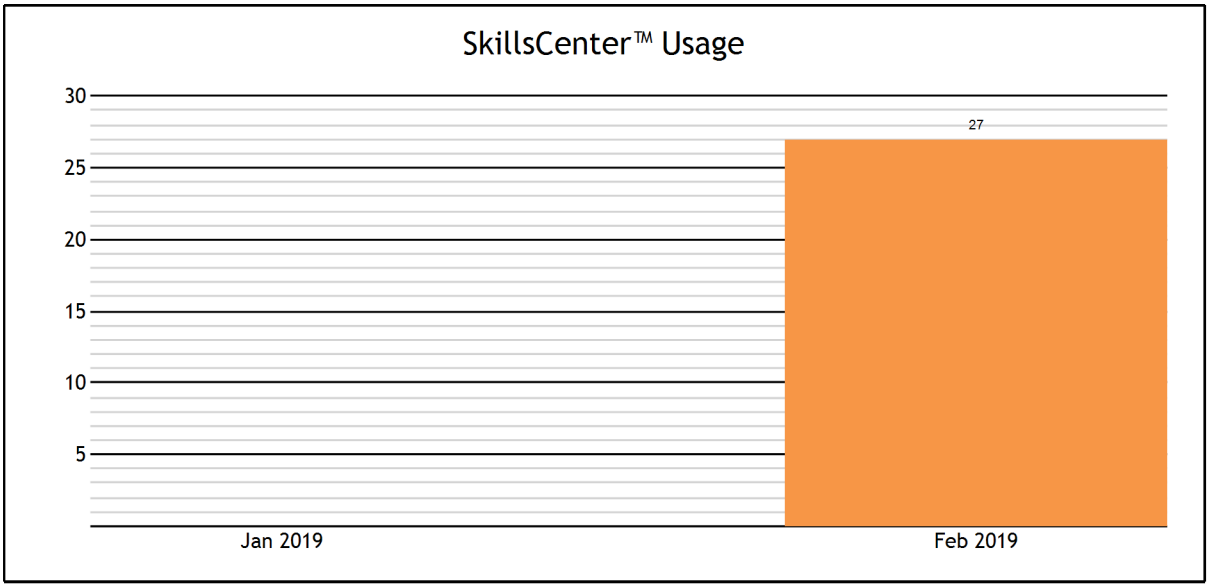
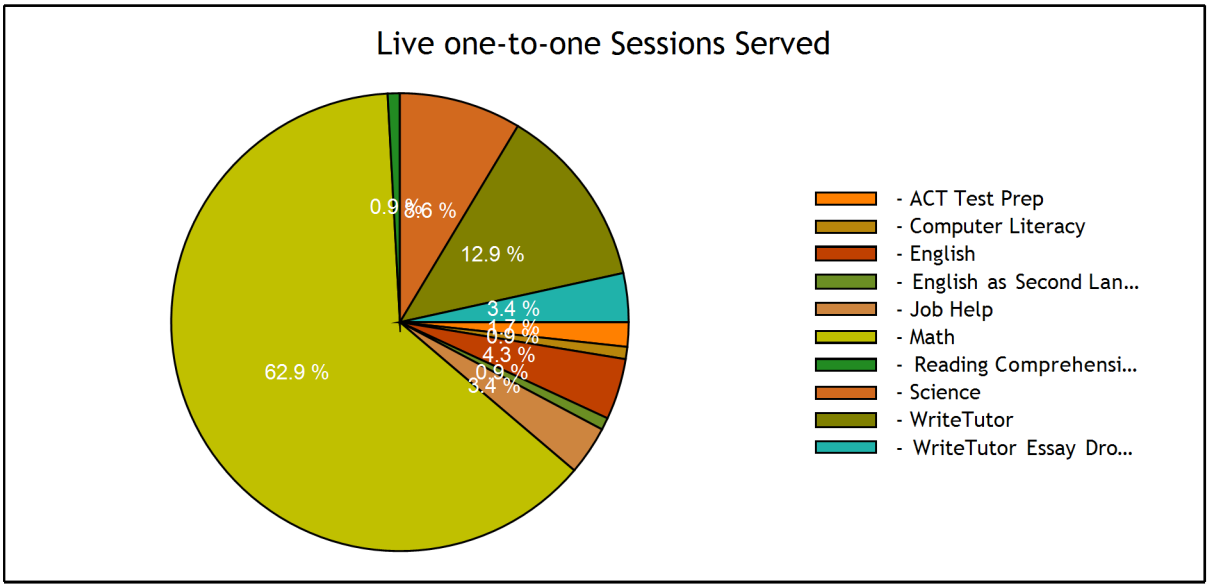
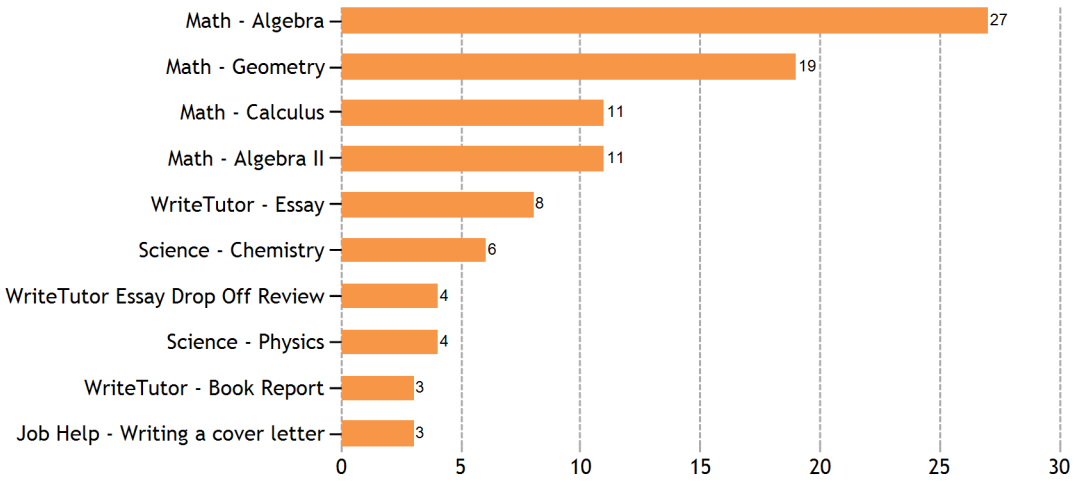
Westchester Library System - February, 2019



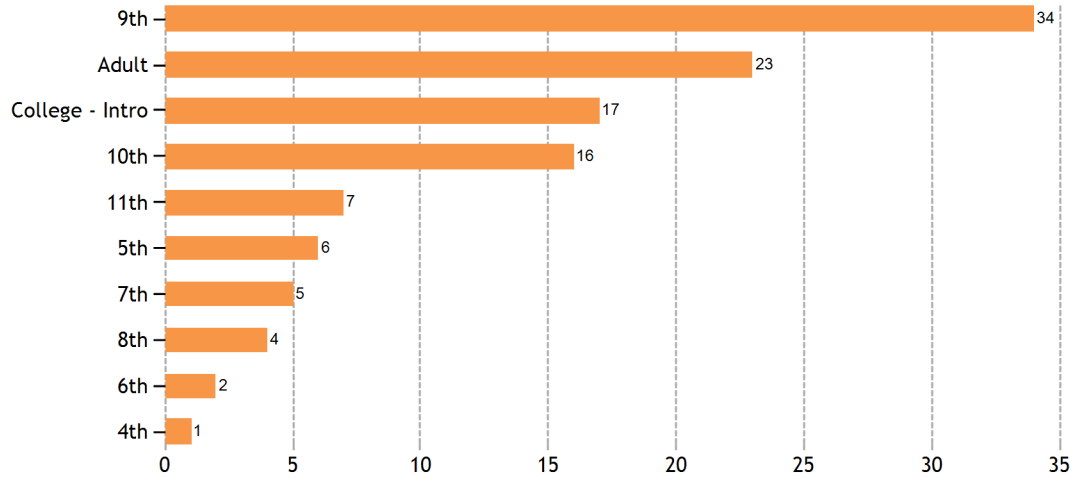




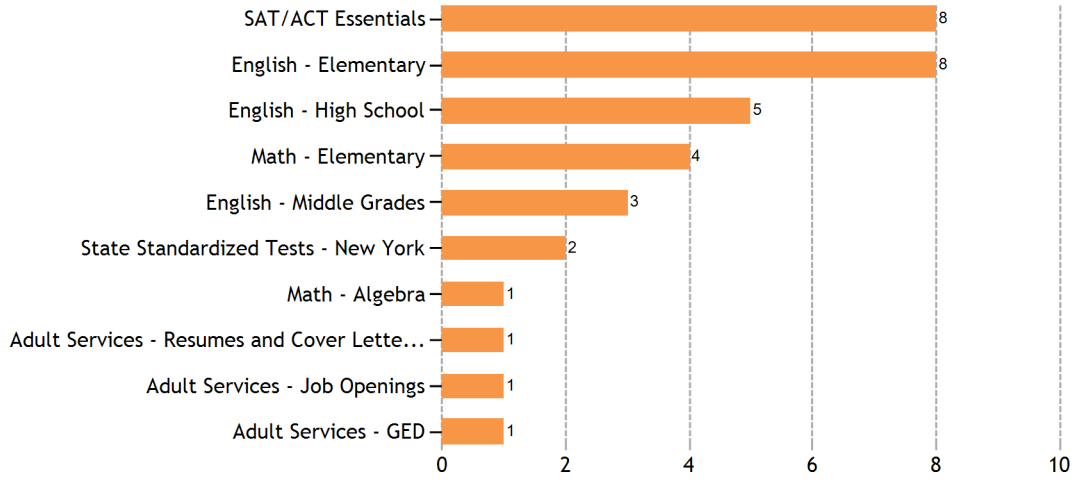
Top Sessions by Subject



Top Sessions by Grade Level



Top SkillsCenter™ Usage by Subject



Usage

TOTAL SERVED	**143**
- Live one-to-one Sessions	116
- SkillsCenter™ Sessions	27

Mobile Usage

TOTAL SERVED	**12**
- Mobile Live one-to-one Sessions	12
- Mobile SkillsCenter™ Sessions	0

Live one-to-one Sessions

TOTAL SESSIONS	**116**
- ACT Test Prep	2
- Computer Literacy	1
- English	5
- English as Second Language	1
- Job Help	4
- Math	73
- Reading Comprehension	1
- Science	10
- WriteTutor	15
- WriteTutor Essay Drop Off Review	4
TOTAL HOURS	**42.40**
- ACT Test Prep	0.61
- Computer Literacy	0.37
- English	0.72
- English as Second Language	0.29
- Job Help	0.86
- Math	29.50
- Reading Comprehension	0.09
- Science	4.79
- WriteTutor	3.86
- WriteTutor Essay Drop Off Review	1.30
AVERAGE SESSION LENGTH	**21.93**
- ACT Test Prep	18.43
- Computer Literacy	22.25
- English	8.60
- English as Second Language	17.42
- Job Help	12.93
- Math	24.25
- Reading Comprehension	5.48

- Science	28.75
- WriteTutor	15.43
- WriteTutor Essay Drop Off Review	19.51

Live one-to-one Sessions by Subject

WriteTutor Essay Drop Off Review	**4**
Math	**73**
Math - Algebra	27
Math - Algebra II	11
Math - Basic	2
Math - Calculus	11
Math - Geometry	19
Math - Mid Level	1
Math - Statistics	1
Math - Trigonometry	1
Science	**10**
Science - Chemistry	6
Science - Physics	4
English	**5**
English - Grammar	2
English - Literature	2
English - Vocabulary	1
Job Help	**4**
Job Help - Finding a job	1
Job Help - Writing a cover letter	3
WriteTutor	**15**
WriteTutor - Book Report	3
WriteTutor - College/Scholarship Essay	1
WriteTutor - Essay	8
WriteTutor - Letter	1
WriteTutor - Short Story	2
ACT Test Prep	**2**
ACT Test Prep - English - Grammar	1
ACT Test Prep - Math - Algebra	1
Computer Literacy	**1**
Computer Literacy - MS PowerPoint	1
Reading Comprehension	**1**
Reading Comprehension - Main Ideas	1
English as Second Language	**1**
English as Second Language - Types of Writing	1

Live one-to-one Sessions by Grade Level

4th	1
5th	6
6th	2
7th	5
8th	4
9th	34
10th	16
11th	7
12th	1
College - Intro	17
Adult	23

Assessment Quizzes Taken

Algebra I - Introduction to Polynomials	1
Algebra I - Units and Graphs	1
Chemistry - Acid-Base Reactions	1
Chemistry - Chemical Reactions: Double and Single Replacement	1
English I - Grammar and Vocabulary Quiz	2
English I - Pre-reading Quiz	1
English IV - Macbeth Language and Themes Quiz	1
Geometry - Similar Polygons	1
Math Fundamentals - Pythagorean Theorem	1
Math Fundamentals - Similar Polygons	1

SkillsCenter™ Usage By Subject

Adult Services - GED	1
Adult Services - Job Openings	1
Adult Services - Resumes and Cover Letters	1
English - Elementary	8
English - High School	5
English - Middle Grades	3
Math - Algebra	1
Math - Elementary	4
SAT/ACT Essentials	8
Science - Biology	1
Science - Middle Grades	1
Standardized Tests Preparation - College Entrance Exams	1
Standardized Tests Preparation - Other Tests	1
State Standardized Tests - New York	2
State Standardized Tests - Pennsylvania	1

User Accounts

Total Accounts	238
New Accounts Created	132

Live one-to-one Sessions Feedback

Is this service helping you find a job?	100%
Is this service helping you help your children?	50%
Is this service helping you study for school?	50%
Is this service helping you with other?	50%
Is this service helping you with work/career?	80%
Are you glad your organization offers this service?	97%
Would you recommend this service to a friend?	94%
Is this service helping you complete your homework assignments?	90%
Is this service helping you improve your grades?	93%
Is this service helping you be more confident about your school work?	93%

Comments	Grade
good	7th
I like my tutor and the way they answer the question indepth	10th
I love how nice and compassionate my tutor was. She helped me out a lot and im very thankful	10th
I really like my tutor. He helps me understand as much as i could.	10th
I really love how enthusiastic my tutor is! I hope the library system keeps this :)	10th
My tutor was able to answer every question i asked and he was very polite. I am happy to understand everything :)	10th
My tutor was really great at explaining questions I had on my homework. I would definitely recommend this service.	10th
Good feedback on both sessions in order to be a little more creative with the cover letter and thorough	Adult
I am a first-time user and testing the functionality. The tutor's instructions were clear, helpful, and patient, even with browser technicalities. The templates he provided are excellent samples.	Adult
The tutor is very helpful. But some technical problems bother me a bit. I used the text tool to paste my text on the white board but it showed incompletely and was not good for controlling the text box. Also it's not convenient without the function of copy texts on the chatroom.	Adult